



Price List

Description	Product Line Name	
	Unit Price	Pkg. Qty



Telkom Tariff List

01 August 2012

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A1 TELEPHONY SERVICE

A1.1 MAIN SERVICES

A1.1.1 Installation and transfer charges (Automatic and Manual exchanges)

Item A1.1.1	INSTALLATION AND TRANSFER CHARGES: (AUTOMATIC AND MANUAL EXCHANGES)	Installation		Indoor transfer (Note 9a/e)	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Billed Residential service (exchange connection) Notes 1b/5d	483.94	551.69	406.00	462.84
(i)	Where more than one service is provided/transferred simultaneously, per service Note 5d	435.26	496.20	347.14	395.74
(ii)	Where a site visit is not required (REUEC) Note 13a	291.93	332.80	-	-
b	Business service (exchange connection) Note 5d	483.94	551.69	406.00	462.84
(i)	Where more than one service is provided/transferred simultaneously, per service Note 5d	435.26	496.20	347.14	395.74
(ii)	Where a site visit is not required (REUEC) Note 13a	291.93	332.80	-	-
(iii)	Tintana project Note 1i	483.94	551.69	406.00	462.84
c	PrepaidFone residential service	278.95	318.00	278.95	318.00
(i)	Where a site visit is not required (REUEC)	175.74	200.34	-	-
(ii)	PrepaidFone, Waya Waya (annual rental option) #	-	-	278.95	318.00
d	Shared service	483.94	551.69	406.00	462.84
e	Party-line service	483.94	551.69	406.00	462.84
f	Multi-party line service (automatic exchanges only)	483.94	551.69	406.00	462.84
g	Social Pensioner Note 1a	128.10	146.03	128.10	146.03
h	Customer 70 years and older	398.10	453.83	398.10	453.83
i	Election telephone (temporary) Note 1e	483.94	551.69	406.00	462.84
j	Parliamentary Residential telephone: Note 1f				
(i)	New service	483.94	551.69	406.00	462.84
(ii)	Service left in situ	203.75	232.28	406.00	462.84
k	Telephone service on board a ship Note 16a	Item B2.4	Item B2.4	-	-
(i)	Ships moving from one quay to another (line and apparatus)	Item B2.4	Item B2.4	-	-
(ii)	Telephone service on board a ship (exceeding a period of 3 months)	Item B2.4	Item B2.4	-	-
l	Payphone prepayment type (agency version)	483.94	551.69	406.00	462.84
m	Reserved				
n	Outdoor transfer Note 9c				

No longer provide w.e.f. 20110801

A1.1.1a Installation of temporary telephone services

Item A1.1.1a	INSTALLATION OF TEMPORARY TELEPHONE SERVICES	*Installation	
		Excl VAT	Incl VAT
aa	Exchange connection – single	662.32	755.04
	- 1 month	178.38	203.35
	- 2 months	356.76	406.71
bb	Exchange connection – multiple	613.64	699.55
cc	Telkom ISDN 2 – single	988.74	1 127.16
	- 1 month	309.91	353.30
	- 2 months	619.82	706.59
dd	Telkom ISDN 2 – multiple	956.05	1089.90
ee	Telkom ISDN 2a – single	1 255.89	1 431.71
	- 1 month	329.43	375.55
	- 2 months	658.86	751.10
ff	Telkom ISDN 2a – multiple	1 218.84	1 389.48
gg	Telkom ISDN PRA		
	- 1 month	45 588.55	51 970.94
	- Additional month	4 147.48	4 728.13
	- 2 months	8 294.96	9 456.25
hh	Temporary DSL (Faster)		
	- 1 month	1 543.20	1 759.25
	- Additional month	440.66	502.35
	- 2 months	881.32	1 004.70
ii	Temporary DSL (Fastest)		
	- 1 month	1 653.73	1 885.25
	- Additional month	551.19	628.36
	- 2 months	1 102.38	1 256.71

* Installation charge includes one months rental for the applicable service

A1.1.2 Monthly rental (Automatic exchanges)

Item A1.1.2	MONTHLY RENTAL: (AUTOMATIC EXCHANGES)	Ordinary (Note 1g)		Social Pensioners (Note 1a)		Customers 70 years and older	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT	Excl VAT	Incl VAT
a (i)	Residential service (exchange connection) Note 1b	130.15	148.37	64.80	73.87	91.76	104.61
a	Optional InfnitCall Plan (Price cap R12.79 (Excl. VAT)	87.58	99.84	-	-	-	-
(ii)	Business service (exchange connection)	178.38	203.35	-	-	-	-
(iii)	PrepaidFone (Residential) – Monthly rental option	67.01	76.39	-	-	-	-
	- Annual rental option (Waya Waya	147.54	168.20	-	-	-	-
a	Top-Up plan 1	138.60	158.00	-	-	-	-
b	Top-Up plan 2	155.26	177.00	-	-	-	-
(iv)	Multi-party line service	40.58	46.26	31.18	35.55	-	-
(v)	Election telephone service Note 1e	178.38	203.35	-	-	-	-
(vi)	Parliamentary residential telephone service Note 1f	130.15	148.37	-	-	-	-
(vii)	Payphone prepayment type (agency version)	303.82	346.36	-	-	-	-
(viii)	Chatterbox line (exchange connection)	178.38	203.35	-	-	-	-
(ix)	Tetabox line (exchange connection)	178.38	203.35	-	-	-	-
(x)	Easicoin line (exchange connection)	178.38	203.35	-	-	-	-
(xi)	Telephone on board a ship	Item B2.4	Item B2.4	-	-	-	-
(xii)	Reserved						
(xiii)	Party-line service						
	- Residential	74.80	85.27	46.36	52.85	59.73	68.09
	- Business	93.21	106.26	-	-	-	-
(xiv)	Exclusive party-line service (Per station)						
	- Residential	92.25	105.17	-	-	73.62	83.93
	- Business	110.33	125.78	-	-	-	-

A1.1.3 Monthly rental (Manual exchanges)

Item A1.1.3	MONTHLY RENTAL: (MANUAL EXCHANGES)	Ordinary (Note 1g)		Social Pensioners (Note 1a)		Customers 70 years and older	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Message-rate exchanges:						
	- Residential service (exchange connection) Note 1b	*	*	*	*	*	*
	- Business service (exchange connection)	*	*	-	-	-	-
b	Flat-rate exchanges:						
	- Residential service (exchange connection) Note1b	125.98	143.62	64.80	73.87	89.12	101.60
	- Business service (exchange connection)	187.75	214.04	-	-	-	-
c	Party-line service						
	- Residential	79.24	90.33	56.19	64.06	63.69	72.61
	- Business	97.69	111.37	-	-	-	-
d	Exclusive party-line service (Per station)						
	- Residential	96.77	110.32	-	-	78.53	89.52
	- Business	115.75	131.96	-	-	-	-
e	Exchange connection beyond MRA	Note 3h	Note 3h	Note 3h	Note 3h	Note 3h	Note 3h

* None in existence, all have been automated

A1.2 TELEPHONE FACILITIES, SERVICE CHARGES AND EXTENSIONS**A1.2.1 Telephone facilities**

Item A1.2.1	TELEPHONE FACILITIES Note 7c	Installation		Monthly rental	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	6 x 2 wire converter to provide attachments on SOR	406.00	462.84	-	-
b	Activating facility for SPM on PABX Note 7b	-	-	29.42	33.54
c (i)	Reserved	-	-	-	-
(ii)	TICI-B Bureau meter Note 7a	406.00	462.84	34.46	39.28
d	Electronic Paper bill	-	-	16.98	19.36
e	Extra jack: single installation, per occasion (If more than one extra jack is installed simultaneously), per jack	406.00	462.84	12.96	14.77
f	Extra jack (when already exists) Note 5p	347.14	395.74	12.96	14.77
g	Extra jack: conversion into an indoor extension	-	-	12.96	14.77
h (i)	Headsets for BTS, Jupiter, Diana & Octophone Note 5h	406.00	462.84	58.08	66.21
(ii)	PBX Terminal headset	406.00	462.84	58.08	66.21
i	Hunting facilities on exchange lines				
(i)	Simultaneous with provision of service per line	-	-	12.17	13.87
(ii)	Provision/curtailment/discontinuance, per occasion	187.82	214.11	12.17	13.87
j	Telephone terminal for the deaf (Teldem) Note 7g/7h	406.00	462.84	18.75	21.38

A1.2.2 Service charges

Item A1.2.2	SERVICE CHARGES	Charge	
		Excl VAT	Incl VAT
a	After-hours switching facility:		
(i)	Indoor per pair	406.00	462.84
(ii)	Outdoor per pair	811.00	924.54
b	After-hours telephone repair service (includes DDI/DDO and ISDN as well as private lines) Note 35a	-	-
c	Change of telephone number at customer's request, per number: (including pre-paid) Note 15b	186.51	212.62
d	Change of name/title/rentership of customer: Note 15a		
(i)	Where legal entity remains unchanged (without division of account), per account:	-	-
(ii)	Where legal entity changes (with division of account), per account:	291.93	332.80
(iii)	Pensioner Note 1a	128.10	146.03
(iv)	PrepaidFone	175.74	200.34
e	Reserved		
f	Duplicate telephone accounts, for first two pages or each additional page Note 16k	6.63	7.56
g	Dishonoured cheques/Debit orders (Back out fee)	160.67	183.16
h	Itemised call information (Detailed billing)	-	-
i	Enquiries icw liability, charges and/or duration of calls:		
(i)	Trunk calls (per call enquiry, in instances where debit is maintained) per call enquiry: (Operator controlled calls)	6.63	7.56
(ii)	Advice of charge: Note 2c		
-	National	6.63	7.56
-	International	12.19	13.90
(iii)	Credit for ineffective operator assisted call, per call	6.63	7.56
j	Reserved	-	-
k	Reserved	-	-
l	Reserved	-	-
m	Telephone reconnection due to non-payment:		
(i)	Per occasion, per service	171.49	195.50
(ii)	Party-line suspended at junction pole	350.99	400.13
(iii)	Prepaid, per occasion	42.58	48.54
n	Temporary suspension/restoration per occasion Note 16t	93.11	106.15
o	Reserved	-	-
p	Joint-user (Co-user) fee, per directory entry, per month	-	-
q (i)	Unnecessary Call Out (exchange connection) , per occasion Note 16c	202.25	230.57
(ii)	Unnecessary Call Out (other), per occasion	811.00	924.54
r	Home delivery service, per consignment	130.34	148.59
s	Once-off activation charge for InfnitCall plan (No longer provided)	-	-
t	Standard Service fee Note 6n	406.00	462.84
u	Connection of private equipment to PBXs (Premicell etc.) Note 6n(a)	565.18	644.31
v	Customer line efficiency report (Detailed)	1 390.00	1 584.60
w	Customer line efficiency report (Condensed)	205.60	234.38

A1.2.2A Conversion/Migration fees

Item A1.2.2A	CONVERSION/MIGRATION FEES Note 16s	Charge	
		Excl VAT	Incl VAT
a	PrepaidFone		
(i)	Migration from billed exchange line to prepaid and vice versa	175.73	200.33
(ii)	Migration of rental 7-31 days and vice versa	175.73	200.33
b	DDI/DDO		
(i)	Conversion from DDI to DDO and vice versa, per timeslot	84.27	96.07
c	ISDN		
(i)	Conversion from DDI/DDO to ISDN30 and vice versa, per 2Mbit/s link	6322.19	7207.30
(ii)	Conversion from normal exchange line, PrepaidFone or DSL to ISDN2 per line	507.98	579.10
(iii)	Conversion from normal exchange line, PrepaidFone or DSL to ISDN2a per line	731.95	834.42
(iv)	Conversion from ISDN2 to ISDN2a and vice versa, and to exchange connection and DSL, at customers' premises, per occasion	406.00	462.84
(v)	Conversion from ISDN2/2a or DSL to PrepaidFone Note 16p	278.95	318.00
d	DSL		
(i)	Conversion from DSL to exchange line	175.73	200.33
(ii)	Conversion from high speed DSL to low speed DSL (Downgrade)	No charge	No charge
(iii)	Conversion from low speed DSL to high speed DSL (Upgrade)	No charge	No charge
e	Exchange connection		
(i)	Conversion of existing service from bi-directional to uni-directional or vice-versa Note 15d	175.73	200.33

A1.2.3 Extensions and other lines

Item A1.2.3	EXTENSIONS AND OTHER LINES	Installation and indoor transfer Note 9e		Monthly rental	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Indoor extension lines				
(i)	Indoor extension off an exchange connection: Note 12e Res. & Bus. Without Telkom instrument				
	- Single installation Note 1c/5d	406.00	462.84	12.96	14.77
	- Multiple installations	347.14	395.74	12.96	14.77
(ii)	Indoor extension off a switchboard: Business with Telkom rented instrument				
	- Single installation Note 1c/5d	406.00	462.84	28.42	32.40
	- Multiple installations	347.14	395.74	28.42	32.40
b	Indoor extension with Erica Mini Mk1 Note 5i	406.00	462.84	21.63	24.66
c	Indoor extension with Erica Mini Mk11 Note 5i	406.00	462.84	19.46	22.18
d	Protea plan system, per indoor extension Note 12d	406.00	462.84	46.48	52.99
e	Reserved	-	-	-	-
f	Outdoor extension lines: (The indoor wiring rental must be added to the rental of the outdoor wiring) Note 6q/t				
(i)	Indoor wiring (B-end of outdoor extension):				
	• Extension off an exchange connection without Telkom rented instrument (Bus. & Res.)	*	*	12.96	14.77
	• Extension off a switchboard with Telkom rented instrument (Business)	*	*	28.42	32.40
(ii)	Residential (Outdoor wiring):				
	- Single installation	811.00	924.54	101.67	115.90
	- Multiple installations	686.52	782.63	101.67	115.90
(iii)	Business (Outdoor wiring):				
	- Single installation	811.00	924.54	857.05	977.04
	- Multiple installations	686.52	782.63	857.05	977.04
(iv)	Extension and main service exist beyond the MRA: Note 3b	811.00	924.54		
	Fixed rental:				
	- Single line extension	-	-	12.96	14.77
	- Switchboard extension	-	-	28.42	32.40
	- Wire rental per km per pair	-	-	26.50	30.21
g	Transfer of indoor wiring	406.00	462.84	-	-
h	Connection of indoor wiring Note 6a/b	44.95	51.24	-	-

- No longer provided w.e.f. 1 April 2003. (Commercial Policy Reference Document - Chapter 14 for more details)

A1.2.4 Direct dialing inward/outward (DDI/DDO)

Item A1.2.4	DIRECT DIALLING INWARD/OUTWARD (DDI/DDO) NO LONGER PROVIDED	Installation		Monthly rental		
		Excl VAT	Incl VAT	Excl VAT	Incl VAT	
a	Analogue terminations	-	-	178.38	203.35	
(i)	Where more than one service is provided simultaneously, per service	-	-	178.38	203.35	
b	Digital terminations					
(i)	2 Mbit/s link	-	-	-	-	
	Where more than one service is provided simultaneously:					
	- Up to 4 links (per link)	-	-	-	-	
	- Up to 9 links (per link)	-	-	-	-	
	- 10 or more links (per link)	-	-	-	-	
(ii)	Activated timeslot	-	-	Item A1.2.4c	Item A1.2.4d	
(iii)	Spare timeslot	-	-	Item A1.2.4c	Item A1.2.4d	
(iv)	Activation of spare timeslot	74.59	85.03	-	-	
(v)	Conversion from DDI to DDO and vice versa, per timeslot	74.59	85.03	-	-	
		Monthly rental per distance step (kilometer) (Excl VAT)				
c		0-20	>20-30	>30-40	>40-50	>50
	Digital terminations (all services)					
(i)	Activated timeslot	178.38	250.05	341.23	400.93	495.42
(ii)	Spare timeslot	26.78	37.48	51.21	60.13	74.33
		Monthly rental per distance step (kilometer) (Incl VAT)				
d		0-20	>20-30	>30-40	>40-50	>50
	Digital terminations (all services)					
(i)	Activated timeslot	203.35	285.06	389.00	457.06	564.78
(ii)	Spare timeslot	30.53	42.73	58.38	68.55	84.74

A1.2.5 ISDN (Integrated Services Digital Network)

Item A1.2.5	ISDN (Integrated Services Digital Network)	Installation		Monthly rental	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a (i)	Telkom ISDN2 & 2a – Residential customers				
	Standard Basic Rate Service – Access:				
	- ISDN2 (Including NT1 & Access)	678.83	773.87	223.89	255.23
	- ISDN2a (Including NT2a/b & Access)	926.46	1 056.16	237.18	270.39
	Multiple access provided simultaneously:				
	- Multiple ISDN2 service provided simultaneously	646.14	736.60	-	-
	- Multiple ISDN2a services provided simultaneously	889.41	1 013.93	-	-
(ii)	Telkom ISDN2 & 2a – Business customers				
	Standard Basic Rate Service – Access:				
	- ISDN2 (Including NT1 & Access)	678.83	773.87	309.91	353.30
	- ISDN2a (Including NT2a/b & Access)	926.46	1 056.16	329.43	375.55
	Multiple access provided simultaneously:				
	- Multiple ISDN2 service provided simultaneously	646.14	736.60	-	-
	- Multiple ISDN2a services provided simultaneously	889.41	1 013.93	-	-
(iii)	Telkom ISDN 30 (std Primary rate service, 1-year minimum rental period)				
	Single link	36 556.58	41 674.50	4 147.48	4 728.13
	Multiple services provided simultaneously:				
	- Up to 4 links (per link) Note 17a/c	27 418.18	31 256.73	4 147.48	4 728.13
	- Up to 9 links (per link) Note 17a/c	25 590.38	29 173.03	4 147.48	4 728.13
	- 10 or more links (per link) Note 17a/c	24 293.99	27 695.15	4 147.48	4 728.13
	(These tariffs only apply to agreements entered into after 1 January 2001 & for the contract period only).				
	Telkom ISDN 30 (std Primary rate service, 1-year minimum rental period – installation included in rental)				
	Single link	-	-	7 398.91	8 434.76
	Multiple services provided simultaneously:				
	- Up to 4 links (per link) Note 17a/c	-	-	6 586.12	7 508.17
	- Up to 9 links (per link) Note 17a/c	-	-	6 423.55	7 322.85
	- 10 or more links (per link) Note 17a/c	-	-	6 308.25	7 191.40

Item	ISDN (Integrated Services Digital Network)	Installation	Monthly rental
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A1.2.5 Cont.	Excl VAT	Incl VAT	Excl VAT	Incl VAT
Telkom ISDN 30 (2 year minimum rental period)				
Single link	31 073.73	35 424.05	3 487.61	3 975.88
Multiple services provided simultaneously:				
- Up to 4 links (per link) Note 17a	26 047.13	29 693.73	3 487.61	3 975.88
- Up to 9 links (per link) Note 17a	24 310.87	27 714.39	3 487.61	3 975.88
- 10 or more links (per link) Note 17a	23 079.38	26 310.49	3 487.61	3 975.88
(These tariffs only apply to agreements entered into after 1 January 2001 & for the contract period only).				
Telkom ISDN 30 (2-year minimum rental period – installation included in rental)				
Single link	-	-	4 953.37	5 646.84
Multiple services provided simultaneously:				
- Up to 4 links (per link) Note 17a/c	-	-	4 716.28	5 376.56
- Up to 9 links (per link) Note 17a/c	-	-	4 634.39	5 283.20
- 10 or more links (per link) Note 17a/c	-	-	4 576.30	5 216.98
Telkom ISDN 30 (3 year minimum rental period)	21 934.58	25 005.42	2 934.75	3 345.62
Single link				
Multiple services provided simultaneously:				
- Up to 4 links (per link) Note 17a	20 837.86	23 755.16	2 934.75	3 345.62
- Up to 9 links (per link) Note 17a	19 796.40	22 567.90	2 934.75	3 345.62
- 10 or more links (per link) Note 17a	18 113.30	20 649.16	2 934.75	3 345.62
(These tariffs only apply to agreements entered into after 1 January 2001 & for the contract period only).				
Telkom ISDN 30 (3-year minimum rental period – installation included in rental)	-	-		
Single link			3 665.24	4 178.37
Multiple services provided simultaneously:				
- Up to 4 links (per link) Note 17a/c	-	-	3 628.70	4 136.72
- Up to 9 links (per link) Note 17a/c	-	-	3 594.01	4 097.17
- 10 or more links (per link) Note 17a/c	-	-	3 537.95	4 033.26
Telkom ISDN 30 (5 year minimum rental period)				
Single link	14 623.10	16 670.33	2 543.23	2 899.28
Multiple services provided simultaneously:				
• Up to 4 links (per link) Note 17a	13 891.70	15 836.54	2 543.23	2 899.28
• Up to 9 links (per link) Note 17a	13 197.33	15 044.96	2 543.23	2 899.28
- 10 or more links (per link) Note 17a	12 497.47	14 247.12	2 543.23	2 899.28
(These tariffs only apply to agreements entered into after 1 January 2001 & for the contract period only).				
(iv) Indoor transfer of ISDN PRA, per link Note 17a	20 513.57	23 385.47		

Item A1.2.5 Cont.	ISDN (Integrated Services Digital Network)	Installation		Monthly rental	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
b	ISDN SUPPLEMENTARY SERVICES Note 17f				
(i)	MSN (Multi subscriber number) (5 numbers maximum per BRI access) Note 17e	0	0	33.04	37.67
(ii)	DDI/DDO per BRA (20 numbers max. per BRA access) Note 17e/17g	166.62	189.95	70.32	80.16
(iii)	TP (terminal portability)	166.62	189.95	-	-
(iv)	Hunting facilities, per line (only BRI services) Simultaneous with provision of service, per line	-	-	12.16	13.86
	Provision/curtailment/discont. Per occasion	187.82	214.11	-	-
(v)	Reserved				
(vi)	Sub addressing	166.62	189.95	-	-
(vii)	For Enhanced features on ISDN see Item A1.4.4a				
(viii)	Indoor wiring for S-bus (max 5 connection points per socket)	406.00	462.84	39.99	45.59
	* Multiple installations	347.14	395.74	39.99	45.59
	* Connection of existing wires	44.95	51.24	-	-
c	SPECIAL ISDN CASES				
(i)	Number reconfiguration on PRA, per occasion	187.82	214.11	-	-
(ii)	ISDN Migration solution	-	-	0	0
(iii)	ISDN AVS solution	-	-	0	0

A1.3 RESERVED

A1.4 ENHANCED VOICE SERVICES**A1.4.1 Reserved****A1.4.2 Telkom Smart Access (FreeCall 080, ShareCall 0860 and MaxiCall 0861)**

Item A1.4.2	TELKOM SMART ACCESS (FREECALL 080, SHARECALL 0860 AND MAXICALL 0861)	Installation		Monthly rental	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Basic package*				
	Service without number choice (including one destination)	347.17	395.77	165.22	188.35
	Per additional destination				
	- up to 10 destinations	140.13	159.75	83.87	95.61
	- more than 10 destinations	117.42	133.86	70.09	79.90
b	Optional service features				
(i)	Custom AreaCall (magisterial level)	694.33	791.54	136.43	155.53
(ii)	Golden number	-	-	163.97	186.93
(iii)	PercentageCall	93.41	106.49	53.82	61.35
(iv)	LimitCall	93.41	106.49	53.82	61.35
(v)	Announcements	93.41	106.49	53.82	61.35
(vi)	Golden number reservation			163.97	186.93
(vii)	CustomAreaCall (magisterial and suburb level routing)	871.02	992.96	171.49	195.50
c	Other charges				
(i)	Changes to data within a feature already subscribed to	74.48	84.91	-	-
(ii)	Changes, per destination, to customized call routing options or provision of Custom AreaCall on new destination	112.36	128.09	-	-
(iii)	Call-out charge	406.00	462.84	-	-
(iv)	SecureAccess	936.71	1 067.85	453.12	516.56
(v)	Admin facility	280.27	319.51	-	-
d	Call management report (Ad-hoc report)	915.23	1 043.36	-	-
e	Call Management Report (Monthly report)	-	-	886.19	1 010.26
f	Call Detail Report	-	-	93.88	107.02
g	Auto Attendant				
(i)	10 Seconds announcement	296.66	338.19	38.80	44.23
(ii)	20 Seconds announcement	296.66	338.19	77.60	88.46
(iii)	30 Seconds announcement	296.66	338.19	116.40	132.70
(iv)	40 Seconds announcement	296.66	338.19	155.19	176.92
(v)	Service fee for changes requested by customer, per occasion	296.66	338.19	-	-
(vi)	Surcharge per successful call	0.03059	0.03487	-	-

* The basic package includes standard AreaCall (routing according to provinces), TimeCall, DateCall and DivertCall

A1.4.3 Plus Facilities

Item A1.4.3	PLUS FACILITIES (Replaced by Pluscall, now Enhanced Services. Existing customers to migrate to Enhanced Services) Note 16h	Installation		Monthly rental	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Provision per packet of 5 or less Note 16e	-	-	43.45	49.53
b	Amendments within existing packet	-	-	-	-
c	Increasing facilities within existing packet	-	-	-	-
d	Activation of a facility, per occasion	-	-	-	-
e	Reserved	-	-	-	-

A1.4.4 Enhanced services (PlusCall, IdentiCall, HomeFree & CallAnswer)

Item A1.4.4	ENHANCED SERVICES (PLUSCALL, IDENTICALL, HOMEFREE & CALL ANSWER) Note 16j	Installation		Monthly rental	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	BlockCall No longer provided w.e.f 7/11/2003, replaced by BlockCall Plus	-	-	20.51	23.38
(i)	BlockCall Plus	23.35	26.62	30.57	34.85
b	ForwardCall	23.35	26.62	4.39	5.00
c	WaitingCall *	23.35	26.62	4.39	5.00
d	Three-Way Calling (ConferenceCall)	23.35	26.62	-	-
e	UrgentCall	23.35	26.62	-	-
f	SpeedCall Note 16e	23.35	26.62	-	-
g	Direct-a-call: exchange connection rented in another city/town				
(i)	Business customers only	121.42	138.42	69.73	79.49
h	IdentiCall *	23.35	26.62	8.64	9.85
l	Homefree (No longer provided)	-	-	13.16	15.00
j (i)	CallAnswer – Std package *				
	- Voicemail upon no reply and busy condition	23.35	26.62	8.64	9.85
(ii)	CallAnswer - Package 2 *				
	- Voicemail upon no reply and call waiting	23.35	26.62	13.03	14.85
(iii)	Basic Voicemail	13.16	15.00	-	-
k	Fax Answer (No longer provided)	23.35	26.62	22.00	25.08
l	Call Catcher (Call Answer/Waiting-/IdentiCall)	23.35	26.62	8.77	10.00
m (i)	SonnetFax (No longer provided)	-	-	-	-
(ii)	Sonnet Plus (CallAnswer/Forward-/Waiting-/ IdentiCall/Internet)(R16.20 + R69.30 for internet) (No longer provided)	-	-	85.50	97.47
(iii)	Sonnet4 (CallAnswer/IdentiCall/WaitingCall/ ForwardCall) Business customers only	23.35	26.62	21.00	23.94

*IdentiCall, CallAnswer (Std and package 2) and WaitingCall no longer available to residential customers

Item A1.4.4 Cont.	ENHANCED SERVICES (PLUSCALL, IDENTICAL, HOMEFREE & CALL ANSWER) Note 16j	Installation		Monthly rental	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
n	MultiCall package (Consists of IdentiCall, CallAnswer, WaitingCall, ForwardCall and BlockCall) No longer provided w.e.f 17/11/2003, replaced by MultiCall Plus	-	-	37.26	42.48
(i)	MultiCall Plus package (Call Answer, WaitingCall,IdentiCal,ForwardCall and BlockCallPlus) Business Customers only	23.35	26.62	45.30	51.64
o	Ringback	-	-	-	-
p (i)	MyRing (first additional ring) (No longer provided) Note 16f	-	-	8.77	10.00
(ii)	MyRing (second additional ring) (No longer provided)	-	-	4.39	5.00
(iii)	MyRing Extended Mail	-	-	-	-
q (i)	Mail Manager (No longer provided)	-	-	5.00#	5.70#
(ii)	Mail Manager Plus (Business cust only)	23.35	26.62	10.00#	11.40#
r	Contact Me	-	-	-	-

The monthly rentals are payable in addition to the existing standard CallAnswer monthly rental of R8.64 (Excl VAT).

A1.4.4a Enhanced services on ISDN

Item A1.4.4a	ENHANCED SERVICES ON ISDN Note 16j	Installation		Monthly rental	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	WaitingCall on ISDN 2 & 2a *	23.35	26.62	4.39	5.00
b	ForwardCall on ISDN 2 & 2a	23.35	26.62	4.39	5.00
c	Three-Way Calling on ISDN 2 & 2a	23.35	26.62	4.39	5.00
d	FaxAnswer on ISDN 2 & 2a (No longer provided)	-	-	22.00	25.08
e	CallAnswer on ISDN2 & 2a *	23.35	23.35	8.64	9.85
f	Identicall				
	• ISDN 2 & 2a *	23.35	26.62	12.96	14.77
	• ISDN 30 (per PRI access)	23.35	26.62	133.92	152.67
g	BlockCall Plus on ISDN 2 & 2a	23.35	26.62	30.57	34.85
h	CallCatcher on ISDN 2 & 2a	23.35	26.62	8.77	10.00
i	MultiCall Plus on ISDN 2 & 2a (No longer provided)	-	-	45.30	51.64

*IdentiCall, CallAnswer and WaitingCall no longer available to residential customers

A1.4.4b Enhanced services on PrepaidFone

Item A1.4.4b	ENHANCED SERVICES ON PREPAIDFONE Note 16j	Installation		Monthly rental	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	CallAnswer on PrepaidFone (No longer provided)	-	-	8.64	9.85
b	IdentiCall on PrepaidFone (No longer provided)	-	-	8.64	9.85
c	WaitingCall on PrepaidFone (No longer provided)	-	-	4.39	5.00
d	CallCatcher	23.35	26.62	8.77	10.00

A1.4.5 WiMax

Item A1.4.5	WiMax (wireless broadband connectivity) Rental for existing customers only – not available to new customers	Monthly rental	
		Excl VAT	Incl VAT
a	WiMax access up to 512Kbps	210.53	240.00

A1.4.6 Telkom Internet & Internet powered by DSL

Item A1.4.6	TELKOM INTERNET	Monthly rental	
		Excl VAT	Incl VAT
	TI-Consumer:		
a	TI-AllAccess 1GB	69.30	79.00
b	TI-AllAccess Advanced 5GB	86.84	99.00
c	TI-AllAccess 10GB	130.70	149.00
d	TI-ISDN 128 Advanced 10GB Note 42a	130.70	149.00
e	TI-AllAccess 20GB (Advanced)	209.65	239.00
f	TI-AllAccess 20GB (Premium)	209.65	239.00
g	TI-AllAccess 30GB	346.49	395.00
h	TI-AllAccess Advanced 4GB Unshaped (No longer provided)	214.91	245.00
i	TI-AllAccess Premium 4GB Unshaped (No longer provided)	214.91	245.00
j	Telkom Internet AllAccess 1GB on PrepaidFone		
(i)	7 days rental option	15.99	18.23
(ii)	31 days rental option	69.30	79.00
(iii)	Waya Waya (annual)	831.58	948.00
k	TI Uncapped Basic (384kbps - 1mbps)	174.56	199.00
l	TI Uncapped Advanced (1mbps - 2mbps)	218.42	249.00
m	TI Uncapped Premium (4mbps)	323.68	369.00
n	TI Uncapped Premium Plus (10mbps)	613.16	699.00
	TI Business:		
o (i)	TI V-Sat Business (SSO & SSE only) 20GB	209.65	239.00
(ii)	TBiz BB Capped Entry	130.70	149.00
(iii)	TBiz BB Capped Basic	209.65	239.00
(vi)	TBiz BB Capped Advanced	346.49	395.00
(v)	TBiz BB Capped Premium	460.53	525.00
(vi)	TBiz BB Capped Premium Plus	565.79	645.00

Item A1.4.6	TELKOM INTERNET	Monthly rental	
		Excl VAT	Incl VAT
(vii)	TI-AllAccess 80GB	1355.26	1 545.00
(viii)	TI-AllAccess 100GB	1662.28	1 895.00
(ix)	TI-AllAccess 200GB	3 328.95	3 795.00
(x)	TI-AllAccess 500GB	8 153.51	9 295.00
p (i)	TI-AllAccess 5GB Unshaped	118.42	135.00
(ii)	TI-AllAccess 10GB Unshaped	214.91	245.00
(iii)	TI-AllAccess 20GB Unshaped	416.67	475.00
(iv)	TI-AllAccess 30GB Unshaped	609.65	695.00
(v)	TI-AllAccess 40GB Unshaped	785.09	895.00
(vi)	TI-AllAccess 50GB Unshaped	986.84	1 125.00
(vii)	TI-AllAccess 80GB Unshaped	2 302.63	2 625.00
(viii)	TI-AllAccess 100GB Unshaped	2 890.35	3 295.00
(ix)	TI-AllAccess 200GB Unshaped	5 785.09	6 595.00
(x)	TI-AllAccess 500GB Unshaped	14 469.30	16 495.00
q (i)	TBiz TI Uncapped Basic (384kbps – 1mbps)	314.91	359.00
(ii)	TBiz TI Uncapped Advanced (1mbps – 2mbps)	560.53	639.00
(iii)	TBiz TI Uncapped Premium (4mbps)	1 139.47	1 299.00
(iv)	TBiz TI Uncapped Premium Plus (10mbps)	2 104.39	2 399.00
	Other:		
r	Out of Bundle usage per GB (shaped)	34.21	39.00
s	Out of Bundle usage per GB (unshaped)	51.75	59.00
t	TI Local Basic Package 1GB	26.32	30.00
u	TI Unshaped Basic Package 1GB	105.26	120.00
v	TI Additional Mail Box	13.76	15.69
w	TI Additional Alias	1.84	2.10
x	TI Additional Mail Storage	11.47	13.08
y	TI Additional Web Space	10.00	11.40
z	TI Edunet	30.16	34.38
aa (i)	TI Web Hosting Micro Unix	26.32	30.00
(ii)	TI Web Hosting Starter Unix	48.25	55.01
(iii)	TI Web Hosting Specialised Unix	72.81	83.00
(iv)	TI Web Hosting Sophisticated Unix	114.04	130.01
(v)	TI Web Hosting Superuser Unix	168.34	191.91
(vi)	TI Web Hosting Sophisticated Windows	113.16	129.00
(vii)	TI Web Hosting Superuser Windows	165.79	189.00
ab (i)	TI-DNS INT	28.95	33.00
(ii)	TI-DNS INT Advanced	30.70	35.00
ac (i)	TI-DNS Local	7.02	8.00
(ii)	TI-DNS Local Advanced	8.77	10.00
ad (i)	TI-DNS NPO	4.39	5.00
(ii)	TI-DNS NPO Advanced	6.14	7.00
(iii)	TI-DNS Hosting	4.39	5.00
ae (i)	TI EmailDomain (DNS inclusive)	6.14	7.00
(ii)	TI EmailDomain (DNS Advanced)	1.75	2.00
af	TI-DNS Secondary Hosting	4.39	5.00
ag	TI EmailDomain (Standalone)	1.75	2.00
ah	IPN Licencing	181.90	207.37
ai	IPN Content Filtering	120.76	137.67
aj	Usage Based Internet Gold	1 210.52	1 379.99
ak	Usage Based Internet Silver	859.65	980.00

A1.4.7 ADSL (Asymmetric Digital Subscriber Line) – connectivity

Item A1.4.7 A	ADSL (Asymmetric Digital Subscriber Line) connectivity Note 16m/v	Installation		Monthly rental	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Fast DSL	618.60	705.20	144.74	165.00
(i)	Fast DSL Bundle Note 16o	618.60	705.20	144.74	165.00
b	Faster DSL	618.60	705.20	262.28	299.00
(i)	Faster DSL Bundle Note 16o	618.60	705.20	262.28	299.00
c	Reserved	-	-	-	-
(i)	Reserved Note 16o	-	-	-	-
d	Fastest DSL	618.60	705.20	372.81	425.00
(i)	Fastest DSL Bundle Note 16o	618.60	705.20	372.81	425.00
(ii)	Self – Install (All Speeds) Note 16r	347.53	396.18	Note 16u	Note 16u

A1.4.8 Surfmore Packages

Item A1.4.8	Surfmore Packages	Monthly rental	
		Excl VAT	Incl VAT
a (i)	Surfmore 10 - (Includes rental for exchange line and CallAnswer)	204.97	233.67
(ii)	Surfmore 10 Plus – (Includes rental for exchange line, CallAnswer and basic Internet)	266.38	303.67
b (i)	Surfmore 20 - (Includes rental for exchange line and CallAnswer)	279.53	318.67
(ii)	Surfmore 20 Plus - (Includes rental for exchange line, CallAnswer and basic Internet)	340.94	388.67
c (i)	Surfmore 30 - (Includes rental for ISDN 2a line and CallAnswer)	422.05	481.14
(ii)	Surfmore 30 Plus - (Includes rental for ISDN 2a line, CallAnswer and ISDN Internet)	505.39	576.14

Notes:

- Telkom staff do not qualify for Surfmore Plus
- The 10, 20, 30 refer to the number of Internet (0-50km) Callmore hours that a customer gets free
- Surfmore is for residential customers only

A1.4.9 Intelligent Call Forwarding

Item A1.4.9	Intelligent Call Forwarding	Installation		Monthly rental	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Basic service offering (network congestion/busy, no reply and immediate)				
(i)	Analogue line*	67.17	76.57	10.25	11.69
(ii)	ISDN 2 & 2a*	67.17	76.57	20.50	23.37
(iii)	ISDN 30**	67.17	76.57	196.83	224.39
(iv)	Customised Intelligent Call Forwarding	271.10	309.05	759.63	865.98
b	Supporting feature	67.17	76.57	36.40	41.50
c	Administration fee, per occasion (whenever a change is effected to a profile)	42.38	48.31	-	-

• **Applicable to existing ICF customers only**

** Free installation & rental with 2,3 and 5 year PRA contract

A1.4.10 Silver Line Packages

Item A1.4.10	Silver Line Packages (30 Callmore minutes free) <i>Prices include line & TalkPlus charges</i>	Monthly rental (Rand)	
		Excl VAT	Incl VAT
a	Conventional lines		
(i)	Silver Line CA (CallAnswer)	131.42	149.82
(ii)	Silver Line CC (CallCatcher)	140.12	159.74
(iii)	Silver Line MC (MultiCall)	160.04	182.45
(iv)	Silver Line MC (MultiCall Plus)	168.08	191.61
b	ISDN 2 lines		
(i)	Silver Line CA (CallAnswer)	215.65	245.84
(ii)	Silver Line CC (CallCatcher)	224.35	255.76
(iii)	Silver Line MC (MultiCall)	244.27	278.47
(iv)	Silver Line MC (MultiCall Plus)	252.31	287.63
c	ISDN 2a lines		
(i)	Silver Line CA (CallAnswer)	227.59	259.45
(ii)	Silver Line CC (CallCatcher)	236.29	269.37
(iii)	Silver Line MC (MultiCall)	256.20	292.07
(iv)	Silver Line MC (MultiCall Plus)	264.25	301.25
	Silver Line Packages (PrepaidFone lines)		
d	Silver Line (Basic 7-day rental)*	14.59	16.63
e	Silver Line (Basic monthly rental)*	63.22	72.07
f	Silver Line (Standard 7-day rental)**	16.58	18.90
g	Silver Line (Standard monthly rental)**	71.87	81.93
Notes: Silver Line is for residential customers only Silver Line customers receive 30 callmore voice minutes free. Local and long distance - The above prices consist of the line charges and the TalkPlus charges - * Customers receive free CallAnswer, no WaitingCall - ** Customers receive free WaitingCall and pay for CallAnswer - (Only applicable to existing customers – no longer provided)			

A1.4.11 BestFriends

Item A1.4.11	BestFriends (No longer provided) Note 16n	Activation/Installation (Rand)		Monthly rental (Rand)	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	5 Pre-selected national telephone numbers (10 % discount per call)	8.77	10.00	8.64	9.85
(i)	Service fee per occasion for number changes	13.16	15.00	-	-

A1.4.12A Spacestream Office (SSO) – Option 1

Item A1.4.12A	SpaceStream Office (SSO) (Option 1 – Installation charge paid up-front) Note 16q	Activation/Installation (Rand)		Monthly rental (Rand)	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	SpaceStream Office – 1Year contract	2 719.30	3 100.00	600.34	684.39
b	SpaceStream Office – 2Year contract	2 719.30	3 100.00	588.38	670.75
c	SpaceStream Office – 3Year contract	2 719.30	3 100.00	578.16	659.10
	SpaceStream Office includes an Internet data volume cap of 500 MB as standard.				
d	Additional data volumes per 1GB* increment Note 16l	-	-	417.77	475.88
e	Advanced Paid Private Payphone for SSO (line)	483.94	551.69	178.38	203.35

- Maximum data volume cap is 20GB. The additional data volume will be in operation for a minimum period of 30 days. The charge and additional data volume Will continue to apply from month-to-month until the customer requests a downgrade to the basic offering.

A1.4.12B Spacestream Office (SSO) – Option 2

Item A1.4.12B	SpaceStream Office (SSO) (Option 2 – Installation charge included in monthly rental) Note 16q	Monthly rental incl. activation/installation charge (Rand)	
		Excl VAT	Incl VAT
a	SpaceStream Office – 1Year contract	842.24	960.84
b	SpaceStream Office – 2Year contract	717.28	817.70
c	SpaceStream Office – 3Year contract	669.39	763.11
	SpaceStream Office includes an Internet data volume cap of 500 MB as standard.		
d	Additional data volumes per 1GB* increment Note 16l	417.44	475.88

- Maximum data volume cap is 20GB. The additional data volume will be in operation for a minimum period of 30 days. The charge and additional data volume Will continue to apply from month-to-month until the customer requests a downgrade to the basic offering.

A1.4.12C Spacestream Home (SSH)

Item A1.4.12C	SPACESTREAM HOME (SSH) * - Standard direct dialed call charges will apply to SSH voice services -	Activation/Installation (Rand)		Monthly rental (Rand)	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Reserved	-	-	-	-
b	Reserved	-	-	-	-
c (i)	Voice and Internet Access service (residential)	6 065.13	6 914.25	368.42	420.00
(ii)	Voice and Internet Access service (residential) on 12 month minimum rental period	-	-	898.82	1 024.65
(iii)	Voice and Internet Access service (residential) on 24 month minimum rental period	-	-	645.50	735.87
d (i)	Voice and Internet Access service (business)	6 065.13	6 914.25	368.42	420.00
(ii)	Voice and Internet Access service (business) on 12 month minimum rental period	-	-	898.82	1 024.65
(iii)	Voice and Internet Access service (business) on 24 month minimum rental period	-	-	645.50	735.87
(iv)	Voice and Internet Access service (business) on 36 month minimum rental period	-	-	561.29	639.87

*The Voice and Internet Access offerings exclude an internet (ISP) account

A1.4.13 Spacestream Express (SSE) – Option 1

Item A1.4.13	SpaceStream Express (SSE) (Option 1 – Installation charge paid up-front)	Activation/Installation (Rand)		Monthly rental (Rand)	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	SpaceStream Express				
(i)	64 K/bits – Includes data volume cap of 500 MB:				
	- 1 Year contract (No longer provided)	-	-	495.80	565.21
	- 2 Year contract (No longer provided)	-	-	481.57	548.99
	- 3 Year contract (No longer provided)	-	-	470.62	536.51
(ii)	128 K/bits – Includes data volume cap of 1000 MB:				
	- 1 Year contract (No longer provided)	-	-	623.51	710.80
	- 2 Year contract (No longer provided)	-	-	606.88	691.84
	- 3 Year contract (No longer provided)	-	-	591.59	674.41
(iii)	256 K/bits – Includes data volume cap of 2000 MB:				
	- 1 Year contract (No longer provided)	-	-	879.05	1 002.12
	- 2 Year contract (No longer provided)	-	-	857.02	977.00
	- 3 Year contract (No longer provided)	-	-	833.53	950.23
(iv)	512 K/bits – Includes data volume cap of 3000 MB:				
	- 1 Year contract	2 719.30	3 100.00	1 134.54	1 293.38
	- 2 Year contract	2 719.30	3 100.00	1 107.95	1 263.06
	- 3 Year contract	2 719.30	3 100.00	1 075.47	1 226.04
	Additional data volume per 1GB increment on the 512 K/bit service only* Note 16l	-	-	417.44	475.88
b	Indoor transfer of VSAT, per access	1 500.00	1 710.00	-	-

- Maximum data volume cap is 20GB

A1.4.13A Spacestream Express (SSE) – Option 2

Item A1.4.13A	SpaceStream Express (SSE) (Option 2 – Installation charge included in monthly rental)	Monthly rental incl. activation/installation charge (Rand)	
		Excl VAT	Incl VAT
a	SpaceStream Express		
(i)	64 K/bits – Includes data volume cap of 500 MB:		
	- 1 Year contract (No longer provided)	737.28	840.50
	- 2 Year contract (No longer provided)	609.45	694.77
	- 3 Year contract (No longer provided)	560.81	639.32
(ii)	128 K/bits – Includes data volume cap of 1000 MB:		
	- 1 Year contract (No longer provided)	864.98	986.08
	- 2 Year contract (No longer provided)	734.76	837.63
	- 3 Year contract (No longer provided)	681.78	777.23
(iii)	256 K/bits – Includes data volume cap of 2000 MB:		
	- 1 Year contract (No longer provided)	1 120.52	1 277.39
	- 2 Year contract (No longer provided)	984.89	1 122.77
	- 3 Year contract (No longer provided)	923.72	1 053.04
(iv)	512 K/bits – Includes data volume cap of 3000 MB:		
	- 1 Year contract	1 376.02	1 568.66
	- 2 Year contract	1 235.83	1 408.85
	- 3 Year contract	1 165.66	1 328.85
	Additional data volume per 1GB increment on the 512 K/bit service only* Note 16l	417.44	475.88
b	Indoor transfer of VSAT, per access	1 500.00	1 710.00

- Maximum data volume cap is 20GB

A1.4.14 Surf Anytime (Residential & Business)

Item A1.4.14	Surf AnyTime (Only applicable to existing customers)	Monthly rental (Rand)	
		Excl VAT	Incl VAT
a	Surf AnyTime 600	189.47	216.00
b	Surf AnyTime 1200	361.40	412.00
c	Surf AnyTime 1800	517.24	589.65
d	Surf AnyTime 2400	673.68	768.00

(The 600, 1200 etc. refers to the number of free standard and callmore Internet minutes combined)

A1.4.15 XtraTime

Item A1.4.15	XtraTime (Only applicable to existing customers)	Monthly rental	
		Excl VAT	Incl VAT
a	XtraTime 400 Local (300 Std 100 Callmore)	121.93	139.00
b	XtraTime 200 Long distance (150 Std 50 Callmore)	92.11	105.00
c	XtraTime 300 Long distance (300 Std)	136.84	156.00
d	XtraTime 500 Long distance (500 Std)	227.19	259.00
e	XtraTime 800 Long distance (800 Std)	356.14	406.00
f	XtraTime 1200 Long distance (1200 Std)	525.44	599.00
g	XtraTime 2400 Long distance (2400 Std)	1 047.37	1 194.00
h	XtraTime 5000 Long distance (5000 Std)	2 178.95	2 484.00

A1.4.16 InterCall

Item A1.4.16	InterCall Number of InterCall numbers registered	Monthly rental	
		Excl VAT	Incl VAT
a	37 and less	91.53	104.34
b	From 38 to 74	183.23	208.88
c	From 75 to 149	366.45	417.75
d	From 150 to 299	732.92	835.53
e	From 300 to 599	1 465.82	1 671.03
f	From 600 to 1199	2 931.64	3 342.07
g	From 1200 to 2399	5 863.29	6 684.15
h	From 2400 to 4800	11 726.57	13 368.29

A1.4.17 Broadband Packages

Item A1.4.17	Telkom Business Broadband Packages (Includes DSL access and TI account or Xtratime) Note 16v	Rental	
		Excl VAT	Incl VAT
a	TBiz BB Entry Capped	262.28	299.00
b	TBiz BB Basic Capped	363.16	414.00
c	TBiz BB Advanced Capped	455.26	519.00
d	TBiz BB Premium Capped	744.74	849.00
e	TBiz BB Premium Plus Capped	841.23	959.00
f	TBiz BB Uncapped Basic (384kbps – 1mbps)	521.93	595.00
g	TBiz BB Uncapped Advanced (1mbps – 2mbps)	872.81	995.00
h	TBiz BB Uncapped Premium (4mbps)	1 574.56	1 795.00
i	TBiz BB Uncapped Premium Plus (10mbps)	2 539.47	2 895.00
j	Faster DSL Xtratime300 (No longer provided)	399.12	455.00
k	Fastest DSL Xtratime300 (No longer provided)	509.65	581.00

A1.4.18 Telkom Short Message Service (SMS)

Item A1.4.18	Telkom Short Message Service (SMS)	Charge per SMS during Peak and Off-peak times (Rand)	
		Excl VAT	Incl VAT
a	Telkom-to-Telkom	0.263	0.30
b	Telkom to Mobile/Cellular operators	0.263	0.30

A1.4.19 SupremeCall Calling Plans

Item A1.4.19	SupremeCall Calling Plans	Monthly subscription (Rand)				
		Excl VAT	Incl VAT	Package	Excl VAT	Incl VAT
	SupremeCall200	175.44	200.00	SupremeCall 20000	17 543.86	20 000.00
	SupremeCall 300	263.16	300.00	SupremeCall 30000	26 315.79	30 000.00
	SupremeCall 500	438.60	500.00	SupremeCall 40000	35 087.72	40 000.00
	SupremeCall 1000	877.19	1 000.00	SupremeCall 50000	43 859.65	50 000.00
	SupremeCall 1750	1 535.09	1 750.00	SupremeCall 60000	52 631.58	60 000.00
	SupremeCall 2500	2 192.98	2 500.00	SupremeCall 70000	61 403.51	70 000.00
	SupremeCall 4000	3 508.77	4 000.00	SupremeCall 80000	70 175.44	80 000.00
	SupremeCall 6000	5 263.16	6 000.00	SupremeCall 90000	78 947.37	90 000.00
	SupremeCall 8000	7 017.54	8 000.00	SupremeCall 100000	87 719.30	100 000.00
	SupremeCall 10000	8 771.93	10 000.00	SupremeCall 150000	131 578.95	150 000.00
	SupremeCall 12000	10 526.32	12 000.00	SupremeCall 200000	175 438.60	200 000.00
	SupremeCall 15000	13 157.89	15 000.00	SupremeCall 250000	219 298.25	250 000.00
	SupremeCall 18000	15 789.47	18 000.00	SupremeCall 300000	263 157.90	300 000.00
Once-off charge for upgrade/downgrade of packages					131.58	150.00

A1.4.20 Message Suite

Item A1.4.20	Message Suite	Once-off activation charge (Rand)		Monthly subscription (Rand)	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Bundle 1 1-10 Mailboxes 1GB storage free	3 850.00	4 389.00	979.00	1 116.06
b	Bundle 2 11-20 Mailboxes 2GB storage free	3 850.00	4 389.00	1 738.00	1 981.32
c	Bundle 3 21-50 Mailboxes 5GB storage free	3 850.00	4 389.00	4 125.00	4 702.50
e	Additional storage per GB	82.50	94.05	-	-

A1.4.21 Telkom Closer Calling Plans (Residential Customers)

Item A1.4.21	Telkom Closer Calling Plans (Residential Customers) Note 16v	Call Charges		Monthly subscription (Rand)	
		Standard Time (All charges Excl VAT)	Callmore Time (All charges Excl VAT)	Excl VAT	Incl VAT
Telkom Weekender plan (Closer 1)	Monthly subscription includes home line rental and Call Answer or IdentiCall, Contact Me and Ringback (DSL charge paid separate where applicable) Calls to directory enquiries excluded	43c per minute. Local and long distance calls will be billed per second with a minimum charge of 43c per call. First 30 local minutes in standard time free	R1.23 per call for local and long distance calls, up to an hour on weekdays - Unlimited local and long distance weekend calls at no charge, up to an hour per call - 60 local surfing minutes free -10% discount on prescribed per second rate to 30 most popular international destinations. Minimum 50c per call.	146.49	167.00
Telkom Evening and Weekend plan (Closer 2)	Monthly subscription includes home line rental and Call Answer or IdentiCall, Contact Me and Ringback (DSL charge paid separate where applicable) Calls to directory enquiries excluded	43c per minute. Local and long distance calls will be billed per second with a minimum charge of 43c per call. First 30 local minutes in standard time free	Unlimited local and long distance calls at no charge, up to an hour - 60 local surfing minutes free 10% discount on prescribed per second rate to 30 most popular international destinations. Minimum 50c per call.	162.28	185.00
Telkom Unlimited Anytime plan (Closer 3)	Monthly subscription includes home line rental and Call Answer or IdentiCall, Contact Me and Ringback (DSL charge paid separate where applicable) Calls to directory enquiries excluded	- Unlimited local and long distance calls at no charge. - Pure per second billing applies for fixed-to-mobile calls. - 10% discount on prescribed per second rate to 30 most popular international destinations. Minimum 50c per call.	- Unlimited local and long distance calls at no charge. - Pure per second billing applies for fixed-to-mobile calls. - 10% discount on prescribed per second rate to 30 most popular international destinations. Minimum 50c per call.	299.12	341.00
Internet Add-on	Monthly subscription payable in addition to normal Internet monthly charge	150 local Internet hours per month during Callmore Time (Telkom on-net calls only) 75 local Internet hours per month during Callmore Time (Telkom on-net calls only)		131.58	150.00
Fixed to Mobile add-on	Monthly subscription payable in addition to the relevant Telkom Closer calling plan subscription	* This add-on bundle includes 80 fixed-to-mobile minutes (to all mobile/cellular networks), thereafter standard fixed-to-mobile tariffs will apply, as follows: - For Closer 1 and 2 the standard fixed-to-mobile tariffs are billed upfront for the first 60 seconds and thereafter in 30 second increments. - For Closer 3 pure per second billing applies for fixed-to-mobile calls.		70.18	80.00

- If the Callmore call duration exceeds 1 hour, (Options 1 & 2), normal per second billing according to the time of the day and the distance band will apply.

A1.4.21a Telkom Closer Calling Plans (ISDN2 Residential Customers)

Item A1.4.21a	Telkom Closer Calling Plans (ISDN2 Residential Customers)	Call Charges		Monthly subscription (Rand)	
		Standard Time (All charges Excl VAT)	Callmore Time (All charges Excl VAT)	Excl VAT	Incl VAT
Telkom Weekender plan (Closer 1)	Monthly subscription includes ISDN2 line rental and Call Answer or IdentiCall, Contact Me and Ringback (DSL charge paid separate where applicable) Calls to directory enquiries excluded	43c per minute. Local and long distance calls will be billed per second with a minimum charge of 43c per call. First 30 local minutes in standard time free	R1.23 per call for local and long distance calls, up to an hour on weekdays - Unlimited local and long distance weekend calls at no charge up to an hour per call - 60 local surfing minutes free - 10% discount on prescribed per second rate to 30 most popular international destinations. Minimum 50c per call.	240.23	273.86
Telkom Evening and Weekend plan (Closer 2)	Monthly subscription includes ISDN2 line rental and Call Answer or IdentiCall, Contact Me and Ringback (DSL charge paid separate where applicable) Calls to directory enquiries excluded	43c per minute. Local and long distance calls will be billed per second with a minimum charge of 43c per call. First 30 local minutes in standard time free	Unlimited local and long distance calls at no charge, up to an hour - 60 local surfing minutes free -10% discount on prescribed per second rate to 30 most popular international destinations. Minimum 50c per call.	256.02	291.86
Telkom Unlimited Anytime plan (Closer 3)	Monthly subscription includes ISDN2 line rental and Call Answer or IdentiCall, Contact Me and Ringback (DSL charge paid separate where applicable) Calls to directory enquiries excluded	- Unlimited local and long distance calls at no charge. - Pure per second billing applies for fixed-to-mobile calls. No minimum charge 10% discount on prescribed per second rate to 30 most popular international destinations. Minimum 50c per call.	- Unlimited local and long distance calls at no charge. - Pure per second billing applies for fixed-to-mobile calls. No minimum charge - 10% discount on prescribed per second rate to 30 most popular international destinations. Minimum 50c per call.	392.86	447.86
Internet Add-on	Monthly subscription payable in addition to normal Internet monthly charge	150 local Internet hours per month during Callmore Time (Telkom on-net calls only) 75 local Internet hours per month during Callmore Time (Telkom on-net calls only)		131.58 70.18	150.00 80.00
Fixed to Mobile add-on	Monthly subscription payable in addition to the relevant Telkom Closer calling plan subscription	* This add-on bundle includes 80 fixed-to-mobile minutes (to all mobile/cellular networks), thereafter standard fixed-to-mobile tariffs will apply, as follows: - For Closer 1 and 2 the standard fixed-to-mobile tariffs are billed upfront for the first 60 seconds and thereafter in 30 second increments. - For Closer 3 pure per second billing applies for fixed-to-mobile calls.		70.18	80.00

- If the Callmore call duration exceeds 1 hour, (Options 1 & 2), normal per second billing according to the time of the day and the distance band will apply.

A1.4.21b Telkom Closer Calling Plans (ISDN2a Residential Customers)

Item A1.4.21b	Telkom Closer Calling Plans (ISDN2a Residential Customers)	Call Charges		Monthly subscription (Rand)	
		Standard Time (All charges Excl VAT)	Callmore Time (All charges Excl VAT)	Excl VAT	Incl VAT
Telkom Weekender plan (Closer 1)	Monthly subscription includes ISDN2 line rental and Call Answer or IdentiCall, Contact Me and Ringback (DSL charge paid separate where applicable) Calls to directory enquiries excluded	43c per minute. Local and long distance calls will be billed per second with a minimum charge of 43c per call. First 30 local minutes in standard time free	R1.23 per call for local and long distance calls, up to an hour on weekdays - Unlimited local and long distance weekend calls at no charge up to an hour per call - 60 local surfing minutes free - 10% discount on prescribed per second rate to 30 most popular international destinations. Minimum 50c per call.	253.52	289.01
Telkom Evening and Weekend plan (Closer 2)	Monthly subscription includes ISDN2 line rental and Call Answer or IdentiCall, Contact Me and Ringback (DSL charge paid separate where applicable) Calls to directory enquiries excluded	43c per minute. Local and long distance calls will be billed per second with a minimum charge of 43c per call. First 30 local minutes in standard time free	Unlimited local and long distance calls at no charge, up to an hour - 60 local surfing minutes free -10% discount on prescribed per second rate to 30 most popular international destinations. Minimum 50c per call.	269.31	307.01
Telkom Unlimited Anytime plan (Closer 3)	Monthly subscription includes ISDN2 line rental and Call Answer or IdentiCall, Contact Me and Ringback (DSL charge paid separate where applicable) Calls to directory enquiries excluded	- Unlimited local and long distance calls at no charge. - Pure per second billing applies for fixed-to-mobile calls. No minimum charge 10% discount on prescribed per second rate to 30 most popular international destinations. Minimum 50c per call.	- Unlimited local and long distance calls at no charge. - Pure per second billing applies for fixed-to-mobile calls. No minimum charge - 10% discount on prescribed per second rate to 30 most popular international destinations. Minimum 50c per call.	406.15	463.01
Internet Add-on	Monthly subscription payable in addition to normal Internet monthly charge	150 local Internet hours per month during Callmore Time (Telkom on-net calls only) 75 local Internet hours per month during Callmore Time (Telkom on-net calls only)		131.58	150.00
Fixed to Mobile add-on	Monthly subscription payable in addition to the relevant Telkom Closer calling plan subscription	* This add-on bundle includes 80 fixed-to-mobile minutes (to all mobile/cellular networks), thereafter standard fixed-to-mobile tariffs will apply, as follows: - For Closer 1 and 2 the standard fixed-to-mobile tariffs are billed upfront for the first 60 seconds and thereafter in 30 second increments. - For Closer 3 pure per second billing applies for fixed-to-mobile calls.		70.18	80.00

- If the Callmore call duration exceeds 1 hour, (Options 1 & 2), normal per second billing according to the time of the day and the distance band will apply.

A1.4.22 Do Broadband

Item A1.4.22	Do Broadband	Monthly Rental	
		Excl VAT	Incl VAT
	Note 16v		
a	Do Basic (DSL 384 with Telkom internet 5GB)	192.11	219.00
b	Do Advanced (DSL 1024 with Telkom internet 10GB)	346.49	395.00
c	Do Premium (DSL 4096 with Telkom internet advanced 20 GB)	485.96	554.00
d	Do Premium Plus (DSL 4096 with Telkom internet advanced 30GB)	560.53	639.00
e	Do Uncapped Basic (1 Mbps)	288.60	329.00
f	Do Uncapped Advanced (2 Mbps)	402.63	459.00
g	Do Uncapped Premium (4 Mbps)	613.16	699.00
h	Do Uncapped Premium Plus (10 Mbps)	876.32	999.00
i	Do 1 (DSL 384 with Telkom Internet 1GB) – No longer provided - Existing customers only	174.56	199.00
j	Do 2 (DSL 384 with Telkom Internet 10GB) – No longer provided - Existing customers only	226.31	258.00

Customers are debited with the prescribed charges for each component of the relevant Do Broadband package. The fixed discount per package category in the Table above is granted to all customers subscribing to a particular package. This means that an ordinary residential customer with an exchange line, a pensioner with an exchange line or a business customer with an exchange line who all subscribe to item "a" above for example, will all receive the same discount of R45.00.

A1.4.23 Telkom BizTalk

Item A1.4.23	TELKOM BIZTALK				
	Both plans include the MultiCall Plus Value Added Service consisting of: IdentCall, ForwardCall, Call Answer, Call Waiting and BlockCall Plus				
	Calling Plan:	Fixed-to-Fixed minutes (Local & Long distance) Any time	SmartAccess single MaxiCall number (0861) basic package	Monthly sub- scription Excl VAT	Monthly sub- scription Incl VAT
a	Telkom BizTalk	150	Not included	223.68	255.00
b	Telkom BizTalk Plus	500	Included	388.90	443.35

A1.5 MISCELLANEOUS CHARGES**A1.5.1 Miscellaneous Call Charges**

Item A1.5.1	MISCELLANEOUS CALL CHARGES	Charge (Excl VAT)	Charge (Incl VAT)
a	Collect call (extra charge payable)		
(i)	- Manual (Operator assisted)	6.63	7.56
	- Automated	4.16	4.74
(ii)	Operator assisted calls (Automatic customers)		
	- International	12.19	13.90
	- National	6.63	7.56
b	Diversion of calls – Automatic exchanges:		
(i)	Period up to 10 days, per day, per occasion	7.42	8.46
(ii)	Period longer than 10 days, per month	74.15	84.53
(iii)	Plus connection fee, per occasion	35.61	40.60
c	Diversion of calls – Manual exchanges:		
	Per occasion, irrespective of the duration of the diversion, with a maximum period of one month per occasion	35.61	40.60
d	Fixed-time trunk call Note 2c		
e	Personal-service call (extra charge payable)	6.63	7.56
f	Telephone Conference Call Note 2d/e		
(i)	Connection fee per occasion	76.79	87.54
(ii)	Plus, extra charge i.r.o. each individual national on-net connection	7.69	8.77
(iii)	Plus, extra charge i.r.o. each individual international connection	16.64	18.97
(iv)	Plus, extra charge i.r.o. each individual Mobile cellular, Neotel, VANS & USAL connection	16.64	18.97
g	Advice of charge	Item A1.2.2 (i)	Item A1.2.2 (i)
h	1023 Auto Complete (Flat rate)	1.15	1.31
i	Operator assisted directory enquiries, domestic 1023/4, 102701/11/31 and international 10903, Standard and Callmore time; per call (free of charge from public payphones)	2.60	2.96

A1.5.2 Consultancy services

Item A1.5.2	CONSULTANCY SERVICES (Item 37.3.2 of Telkom Manual)	Charges – Professional		Charges – Technical and Administrative category	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Hourly	833.71	950.43	542.70	618.68
b	Daily	6 669.69	7 603.45	4 348.33	4 957.10

A1.6 DOMESTIC TELEPHONE CALL CHARGES**A1.6.1 Telephone call charges from customers connected to automatic exchanges and calls from****WorldCall Pre-paid calling cards & WorldCall Charge Card**

A1.6.1 Automatic calls	Minimum charge rand Excl VAT	Minimum charge rand Incl VAT	Rand Per second Excl VAT	Rand Per second Incl VAT	Rand Per second Excl VAT	Rand Per second Incl VAT
	All times		Standard Time: Monday to Friday 07:00 to 19:00		Callmore time: Monday to Friday 19:00 to 07:00 and Friday 19:00 to Monday 07:00	
Conventional calls (the minimum charge will not apply to on-net dial-up internet calls to ISP's)						
Local (0-50km)	0.500	0.570	0.00614	0.00700	0.00302	0.00344
Long distance (>50km)	0.500	0.570	0.00833	0.00950	0.00417	0.00475
PrepaidFone calls (a surcharge of R0.66 (incl VAT) per call will apply to PrepaidFone Waya Waya and Top-Up plans)						
Local (0-50km)	0.728	0.830	0.00880	0.01003	0.00419	0.00478
Long distance (>50km)*	0.768	0.875	0.01576	0.01797	0.00789	0.00899
<i>Details of last successful call (free of charge) Details of last 3 transactions R0.83 (Incl VAT)</i>						
FreeCall 080/Homefree (all call charges apply to the called party)						
Local (0-50km)	0.500	0.570	0.00714	0.00814	0.00383	0.00437
Long distance (>50km)*	0.500	0.570	0.00934	0.01065	0.00504	0.00575
<i>*Also applicable to calls from cell phones</i>						
ShareCall 0860 (charges >50km apply to the called party – minus the 0-50km minimum charge) & (the minimum charge will not apply to on-net dial-up internet calls to ISP's)						
Local (0-50km)	0.500	0.570	0.00614	0.00700	0.00302	0.00344
Long distance (>50km)*	n/a	n/a	0.00934	0.01065	0.00504	0.00575
<i>*Also applicable to calls from cell phones</i>						
MaxiCall 0861						
All distances	0.500	0.570	0.00833	0.00950	0.00417	0.00475
CallAnswer message retrieval from other phone (Conventional & PrepaidFone calls)						
All distances	0.500	0.570	0.00833	0.00950	0.00417	0.00475

Charges apply to Conventional and PrepaidFone customers.

Item A1.6.1 Automatic calls to Mobile (Contd.)	Price Rand Excl VAT	Price Rand Incl VAT	Price Rand Excl VAT	Price Rand Incl VAT
	Rate group 1: Peak time Weekdays from 07:00 to 20:00		Rate group 2: Off-peak time Weekdays 20:00 to 07:00 and from Friday 20:00 to Monday 07:00	
Outgoing calls to Mobile Cellular Vodacom, MTN, Cell C and 8.ta (Telkom mobile) and WBS Mobile**				
First 60 sec*	1.180	1.345	0.950	1.083
Next 30 sec	0.590	0.673	0.475	0.542

* Calls are charged in increments of one minute for the first minute and in increments of 30 seconds thereafter.

** For WBS Mobile peak time: Monday to Friday from 07:00 to 19:00 and off peak: Monday to Friday from 19:00 to 07:00 and Friday 19:00 to Monday 07:00

Charges apply to WorldCall customers

Item A1.6.1 Automatic calls to Mobile (Contd.)	Price Rand Excl VAT	Price Rand Incl VAT	Price Rand Excl VAT	Price Rand Incl VAT
	Rate group 1: Peak time Weekdays from 07:00 to 20:00		Rate group 2: Off-peak time Weekdays 20:00 to 07:00 and from Friday 20:00 to Monday 07:00	
Outgoing calls to Mobile Cellular Vodacom & MTN				
First 60 sec*	1.134	1.293	0.910	1.037
Next 30 sec	0.567	0.646	0.455	0.519
Outgoing calls to Mobile Cellular Cell C and 8.ta (Telkom mobile) and WBS Mobile*				
First 60 sec*	1.280	1.459	1.040	1.186
Next 30 sec	0.640	0.730	0.520	0.593

* For WBS Mobile peak time: Monday to Friday from 07:00 to 19:00 and off peak: Monday to Friday from 19:00 to 07:00 and Friday 19:00 to Monday 07:00

A1.6.1 Automatic calls to Neotel, Vodacom and MTN (Contd.)	Minimum charge rand Excl VAT	Minimum charge rand Incl VAT	Rand Per second Excl VAT	Rand Per second Incl VAT	Rand Per second Excl VAT	Rand Per second Incl VAT
	All Times		Standard Time: Monday to Friday 07:00 to 20:00		Callmore time: Monday to Friday 20:00 to 07:00 and Friday 20:00 to Monday 07:00	
MTN (geographic locations)	0.500	0.570	0.00868	0.00990	0.00818	0.00933
MTN (non-geographic locations)	0.500	0.570	0.01068	0.01218	0.00952	0.01085
Neotel (geographic locations)	0.500	0.570	0.00868	0.00990	0.00818	0.00933
Neotel (non-geographic locations)	0.500	0.570	0.01068	0.01218	0.00952	0.01085
Vodacom (geographic locations)	0.500	0.570	0.00868	0.00990	0.00818	0.00933
Vodacom (non-geographic locations)	0.500	0.570	0.01068	0.01218	0.00952	0.01085

A1.6.1 Automatic calls to other licenced operators (Contd.)	Minimum charge rand Excl VAT	Minimum charge rand Incl VAT	Rand Per second Excl VAT	Rand Per second Incl VAT	Rand Per second Excl VAT	Rand Per second Incl VAT
	All Times		Standard Time: Monday to Friday 07:00 to 19:00		Callmore time: Monday to Friday 19:00 to 07:00 and Friday 19:00 to Monday 07:00	
Altech Technology Concepts (geographic locations)	0.500	0.570	0.00846	0.00964	0.00793	0.00904
Altonet (geographic locations)	0.500	0.570	0.00935	0.01066	0.00885	0.01009
Altonet (non-geographic locations)	0.500	0.570	0.01102	0.01256	0.01002	0.01142
Amobia (geographic locations)	0.500	0.570	0.00952	0.01085	0.00752	0.00857
Bitco (geographic locations)	0.500	0.570	0.00920	0.01049	0.00853	0.00972
Bitco (non-geographic locations)	0.500	0.570	0.01068	0.01218	0.00952	0.01085
Blackbridge Communications (non-geographic locations)	0.500	0.570	0.01102	0.01256	0.01002	0.01142
Broadband Innovations (geographic locations)	0.500	0.570	0.00870	0.00992	0.00820	0.00935
Broadband Innovations (non-geographic locations)	0.500	0.570	0.01068	0.01218	0.00952	0.01085
Broadland Networks (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
BT (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
Business Connexion (geographic location)	0.500	0.570	0.00839	0.00956	0.00788	0.00898
Business Connexion (non-geographic location s)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
CMC (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
Connection Telecom (geographic locations)	0.500	0.570	0.00952	0.01085	0.00752	0.00857
Connection Telecom (non- geographic locations)	0.500	0.570	0.00952	0.01085	0.00752	0.00857
Cybersmart (geographic locations)	0.500	0.570	0.00935	0.01066	0.00885	0.01009
Cybersmart (non-geographic locations)	0.500	0.570	0.01102	0.01256	0.01002	0.01142
Datapro (non-geographic locations)	0.500	0.570	0.01068	0.01218	0.00952	0.01085
Dira Ka Thata Computers (geographic locations)	0.500	0.570	0.00864	0.00985	0.00806	0.00919
Dira Ka Thata Computers (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
DOW Networks (geographic locations)	0.500	0.570	0.00880	0.01003	0.00827	0.00943

A1.6.1 Automatic calls to other licenced operators (Contd.)	Minimum charge rand Excl VAT	Minimum charge rand Incl VAT	Rand Per second Excl VAT	Rand Per second Incl VAT	Rand Per second Excl VAT	Rand Per second Incl VAT
	All Times		Standard Time: Monday to Friday 07:00 to 19:00		Callmore time: Monday to Friday 19:00 to 07:00 and Friday 19:00 to Monday 07:00	
DOW Networks (non-geographic locations)	0.500	0.570	0.01035	0.01180	0.00952	0.01085
Du Pont Telecom (geographic locations)	0.500	0.570	0.00868	0.00990	0.00818	0.00933
Du Pont Telecom (non-geographic locations)	0.500	0.570	0.01068	0.01218	0.00952	0.01085
ECN (geographic locations)	0.500	0.570	0.00868	0.00990	0.00818	0.00933
ECN (non-geographic locations)	0.500	0.570	0.01068	0.01218	0.00952	0.01085
Exotic Systems (geographic locations)	0.500	0.570	0.00876	0.00999	0.00823	0.00938
Exotic Systems (non- geographic locations)	0.500	0.570	0.01068	0.01218	0.00952	0.01085
EXTIM t/a Comtel Communications (non- geographic locations)	0.500	0.570	0.00952	0.01085	0.00752	0.00857
FNB (Connect First Telecom) (non-geographic locations)	0.500	0.570	0.01068	0.01218	0.00952	0.01085
Framework Plus (geographic locations)	0.500	0.570	0.00952	0.01085	0.00752	0.00857
Framework Plus (non- geographic locations)	0.500	0.570	0.01168	0.01332	0.01052	0.01199
Frogfoot (geographic locations)	0.500	0.570	0.00906	0.01033	0.00839	0.00956
Frogfoot (non-geographic locations)	0.500	0.570	0.01064	0.01213	0.00949	0.01082
Gateway (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
Global Chat (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
Global Webintact t/a Screamer Telecoms (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
GoldTel (non-geographic locations)	0.500	0.570	0.01102	0.01256	0.01002	0.01142
Green Flash Trading 72 (non-geographic locations)	0.500	0.570	0.01102	0.01256	0.01002	0.01142
GVSC (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
Hymax Talking Solutions (geographic locations)	0.500	0.570	0.00872	0.00994	0.00821	0.00936
Hymax Talking Solutions (non-geographic locations)	0.500	0.570	0.01068	0.01218	0.00952	0.01085
Ibanza (geographic locations)	0.500	0.570	0.00864	0.00985	0.00806	0.00919

A1.6.1 Automatic calls to other licenced operators (Contd.)	Minimum charge rand Excl VAT	Minimum charge rand Incl VAT	Rand Per second Excl VAT	Rand Per second Incl VAT	Rand Per second Excl VAT	Rand Per second Incl VAT
	All Times		Standard Time: Monday to Friday 07:00 to 19:00		Callmore time: Monday to Friday 19:00 to 07:00 and Friday 19:00 to Monday 07:00	
Ibanza (non-geographic locations)	0.500	0.570	0.01068	0.01218	0.00952	0.01085
ICSA (geographic locations)	0.500	0.570	0.00835	0.00952	0.00785	0.00895
ICSA (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
ICT Globe (geographic locations)	0.500	0.570	0.00935	0.01066	0.00885	0.01009
ICT Globe (non-geographic locations)	0.500	0.570	0.01102	0.01256	0.01002	0.01142
iCtel (geographic locations)	0.500	0.570	0.00904	0.01031	0.00842	0.00960
iCtel (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
ICT-Works (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
InterCel (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
Intergrat (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
IS (geographic locations)	0.500	0.570	0.00868	0.00990	0.00818	0.00933
IS (non-geographic locations)	0.500	0.570	0.01068	0.01218	0.00952	0.01085
Macrolan (geographic locations)	0.500	0.570	0.00968	0.01104	0.00918	0.01047
Macrolan (non-geographic locations)	0.500	0.570	0.01168	0.01332	0.01052	0.01199
Magnolia Wireless (non-geographic locations)	0.500	0.570	0.01102	0.01256	0.01002	0.01142
Majuba Technologies (geographic locations)	0.500	0.570	0.00935	0.01066	0.00885	0.01009
Majuba Technologies (non-geographic locations)	0.500	0.570	0.01102	0.01256	0.01002	0.01142
Mia Telecomms (geographic locations)	0.500	0.570	0.00935	0.01066	0.00885	0.01009
MTN Business (geographic locations)	0.500	0.570	0.00868	0.00990	0.00818	0.00933
MTN Business (non-geographic locations)	0.500	0.570	0.01068	0.01218	0.00952	0.01085
Multisource Telecoms (geographic locations)	0.500	0.570	0.00868	0.00990	0.00818	0.00933
Multisource Telecoms (non-geographic locations)	0.500	0.570	0.01068	0.01218	0.00952	0.01085
M-Web (geographic locations)	0.500	0.570	0.00868	0.00990	0.00668	0.00762

A1.6.1 Automatic calls to other licenced operators (Contd.)	Minimum charge rand Excl VAT	Minimum charge rand Incl VAT	Rand Per second Excl VAT	Rand Per second Incl VAT	Rand Per second Excl VAT	Rand Per second Incl VAT
	All Times		Standard Time: Monday to Friday 07:00 to 19:00		Callmore time: Monday to Friday 19:00 to 07:00 and Friday 19:00 to Monday 07:00	
M-Web (non- geographic locations)	0.500	0.570	0.00868	0.00990	0.00668	0.00762
Nashua Mobile (geographic locations)	0.500	0.570	0.00864	0.00985	0.00806	0.00919
Nashua Mobile (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
Neelana (non-geographic locations)	0.500	0.570	0.01102	0.01256	0.01002	0.01142
NetVoip (geographic locations)	0.500	0.570	0.00935	0.01066	0.00885	0.01009
NetVoip (non-geographic locations)	0.500	0.570	0.01102	0.01256	0.01002	0.01142
Nexor (non-geographic locations)	0.500	0.570	0.01022	0.01165	0.00872	0.00994
Nexus ISP (087 001 & geographic locations)	0.500	0.570	0.00868	0.00990	0.00668	0.00762
Nexus ISP (non- geographic locations)	0.500	0.570	0.00868	0.00990	0.00668	0.00762
NGN Telecoms (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
Ohren t/a O-Tel Telecom (geographic locations)	0.500	0.570	0.00968	0.01104	0.00918	0.01047
Ohren t/a O-Tel Telecom (non-geographic locations)	0.500	0.570	0.01168	0.01332	0.01052	0.01199
Open voice (non- geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
Orion (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
Paw Paw Wireless t/a Telejunction (geographic locations)	0.500	0.570	0.00968	0.01104	0.00918	0.01047
Paw Paw Wireless t/a Telejunction (non-geographic locations)	0.500	0.570	0.01168	0.01332	0.01052	0.01199
PAWS (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
RSA Web (non-geographic locations)	0.500	0.570	0.00952	0.01085	0.00752	0.00857
Saicom Technology (geographic locations)	0.500	0.570	0.00935	0.01066	0.00885	0.01009
Saicom Technology (non-geographic locations)	0.500	0.570	0.01102	0.01256	0.01002	0.01142
Sandobel 171 t/a Prime Tel (non-geographic locations)	0.500	0.570	0.01102	0.01256	0.01002	0.01142
Securelink (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
Skycall Networks (geographic locations)	0.500	0.570	0.00986	0.01124	0.00897	0.01023

A1.6.1 Automatic calls to other licenced operators (Contd.)	Minimum charge rand Excl VAT	Minimum charge rand Incl VAT	Rand Per second Excl VAT	Rand Per second Incl VAT	Rand Per second Excl VAT	Rand Per second Incl VAT
	All Times		Standard Time: Monday to Friday 07:00 to 19:00		Callmore time: Monday to Friday 19:00 to 07:00 and Friday 19:00 to Monday 07:00	
Skycall Networks (non-geographic locations)	0.500	0.570	0.00968	0.01104	0.00882	0.01005
Sky-Connect (geographic locations)	0.500	0.570	0.01030	0.01174	0.00926	0.01056
Sky-Connect (non-geographic locations)	0.500	0.570	0.01068	0.01218	0.00952	0.01085
Smart Village (geographic locations)	0.500	0.570	0.00952	0.01085	0.00752	0.00857
Storm (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
Sundial Telecom (geographic locations)	0.500	0.570	0.00864	0.00985	0.00806	0.00919
Sundial Telecom (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
Switch Telecom (geographic locations)	0.500	0.570	0.00898	0.01024	0.00838	0.00955
Switch Telecom (non-geographic locations)	0.500	0.570	0.00968	0.01104	0.00885	0.01009
Talkworld Communications (geographic locations)	0.500	0.570	0.00935	0.01066	0.00885	0.01009
Talkworld Communications (non-geographic locations)	0.500	0.570	0.01102	0.01256	0.01002	0.01142
Telconet (geographic locations)	0.500	0.570	0.00904	0.01031	0.00842	0.00960
Telconet (non-geographic locations)	0.500	0.570	0.01068	0.01218	0.00952	0.01085
Telejunction (Paw-Paw Wireless) (geographic locations)	0.500	0.570	0.00968	0.01104	0.00918	0.01047
Telejunction (Paw-Paw Wireless) (non-geographic locations)	0.500	0.570	0.01168	0.01332	0.01052	0.01199
Telfree (geographic locations)	0.500	0.570	0.00899	0.01025	0.00839	0.00956
Telfree (non-geographic locations)	0.500	0.570	0.01068	0.01218	0.00952	0.01085
Telkom Internet (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
VCA (geographic locations)	0.500	0.570	0.00835	0.00952	0.00785	0.00895
VCA (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
VOX (geographic locations)	0.500	0.570	0.00868	0.00990	0.00818	0.00933
VOX (non-geographic locations)	0.500	0.570	0.01068	0.01218	0.00952	0.01085

A1.6.1 Automatic calls to other licenced operators (Contd.)	Minimum charge rand Excl VAT	Minimum charge rand Incl VAT	Rand Per second Excl VAT	Rand Per second Incl VAT	Rand Per second Excl VAT	Rand Per second Incl VAT
	All Times		Standard Time: Monday to Friday 07:00 to 19:00		Callmore time: Monday to Friday 19:00 to 07:00 and Friday 19:00 to Monday 07:00	
WBS (geographic locations)	0.500	0.570	0.00917	0.01045	0.00851	0.00970
WBS (non-geographic locations)	0.500	0.570	0.01068	0.01218	0.00952	0.01085
Wireless Dismensions (geographic locations)	0.500	0.570	0.00935	0.01066	0.00885	0.01009
Wireless Dismensions (non-geographic locations)	0.500	0.570	0.01102	0.01256	0.01002	0.01142
X-DSL Networking Solutions (non-geographic locations)	0.500	0.570	0.00952	0.01085	0.00752	0.00857
Xtranet (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
Zensho Telecoms (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028
45 Degrees Telecommunications (geographic locations)	0.500	0.570	0.00854	0.00974	0.00798	0.00910
45 Degrees Telecommunications (non-geographic locations)	0.500	0.570	0.01002	0.01142	0.00902	0.01028

Charges apply to Conventional and PrepaidFone customers

A1.6.1 Automatic calls to USAL's (Contd.)	Minimum charge rand Excl VAT	Minimum charge rand Incl VAT	Rand Per second Excl VAT	Rand Per second Incl VAT	Rand Per second Excl VAT	Rand Per second Incl VAT
	All times		Peak time: Monday to Friday from 07:00 to 20:00		Off-peak time: Monday to Friday from 20:00 to 07:00 and Friday 20:00 to Monday 07:00	
Amatole t/a EastTel (geographic locations)	0.500	0.570	0.00835	0.00952	0.00785	0.00895
Ilizwe (geographic locations)	0.500	0.570	0.00864	0.00985	0.00806	0.00918
Thinta Thinta (geographic locations)	0.500	0.570	0.00864	0.00985	0.00806	0.00918
Umzinyathi (geographic locations)	0.500	0.570	0.00935	0.01066	0.00885	0.01009

Charges apply to Conventional, PrepaidFone and WorldCall customers

(A1.6.1 (iii) contd.) previously USAL's Charges apply to Conventional, PrepaidFone and WorldCall customers.	All times		Peak time: Monday to Friday from 07:00 to 20:00		Off-peak time: Monday to Friday 20:00 to 07:00 and Friday 20:00 to Monday 07:00	
	Minimum charge rand (Excl VAT)	Minimum charge rand (Incl VAT)	Rand per second (Excl VAT)	Rand per second (Incl VAT)	Rand per second (Excl VAT)	Rand per second (Incl VAT)
Outgoing calls to other licenced operators non-geographic locations (085): Amatole, Bakone, Bokomoso, Karabotel, Ilizwi, Kingdom, Platitel, Thinta Thinta and Northcom						
All distances	0.500	0.570	0.01002	0.01142	0.00902	0.01028
Umzinyathi	0.500	0.570	0.01102	0.01256	0.01002	0.01142

Item A1.6.1 Automatic calls to Premium Rate services (Contd.)	Price Rand Excl VAT	Price Rand Incl VAT
	All times	
Fax to eMail calls 086 29, 086 5 & 6, 086 73 / 4 / 6 All distances / per minute	1.598	1.822
Mailbox messaging All distances / per message	0.600	0.680
Virtual Fax deposit 088 All distances / per minute	0.600	0.680
Automated Teleconferencing calls 086 200 0000 Standard time (all distances / per minute) Callmore time (all distances / per minute)	1.320 0.880	1.500 1.000
Calls to Charity Lines All distances / per call	4.390	5.000
Calls to TeleVoting All distances / per call	1.265	1.442
Calls to Competition lines 086 22, 086 294 All distances / per minute	1.775	2.024
Calls to Information services 086 71 / 5 All distances / per minute	1.775	2.024
Calls to Information services 086 72 All distances / per minute	1.265	1.442
Calls to Information services 086 735 / 7 All distances / per minute	2.700	3.078
Calls to Information services 086 744 / 5 / 7 All distances / per minute	3.423	3.902

A1.6.2 Telephone call charges from public coin/cardphones connected to automatic exchanges

Item A1.6.2	Rand Excl VAT	Rand Incl VAT
Payphone unit charge per metering period	0.439	0.500

Item A1.6.2 Calls from public coin/cardphones (Contd.)	Metering period in seconds	Metering period in seconds
	Standard time: Monday to Friday 07:00 to 19:00	Callmore time: Monday to Friday 19:00 to 07:00 and Friday 19:00 to Monday 07:00
Calls to Conventional and PrepaidFone services		
Local (0-50km)	46.7	82.0
Long distance (>50km)	46.7	82.0
Calls to ShareCall 0860		
All distances	46.7	82.0
Calls to MaxiCall 0861		
All distances	46.7	82.0
Calls to Voicelink 0881		
All distances	46.7	82.0

Item A1.6.2 Calls from public coin/cardphones to Mobile (Contd.)	Metering period in seconds	Metering period in seconds
	Rate group 1: Peak time Weekdays from 07:00 to 20:00	Rate group 2: Off-peak time Monday to Friday 20:00 to 07:00 and Friday 20:00 to Monday 07:00
Mobile Cellular (Vodacom, MTN, Cell C and 8.ta and WBS Mobile**)		
All distances	14.5	19.1

* For WBS Mobile peak time: Monday to Friday from 07:00 to 19:00 and off peak: Monday to Friday from 19:00 to 07:00 and Friday 19:00 to Monday 07:00

Item A1.6.2 Calls from public coin/cardphones to Premium Rate Services (Contd.)	Metering Period in seconds
	All times
Calls to TeleVoting 08621 All distances	17.2
Calls to Competition lines 08622 & 08629 All distances	10.8
Calls to Information services 08671 & 08675 All distances	10.8
Calls to Information services 08672 All distances	17.2
Calls to Information services 08673 All distances	7.6
Calls to Information services 08674 All distances	6.0
Fax to Email calls 0865/6 All distances	10.8

Item A1.6.2 Calls from public coin/cardphones to all other fixed location operators (Incl. ex USAL's, Neotel etc.)	Metering period in seconds	Metering period in seconds
	Standard time: Monday to Friday 07:00 to 19:00	Callmore time: Monday to Friday 19:00 to 07:00 and Friday 19:00 to Monday 07:00
Geographic and non-geographic locations	35.4	39.6

** For ex USAL's & Neotel peak time: Monday to Friday from 07:00 to 20:00 and off peak: Monday to Friday from 20:00 to 07:00 and Friday 20:00 to Monday 07:00

A1.6.3 Telephone call charges from customers connected to manual exchanges & other operator

assisted calls (Incl. Teleconferencing)

Item A1.6.3 Calls from manual exchanges & other operator assisted calls	Rand Per minute Excl VAT	Rand per minute Incl VAT	Rand Per minute Excl VAT	Rand per minute Incl VAT
		Standard time: Monday to Friday 07:00 to 19:00		Callmore time: Monday to Friday 19:00 to 07:00 And Friday 19:00 to Monday 07:00
Calls to National and PrepaidFone services				
Local (0-50km)	0.457	0.521	0.315	0.359
Long distance (>50km)	0.500	0.570	0.365	0.416
Calls to ShareCall 0860				
Local (0-50km)	0.457	0.521	0.315	0.359
Calls to MaxiCall 0861				
All distances	0.500	0.570	0.365	0.416

Item A1.6.3 Calls from manual exchanges & MTN, Neotel and Vodacom operator assisted calls to other licenced operators (Contd.)	Rand per minute Excl VAT	Rand per minute Incl VAT	Rand per minute Excl VAT	Rand per minute Incl VAT
	Standard Time: Monday to Friday 07:00 to 20:00		Callmore time: Monday to Friday 20:00 to 07:00 and Friday 20:00 to Monday 07:00	
MTN (geographic locations)	0.521	0.594	0.491	0.560
MTN (non-geographic locations)	0.641	0.731	0.571	0.651
Neotel (geographic locations)	0.521	0.594	0.491	0.560
Neotel (non-geographic locations)	0.641	0.731	0.571	0.651
Vodacom (geographic locations)	0.521	0.594	0.491	0.560
Vodacom (non-geographic locations)	0.641	0.731	0.571	0.651

Item A1.6.3 Calls from manual exchanges & other operator assisted calls to other licenced operators (Contd.)	Rand per minute Excl VAT	Rand per minute Incl VAT	Rand per minute Excl VAT	Rand per minute Incl VAT
	Standard Time: Monday to Friday 07:00 to 19:00		Callmore time: Monday to Friday 19:00 to 07:00 and Friday 19:00 to Monday 07:00	
Outgoing calls to VAN's: Altech Technology Concepts (geographic locations)	0.508	0.579	0.476	0.543
Altonet (geographic locations)	0.561	0.640	0.531	0.605
Altonet (non-geographic locations)	0.661	0.754	0.601	0.685
Amobia (geographic locations)	0.571	0.651	0.451	0.514
Amobia (non-geographic locations)	0.571	0.651	0.451	0.514
Bitco (geographic locations)	0.552	0.629	0.512	0.584
Bitco (non-geographic locations)	0.641	0.731	0.571	0.651
Blackbridge Communications (non-geographic locations)	0.661	0.754	0.601	0.685
Broadband Innovations (geographic locations)	0.522	0.595	0.492	0.561
Broadband Innovations (non-geographic locations)	0.641	0.731	0.571	0.651
Broadland Networks (non-geographic locations)	0.601	0.685	0.541	0.617
BT (non-geographic locations)	0.601	0.685	0.541	0.617
Item A1.6.3 Calls from manual exchanges & other operator assisted calls to other licenced operators (Contd.)	Rand per minute Excl VAT	Rand per minute Incl VAT	Rand per minute Excl VAT	Rand per minute Incl VAT

	Standard Time: Monday to Friday 07:00 to 19:00		Callmore time: Monday to Friday 19:00 to 07:00 and Friday 19:00 to Monday 07:00	
Business Connexion (geographic locations)	0.503	0.573	0.473	0.539
Business Connexion (non-geographic locations)	0.601	0.685	0.541	0.617
CMC (non-geographic locations)	0.601	0.685	0.541	0.617
Connection Telecom (geographic locations)	0.571	0.651	0.451	0.514
Connection Telecom (non-geographic locations)	0.571	0.651	0.451	0.514
Cybersmart (geographic locations)	0.561	0.640	0.531	0.605
Cybersmart (non-geographic locations)	0.661	0.754	0.601	0.685
Datapro (non-geographic locations)	0.641	0.731	0.571	0.651
Dira Ka Thata Computers (geographic locations)	0.518	0.591	0.484	0.552
Dira Ka Thata Computers (non-geographic locations)	0.601	0.685	0.541	0.617
DOW Networks (geographic locations)	0.528	0.602	0.496	0.565
DOW Networks (non-geographic locations)	0.621	0.708	0.571	0.651
Du Pont Telecom (geographic locations)	0.521	0.594	0.491	0.560
Du Pont Telecom (non-geographic locations)	0.641	0.731	0.571	0.651
ECN (geographic locations)	0.521	0.594	0.491	0.560
ECN (non-geographic locations)	0.641	0.731	0.571	0.651
Exotic Systems (geographic locations)	0.526	0.600	0.494	0.563
Exotic Systems (non-geographic locations)	0.641	0.731	0.571	0.651
EXTIM t/a Comtel Communications (non-geographic locations)	0.571	0.651	0.451	0.514
FNB (Connect First) (non-geographic locations)	0.641	0.731	0.571	0.651
Framework Plus (non-geographic locations)	0.571	0.651	0.451	0.514
Framework Plus (non-geographic locations)	0.701	0.799	0.631	0.719
Frogfoot (geographic locations)	0.544	0.620	0.503	0.573
Item A1.6.3 Calls from manual exchanges & other operator assisted calls to other licenced operators (Contd.)	Rand per minute Excl VAT	Rand per minute Incl VAT	Rand per minute Excl VAT	Rand per minute Incl VAT

	Standard Time: Monday to Friday 07:00 to 19:00		Callmore time: Monday to Friday 19:00 to 07:00 and Friday 19:00 to Monday 07:00	
Frogfoot (non-geographic locations)	0.638	0.727	0.569	0.649
Gateway (non-geographic locations)	0.601	0.685	0.541	0.617
Global Chat (non-geographic locations)	0.601	0.685	0.541	0.617
Global Webintact t/a Screamer Telecoms (non-geographic locations)	0.601	0.685	0.541	0.617
GoldTel (non-geographic locations)	0.661	0.754	0.601	0.685
Green Flash Trading 72 (non-geographic locations)	0.661	0.754	0.601	0.685
GVSC (non-geographic locations)	0.601	0.685	0.541	0.617
Hymax Talking Solutions (geographic locations)	0.523	0.596	0.493	0.562
Hymax Talking Solutions (non-geographic locations)	0.641	0.731	0.571	0.651
Ibanza (geographic locations)	0.518	0.591	0.484	0.552
Ibanza (non-geographic locations)	0.641	0.731	0.571	0.651
ICSA (geographic locations)	0.501	0.571	0.471	0.537
ICSA (non-geographic locations)	0.601	0.685	0.541	0.617
ICT-Works (non-geographic locations)	0.601	0.685	0.541	0.617
ICT Globe (geographic locations)	0.561	0.640	0.531	0.605
ICT Globe (non-geographic locations)	0.661	0.754	0.601	0.685
iCtel (non-geographic locations)	0.542	0.618	0.505	0.576
iCtel (non-geographic locations)	0.601	0.685	0.541	0.617
Intercel (non-geographic locations)	0.601	0.685	0.541	0.617
Intergrat (non-geographic locations)	0.601	0.685	0.541	0.617
IS (geographic locations)	0.521	0.594	0.491	0.560
IS (non-geographic locations)	0.641	0.731	0.571	0.651
Macrolan (geographic locations)	0.581	0.662	0.551	0.628
Item A1.6.3 Calls from manual exchanges & other operator assisted calls to other licenced operators (Contd.)	Rand per minute Excl VAT	Rand per minute Incl VAT	Rand per minute Excl VAT	Rand per minute Incl VAT

	Standard Time: Monday to Friday 07:00 to 19:00		Callmore time: Monday to Friday 19:00 to 07:00 and Friday 19:00 to Monday 07:00	
Macrolan (non-geographic locations)	0.701	0.799	0.631	0.719
Magnolia Wireless (non-geographic locations)	0.661	0.754	0.601	0.685
Majuba Technologies (geographic locations)	0.561	0.640	0.531	0.605
Majuba Technologies (non-geographic locations)	0.661	0.754	0.601	0.685
Mia Telecomms (geographic locations)	0.561	0.640	0.531	0.605
MTN Business (geographic locations)	0.521	0.594	0.491	0.560
MTN Business (non-geographic locations)	0.641	0.731	0.571	0.651
Multisource Telecoms (geographic locations)	0.521	0.594	0.491	0.560
Multisource Telecoms (non-geographic locations)	0.641	0.731	0.571	0.651
M-Web (geographic locations)	0.521	0.594	0.401	0.457
M-Web (non-geographic locations)	0.521	0.594	0.401	0.457
Nashua Mobile (geographic locations)	0.518	0.591	0.484	0.552
Nashua Mobile (non-geographic locations)	0.601	0.685	0.541	0.617
Neelana (non-geographic locations)	0.661	0.754	0.601	0.685
NetVoip (geographic locations)	0.561	0.640	0.531	0.605
NetVoip (non-geographic locations)	0.661	0.754	0.601	0.685
Nexor (non-geographic locations)	0.613	0.699	0.523	0.596
Nexus ISP (geographic locations)	0.521	0.594	0.401	0.457
NGN Telecoms (non-geographic locations)	0.601	0.685	0.541	0.617
Ohren t/a O-Tel Telecom (geographic locations)	0.581	0.662	0.551	0.628
Ohren t/a O-Tel Telecom (non-geographic locations)	0.701	0.799	0.631	0.719
Open voice (non-geographic locations)	0.601	0.685	0.541	0.617
Orion (non-geographic locations)	0.601	0.685	0.541	0.617
Item A1.6.3 Calls from manual exchanges & other operator assisted calls to other licenced operators (Contd.)	Rand per minute Excl VAT	Rand per minute Incl VAT	Rand per minute Excl VAT	Rand per minute Incl VAT

	Standard Time: Monday to Friday 07:00 to 19:00		Callmore time: Monday to Friday 19:00 to 07:00 and Friday 19:00 to Monday 07:00	
PAWS (non-geographic locations)	0.601	0.685	0.541	0.617
RSA Web (non-geographic locations)	0.571	0.651	0.451	0.514
Saicom Technology (geographic locations)	0.561	0.640	0.531	0.605
Saicom Technology (non-geographic locations)	0.661	0.754	0.601	0.685
Sandobel 171 t/a Prime Tel (non-geographic locations)	0.661	0.754	0.601	0.685
Securelink (non-geographic locations)	0.601	0.685	0.541	0.617
Skycall Networks (geographic locations)	0.592	0.675	0.538	0.613
Skycall Networks (non-geographic locations)	0.581	0.662	0.529	0.603
Sky-Connect (geographic locations)	0.618	0.705	0.556	0.634
Sky-Connect (non-geographic locations)	0.641	0.731	0.571	0.651
Smart Village (geographic locations)	0.571	0.651	0.451	0.514
Storm (non-geographic locations)	0.601	0.685	0.541	0.617
Sundial Telecom (geographic locations)	0.518	0.591	0.484	0.552
Sundial Telecom (non-geographic locations)	0.601	0.685	0.541	0.617
Switch Telecom (geographic locations)	0.539	0.614	0.503	0.573
Switch Telecom (non-geographic locations)	0.581	0.662	0.531	0.605
Talkworld Communications (geographic locations)	0.561	0.640	0.531	0.605
Talkworld Communications (non-geographic locations)	0.661	0.754	0.601	0.685
Telconet (geographic locations)	0.542	0.618	0.505	0.576
Telconet (non-geographic locations)	0.641	0.731	0.571	0.651
Telejunction (Paw-Paw Wireless) (geographic locations)	0.581	0.662	0.551	0.628
Telejunction (Paw-Paw Wireless) (non-geographic locations)	0.701	0.799	0.631	0.719
Telfree (geographic locations)	0.539	0.614	0.503	0.573

Item A1.6.3 Calls from manual exchanges & other operator assisted calls to other licenced operators (Contd.)	Rand per minute Excl VAT	Rand per minute Incl VAT	Rand per minute Excl VAT	Rand per minute Incl VAT
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	Standard Time: Monday to Friday 07:00 to 19:00		Callmore time: Monday to Friday 19:00 to 07:00 and Friday 19:00 to Monday 07:00	
Telfree (non-geographic locations)	0.641	0.731	0.571	0.651
Telkom Internet (non-geographic locations)	0.601	0.685	0.541	0.617
VCA (geographic locations)	0.501	0.571	0.471	0.537
VCA (non-geographic locations)	0.601	0.685	0.541	0.617
VOX (geographic locations)	0.521	0.594	0.491	0.560
VOX (non-geographic locations)	0.641	0.731	0.571	0.651
WBS (geographic locations)	0.550	0.627	0.511	0.583
WBS (non-geographic locations)	0.641	0.731	0.571	0.651
Wireless Dimensions (geographic locations)	0.561	0.640	0.531	0.605
Wireless Dimensions (non-geographic locations)	0.661	0.754	0.601	0.685
X-DSL Networking Solutions (non-geographic locations)	0.571	0.651	0.451	0.514
Xtranet (non-geographic locations)	0.601	0.685	0.541	0.617
Zensho Telecoms (non-geographic locations)	0.601	0.685	0.541	0.617
45 Degrees Telecommunications (geographic locations)	0.512	0.584	0.479	0.546
45 Degrees Telecommunications (non-geographic locations)	0.601	0.685	0.541	0.617

Item A1.6.3 Calls from manual exchanges & other operator assisted calls to mobile (Contd.)	Rand per minute Excl VAT	Rand per minute Incl VAT	Rand per minute Excl VAT	Rand per minute Incl VAT
	Rate group 1: Peak time Weekdays from 07:00 to 20:00		Rate group 2: Off-peak time Weekdays 20:00 to 07:00 and Friday 20:00 to Monday 07:00	
Mobile Cellular (Vodacom, MTN, Cell C and 8.ta and WBS Mobile*)				
All distances	1.180	1.345	0.950	1.083

*For WBS Mobile peak time: Monday to Friday from 07:00 to 19:00 and off peak: Monday to Friday from 19:00 to 07:00 and Friday 19:00 to Monday 07:00

Item A1.6.3 Calls from manual exchanges & other operator assisted calls to USAL's (Contd.)	Rand per minute Excl VAT	Rand per minute Incl VAT	Rand per minute Excl VAT	Rand per minute Incl VAT

	Rate group 1: Peak time Weekdays from 07:00 to 20:00		Rate group 2: Off-peak time Weekdays 20:00 to 07:00 and Friday 20:00 to Monday 07:00	
Outgoing calls to Neotel:				
Geographic & 0860	0.521	0.594	0.491	0.560
Non-geographic, 087 250, 0861 & 0886	0.641	0.731	0.571	0.651

Outgoing calls to other licenced operators non-geographic locations (085) (previously USAL's)	Rand per minute (Excl VAT)	Rand per minute (Incl VAT)	Rand per minute (Excl VAT)	Rand per minute (Incl VAT)
	Peak time: Monday to Friday from 07:00 to 20:00		Off-peak time: Monday to Friday from 20:00 to 07:00 and Friday 20:00 to Monday 07:00	
Outgoing calls to other licenced operators non-geographic locations (085) (previously USAL's): Amatole, Bakone, Bokomoso, Karabotel, Ilizwi, Kingdom, Thinta Thinta, Platitel & Northcom				
All distances	0.601	0.685	0.541	0.617
Umzinyathi	0.661	0.754	0.601	0.685

Outgoing calls to other licenced operators geographic locations (previously USAL's)	Rand per minute (Excl VAT)	Rand per minute (Incl VAT)	Rand per minute (Excl VAT)	Rand per minute (Incl VAT)
	Peak time: Monday to Friday from 07:00 to 20:00		Off-peak time: Monday to Friday from 20:00 to 07:00 and Friday 20:00 to Monday 07:00	
Outgoing calls to other licenced operators geographic locations (previously USAL's):				
Amatole (geographic locations)	0.501	0.571	0.471	0.537
Ilizwe (geographic locations)	0.518	0.591	0.483	0.551
Thinta Thinta (geographic locations)	0.518	0.591	0.483	0.551
Umzinyathi (geographic locations)	0.561	0.640	0.531	0.605

A2 TELEMATICS SERVICE

A2.1 MISCELLANEOUS CHARGES

A2.1.1 After-hours repair service

Item A2.1.1	AFTER-HOURS REPAIR SERVICE Note 35a	Rand Excl VAT	Rand Incl VAT
a	Private telegraph circuits, and Telex services	0	0
b	Diginet, Diginet-Plus, Datel and Saponet services	0	0

A2.1.2 Consultancy services

Item A2.1.2	CONSULTANCY SERVICES	Charges - Professional category		Charges - Technical and Administrative category	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Hourly	Item A1.5.2	Item A1.5.2	Item A1.5.2	Item A1.5.2
b	Daily	Item A1.5.2	Item A1.5.2	Item A1.5.2	Item A1.5.2

A2.1.3 Unnecessary call out charges

Item A2.1.3	UNNECESSARY CALL OUT CHARGES	Charge Excl VAT	Charge Incl VAT
a	Unnecessary Call Out charges, per occasion (Telex)	Item A1.2.2 q (i)	Item A1.2.2 q (i)
b	Unnecessary Call Out charges, per occasion (Other Telematic services)	Item A1.2.2 q (ii)	Item A1.2.2 q (ii)

A2.2 TELEGRAPH RATES

A2.2.1 Domestic public telegrams and telegraphic addresses

Item A2.2.1	DOMESTIC PUBLIC TELEGRAMS AND TELEGRAPHIC ADDRESSES	Charge Excl VAT	Charge Incl VAT
a	Ordinary telegrams:		
(i)	For first 10 words or less	8.50	9.69
(ii)	For each additional word	0.85	0.97
b	Phonograms, additional fee per phonogram	4.80	5.47
c	Handling fee for telegrams, excluding telegraphic money orders	26.75	30.50
d	Once-off registration of telegraphic address	170.00	193.80
e	Service fee for any additional services rendered (per occasion) Note 25b	7.65	8.72

A2.3 TELEX RATES**A2.3.1 Telex services**

Item A2.3.1	TELEX SERVICES	Installation		Monthly rental	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Telex line without terminal equipment	475.00	541.50	126.00	143.64
b	Telex line with PC-TELEX UNIT	475.00	541.50	226.00	257.64
c	Telex line with standard teleprinter (T1000)	475.00	541.50	283.00	322.62
d	Telex line and teleprinter with memory and editing facilities (T1200)	475.00	541.50	446.00	508.44
e	Reserved	-	-	-	-
f	Reserved	-	-	-	-
g	Reserved	-	-	-	-
h	Reserved	-	-	-	-

A2.3.2 Teleprinter

Item A2.3.2	TELEPRINTER (Equipment not terminated on Telkom network)	Installation		Monthly rental	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Send/receive teleprinter only:				
(i)	50 baud	475.00	541.50	174.00	198.36
(ii)	75 baud	475.00	541.50	185.00	210.90
(iii)	110 to 600 baud with pedestal	475.00	541.50	289.00	329.46
(iv)	Above 600 baud with pedestal	475.00	541.50	317.00	361.38
b	Receive only teleprinter:				
(i)	50 baud	475.00	541.50	114.00	129.96
(ii)	75 baud	475.00	541.50	125.00	142.50
(iii)	100 baud	475.00	541.50	154.00	175.56
(iv)	110 to 9600 baud (PT88 and MT81 printer)	475.00	541.50	114.00	129.96
c	Teleprinter with auto transmitter and reperforator attachment				
(i)	50 baud	475.00	541.50	229.00	261.06
(ii)	75 baud Note 26a	475.00	541.50	242.00	275.88
(iii)	100 baud Note 26a	475.00	541.50	256.00	291.84
(iv)	110 to 600 baud with pedestal Note 26a/b	475.00	541.50	332.00	378.48

A2.3.3 Miscellaneous teleprinter equipment

Item A2.3.3	MISCELLANEOUS TELEPRINTER EQUIPMENT Note 26c	Installation		Monthly rental	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Automatic transmitter (separate)	115.00	131.10	36.00	41.04
b	Automatic transmitter attachment	115.00	131.10	36.00	41.04
c	Reperforator attachment	115.00	131.10	60.00	68.40
d	Perforator (separate)	115.00	131.10	50.00	57.00
e	Automatic AL 100 number transmitter (basic unit)	177.00	201.78	212.00	241.68
f	Automatic AL 100 number transmitter with all facilities	177.00	201.78	229.00	261.06
g	Message-switching unit	177.00	201.78	212.00	241.68
h	Pedestal for teleprinter Note 26b	125.00	142.50	21.50	24.51

A2.3.4 Private teleprinter circuit

Item A2.3.4	PRIVATE TELEPRINTER CIRCUITS Note 29f	Installation (Rand)		Monthly rental (Rand)	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Wires within the minimum-rental area, per pair				
b	Beyond MRA: Note 3b	811.00	924.54	126.00	143.64
(i)	Fixed charge per pair			212.00	241.68
(ii)	Plus per kilometre or portion thereof, per pair			28.75	32.78
c	Wires between exchanges				
(i)	For 50 or 75 baud teleprinters:	-	-		
	- Fixed charge per pair			212.00	241.68
	- Plus per kilometer or portion thereof, per pair Note 3b			15.50	17.67
(ii)	For 100 baud teleprinters	-	-		
	- Fixed charge per pair			212.00	241.68
	- Plus per kilometer or portion thereof, per pair Note 3b			28.75	32.78

A2.3.5 Miscellaneous telex charges

Item A2.3.5	MISCELLANEOUS TELEX CHARGES	Charge Excl VAT	Charge Incl VAT
a	Reconnection of suspended service, per service	Item A1.2.2m	Item A1.2.2m
b	Change of renter - service not yet suspended		
(i)	Where legal entity remains unchanged (without division of account)	-	-
(ii)	Where legal entity changes (with division of account, per billing record)	Item A1.2.2d	Item A1.2.2d
c	Replacement of existing teleprinter or change of signaling speed	406.00	462.84
d	Reserved	-	-
e	Directory entries	Item A1.5.4	Item A1.5.4
f	Programming in exchange on request of customer	400.70	456.80
g	For every individual change of telex number/ mnemonic abbreviation on request of customer	406.00	462.84
h	Abbreviated dialing done in exchange per 30 numbers	400.70	456.80
i	Closed user group, per terminal	400.70	456.80
j	Messages via CyberTrade MessageGate	Item A2.4.1	Item A2.4.1
k	Public Telex call office		
(i)	Outgoing calls		
	- Operator's fee per 15 minutes	Note 36b 10.24	11.67
	- Rental for machine per 15 minutes	Note 36a 1.84	2.10
(ii)	Incoming calls (per message)	Note 36c 3.68	4.20

A2.3.6 Examination and test fee

Item A2.3.6	EXAMINATION AND TEST FEE	Charge Excl VAT	Charge Incl VAT
a	Telex attachments:		
(i)	Laboratory test (hourly rate)		
	- Specialist consultations	Item A2.1.2	Item A2.1.2
	- Laboratory testing	Item A1.3.14	Item A1.3.14

A2.3.7 Reserved

A2.3.8 Transfer fee

Item A2.3.8	TRANSFER FEE Note 26c	Indoor transfer		Outdoor transfer	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Telex service with or without terminal equipment	406.00	462.84	475.00	541.50
b	Teleprinter (all)	406.00	462.84	475.00	541.50
c	Automatic transmitter	65.50	74.67	115.00	131.10
d	Reperforator attachment	65.50	74.67	115.00	131.10
e	Perforator (separate)	65.50	74.67	115.00	131.10
f	Automatic AL 100 number transmitter	91.00	103.74	177.00	201.78
g	Message switching unit	91.00	103.74	177.00	201.78
h	Reserved	-	-	-	-
i	Where only change of wires at main distribution panel is required	37.00	42.18	-	-

A2.3.9 Telex call charges

Item A2.3.9	TELEX CALL CHARGES	Charge (Excl VAT)	Charge (Incl VAT)
a	Charge per time unit	0.40	0.46
b	Metering periods for Telex calls	Periods in seconds	
(i)	Telex calls		
	- 0 - 200km Note 36f&36g	45	
	- > 200km Note 36g	15	
(ii)	Reserved		

A2.3.10 Reserved

A2.4 CYBERTRADE MESSAGEGATE/CYBERTRADE EDI & TELKOM ENHANCED FAX

A2.4.1 Cybertrade messagegate/Cybertrade EDI*

A2.4.2 Transaction possibilities*

A2.4.3 Cybertrade messagegate/Cybertrade EDI (Software Packages)*

A2.4.4 Cybertrade EDI physical delivery*

A2.4.6 Cybertrade messagegate/Cybertrade EDI volume discount*

Pricing information can be obtained at:

At the office: <http://business.telkom.co.za/enterprise/hosting/email-and-applications/cybertrade/index.html>

At home: <http://residential.telkom.co.za/hosting/email-and-applications/cybertrade/>

A2.4.5 Telkom Enhanced Fax (EFS)

Item A2.4.5	TELKOM ENHANCED FAX (EFS)	Note 39 a	Service fee		Monthly rental	
			Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Fax on Demand (FOD)	Note 39 b				
(i)	Subscription FOD information providers		-	-	83.33	95.00
(ii)	Connection charge for document upload - per occasion		0.19	0.22	-	-
(iii)	Document retrieval charge - per occasion		0.19	0.22	-	-
b	Fax Broadcast (Store and Forward facility)					
(i)	Subscription charge		-	-	62.28	71.00
(ii)	National delivery charges for fax broadcasting Standard time					
	Note 39c					
	+ Tariff A (Local centre) - per minute		0.28	0.32	-	-
	+ Tariff B (Local Primary area outside local centre) - per minute		0.74	0.84	-	-
	+ Tariff C (Other Primary area local centre) - per minute		0.74	0.84	-	-
	+ Tariff D (Other Primary area outside local centre) - per minute		1.22	1.39	-	-
	+ Tariff E (Mobile) – per minute		1.43	1.63	-	-
	+ Tariff F (086) – per minute		1.43	1.63	-	-
(ii)a	National delivery charges for fax broadcasting Callmore time					
	+ Tariff A (Local centre) - per minute		0.26	0.30	-	-
	+ Tariff B (Local Primary area outside local centre) - per minute		0.65	0.74	-	-
	+ Tariff C (Other Primary area local centre) - per minute		0.65	0.74	-	-
	+ Tariff D (Other Primary area outside local centre) - per minute		1.10	1.25	-	-
	+ Tariff E (Mobile) – per minute		1.08	1.23	-	-
	+ Tariff F (086) – per minute		1.08	1.23	-	-
c	Fax Mailbox					
(i)	Fax Mailbox charge on CyberTrade MessageGate system		-	-	35.00	39.90
d	Business Fax					
(i)	Registration fee (once off)		437.72	499.00	-	-
(ii)	Subscription charge		-	-	266.44	303.74
(iii)	Fax delivery charges - Similar to Fax Broadcast prices: National delivery charges – Standard and Callmore time		-	-	-	-
(iv)	Incoming: Fax-to-Email					
	Activation once off per user		23.35	26.62	-	-
	Monthly rental per user		-	-	10.00	11.40

A2.5 DATEL**A2.5.1 Reserved**

Datel terminal point equipment is no longer provided by Telkom. Customers must be informed to approach suppliers of modems and computer equipment.

A2.5.2 Network access circuit

Item A2.5.2	NETWORK ACCESS CIRCUIT Note 29f/g	Installation		Monthly rental	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Wires between exchange and customer's premises Note 5e				
(i)	Normal quality	811.00	924.54	126.00	143.64
(ii)	Special quality (Analogue) * - Plus surcharge	-	-	126.00 525.00	143.64 598.50
(iii)	Special Quality (Digital Access, per terminal point)	-	-	400.00	456.00
b	Reserved				

*Replaced by Digital Access. Rental for Special quality (Analogue) will be applicable to existing customers only.

A2.5.3 Reserved

A2.5.4 Line rental charges

Item A2.5.4	LINE RENTAL CHARGES	Monthly rental (Rand)			
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Full-time circuits Note 29c	0 - 50 km		>51 - 200 km	
(i)	Data transmission up to and including 9 600 b/s: For distance steps up to 200 km				
	- Fixed charge	212.00	241.68	463.00	527.82
	- Charge per kilometre	28.75	32.78	23.50	26.79
		>201 - 400 km		>400 km	
	For distance steps > 200 km				
	- Fixed charge	1 305.00	1 487.70	2 180.00	2 485.20
	- Charge per kilometre	19.30	22.00	17.30	19.72

A2.5.5 Reserved

A2.5.6 Transfer charges

Item A2.5.6	TRANSFER CHARGES	Indoor (Rand)		Outdoor (Rand)	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Reserved				
b	Network access circuit: Note 5e				
(i)	Normal quality, within and beyond minimum-rental area	406.00	462.84	811.00	924.54
(ii)	Special quality, within and beyond minimum-rental area	406.00	462.84	840.00	957.60
c	Transfer charge for indoor circuits				
(i)	Wires only, per pair	406.00	462.84	-	-
(ii)	Terminated on Telkom equipment, per terminal point	406.00	462.84	-	-

A2.5.7 Miscellaneous Datel services

Item A2.5.7	MISCELLANEOUS DATEL SERVICES	Monthly rental (Rand)	
		Excl VAT	Incl VAT
a	Examination and test fee for modems:		
(i)	Laboratory test (hourly rate):		
	- Data products	Item A1.3.14	Item A1.3.14
	- Surge protection	Item A1.3.14	Item A1.3.14
b	Reserved	-	-
c	Reconnection fee for service suspended due to non-payment, per circuit	Item A1.2.2d	Item A1.2.2d
d	Reserved	-	-

A2.6 Reserved

A2.7 SAPONET-P**A2.7.1 Saponet-P Basic rates**

Item A2.7.1	SAPONET-P BASIC RATES	Installation (Rand)		Monthly rental (Rand)	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Nodal access circuit	Items A2.5.2/3 & A2.8.1	Items A2.5.2/3 & A2.8.1	Items A2.5.2/4 & A2.8.2	Items A2.5.2/4 & A2.8.2
b	X.25 port charges:				
(i)	9600 b/s: includes single logical channel Note 30a	392.00	446.88	627.00	714.78
	- Per additional logical channel	-	-	1.65	1.88
(ii)	48 kb/s: includes single logical channel Note 30a	392.00	446.88	1 017.00	1 159.38
	- Per additional logical channel	-	-	2.85	3.25
(ii) (a)	64 kb/s: includes single logical channel Note 30a	392.00	446.88	1 110.00	1 265.40
	- Per additional logical channel	-	-	2.85	3.25
(iii)	Surcharge for permanent virtual circuit, per terminal Note 30b	-	-	22.55	25.71
(iv)	Surcharge per analogue modem at customer's request	-	-	236.00	269.04
(v)	X.25 port reconfiguration	66.00	75.24	-	-
(vi)	Triple-X port charge (X.28)	240.00	273.60	479.00	546.06
c	Network user identification (NUI) for Speedlink / QuickConnect				
(i)	Registration per NUI	44.00	50.16	-	-
(ii)	User charge per NUI	-	-	45.00	51.30
(iii)	Reserved				
(iv)	Barring/unbarring of access after registration, per occasion	44.00	50.16	-	-
(v)	Reserved				
(vi)	X.32 Port charge	44.00	50.16	128.00	145.92
d	Miscellaneous:				
(i)	Transfer fee	Item A2.5.6	Item A2.5.6	-	-
(ii)	Reserved	-	-	-	-
(iii)	Reserved	-	-	-	-
e	Messages via Telkom400	Item A2.4.1	Item A2.4.1	-	-

A2.7.2 Saponet call charges

Item A2.7.2	SAPONET CALL CHARGES	Charges (Rand)	
		Excl VAT	Incl VAT
a	Packet-count charge per kilosegment during business hours (Monday - Friday: 06:00 - 18:00 and Saturday: 06:00 - 13:00):		
(i)	Normal priority	0.346	0.394
(ii)	High data packet priority	0.431	0.491
(iii)	High call priority	0.431	0.491
(iv)	High data packet and call priority	0.526	0.600
b	Packet-count charge per kilosegment outside business hours:		
(i)	Normal priority	0.223	0.254
(ii)	High data packet priority	0.295	0.336
(iii)	High call priority	0.295	0.336
(iv)	High data packet and call priority	0.364	0.415
c	Call duration charge, per hour	0.090	0.103
d	Connect time per hour for Speedlink / QuickConnect:		
(i)	Dial-in Note 30f	2.42	2.76
(ii)	Dial-out Note 30f	9.86	11.24
(iii)	Connect time per hour for X32 (Synchrodial) dial-in service	2.62	2.99
e	Call attempt charge Note 30g	0.036	0.041

A2.8 DIGINET**A2.8.1 Diginet rates**

Item A2.8.1	DIGINET RATES	Installation (Rand)		Monthly rental (Rand)	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Terminal point equipment:				
(i)	Network terminating unit	932.00	1062.48	225.00	256.50
b	Network access circuit:				
(i)	Per terminal point	811.00	924.54	252.00	287.28
(ii)	Additional charges if provided on 2 Mbit/s system	Item A3.2.1	Item A3.2.1	Item A3.2.1	Item A3.2.1
c	Port charges:				
(i)	Per terminal point equipped	-	-	281.30	320.68
(ii)	Reserved	-	-	-	-
(iii)	Additional port charge, per terminal point (multipoint)	-	-	220.00	250.80
d	Miscellaneous:				
(i)	Reserved	-	-	-	-
(ii)	Reconnection fee for service suspended due to non-payment, per circuit	Item A1.2.2d	Item A1.2.2d	-	-
(iii)	MUX additional power supply	493.00	562.02	625.00	712.50
(iv)	Protection switch for 2 Mbit/s systems:				
	- Equipment	6 440.00	7 341.60	560.00	638.40
	- Individual ports, per port	-	-	42.50	48.45
(v)	Upgrade/Downgrade Fee				
	- Leased Lines	1 000.00	1 140.00	-	-
	- Access Circuits	500.00	570.00	-	-
		Indoor		Outdoor	
e	Transfer charges	Excl VAT	Incl VAT	Excl VAT	Incl VAT
(i)	Network terminating unit	406.00	462.84	932.00	1062.48
(ii)	Circuit per terminal point	406.00	462.84	811.00	924.54

A2.8.2 Diginet line rental (Used for leased line services)

Item A2.8.2	DIGINET LINE RENTAL (Used for leased line services)	Monthly rental (Rand)			
		Excl VAT		Incl VAT	
a	For distance steps up to 200 kilometres	0 - 50 km		51 - 200 km	
(i)	Up to 64 kb/s				
	- Fixed charge	113.51	129.40	428.34	488.31
	- Charge per kilometre	9.31	10.61	3.02	3.44
b	For distance steps >200 kilometres	201 - 400 km		>400 km	
(i)	Up to 64 kb/s				
	- Fixed charge	826.12	941.78	1 105.53	1 260.30
	- Charge per kilometre	1.03	1.17	0.33	0.38

A2.8.3 Diginet line rental (for use with Saponet, Frame Express & TI DIS)

Item A2.8.3	DIGINET LINE RENTAL (for use with SAPONET, Frame Express & TI DIS) Note 31e	Monthly rental (Rand)	
		Excl VAT	Incl VAT
a	For all distance steps	0 - 50 km	
(i)	Up to 64 kb/s - Fixed charge	140.00	159.60

*** The rentals for the per km portion of the access lines to Saponet are discontinued because the distance will no longer be applicable.

The flat rate amounts indicated in the existing 0-50 km table will be applied for all distances

A2.9 DIGINET-PLUS

A2.9.1 Diginet-Plus rates

Item A2.9.1	DIGINET-PLUS RATES	Installation (Rand)		Monthly rental (Rand)	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Terminal point equipment				
(i)	Network terminating unit	932.00	1062.48	368.00	419.52
b	Network access circuit:				
(i)	Per terminal point	811.00	924.54	252.00	287.28
(ii)	Additional charges if provided on 2 Mbit/s system	Item A3.2.1	Item A3.2.1	Item A3.2.1	Item A3.2.1
c	Miscellaneous				
(i)	Reserved			-	-
(ii)	Reconnection fee for service suspended due to non-payment, per circuit	Item A1.2.2d	Item A1.2.2d	-	-
(iii)	MUX additional power supply	493.00	562.02	625.00	712.50
(iv)	Protection switch for 2 Mbit/s systems:				
	- Equipment	6 440.00	7 341.60	560.00	638.40
	- Individual ports, per port	-	-	42.50	48.45
(v)	Upgrade/Downgrade Fee				
	- Leased Lines	1 000.00	1 140.00	-	-
	- Access Circuits	500.00	570.00	-	-
		Indoor		Outdoor	
d	Transfer charges	Excl VAT	Incl VAT	Excl VAT	Incl VAT
(i)	Network terminating unit	406.00	462.84	932.00	1062.48
(ii)	Circuit per terminal point	406.00	462.84	811.00	924.54

A2.9.2 Diginet-Plus port charges

Item A2.9.2	DIGINET-PLUS PORT CHARGES		
	Speed	Monthly rental (Rand)	
	kb/s	Excl VAT	Incl VAT
	128	338.69	386.11
	192	358.26	408.42
	256	386.84	441.00
	320	389.22	443.71
	384	409.81	467.18
	448	450.87	513.99
	512	491.94	560.81
	576	533.01	607.63
	640	574.07	654.44
	704	615.14	701.26
	768	656.20	748.07
	832	697.27	794.89
	896	738.33	841.70
	960	779.40	888.52
	1024	820.46	935.32
	1088	861.52	982.13
	1152	902.59	1 028.95
	1216	943.66	1 075.77
	1280	984.72	1 122.58
	1344	1 025.79	1 169.40
	1408	1 066.85	1 216.21
	1472	1 107.92	1 263.03
	1536	1 148.99	1 309.85
	1600	1 190.05	1 356.66
	1664	1 231.12	1 403.48
	1728	1 272.18	1 450.29
	1792	1 313.25	1 497.11
	1856	1 354.32	1 543.92
	1920	1 395.38	1 590.73
	1984	1 436.45	1 637.55
	2048	1 477.80	1 684.69

A2.9.3 Diginet-Plus line rentals (used for leased line services)

Item A2.9.3	DIGINET-PLUS LINE RENTALS								
	(Based on the radial distance between the end exchanges (Used for leased line services) Note 31e)								
	Speed Kb/s	Monthly rental (Rand)							
		0 – 50 Km				51 – 200 Km			
Fixed Excl VAT		Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT	
128	163.86	186.80	12.17	13.87	576.40	657.10	3.92	4.47	
192	243.09	277.12	16.66	18.99	809.04	922.31	5.34	6.09	
256	323.64	368.95	21.05	24.00	1 040.61	1 186.30	6.71	7.65	
320	403.95	460.50	25.35	28.90	1 268.07	1 445.60	8.07	9.20	
384	484.01	551.77	29.58	33.72	1 492.96	1 701.97	9.40	10.72	
448	559.95	638.34	33.71	38.43	1 713.73	1 953.65	10.71	12.21	
512	627.08	714.87	37.76	43.05	1 916.09	2 184.34	11.98	13.66	
576	693.02	790.04	41.73	47.57	2 117.81	2 414.30	13.23	15.08	
640	757.77	863.86	45.60	51.98	2 314.93	2 639.02	14.46	16.48	
704	820.12	934.94	49.39	56.30	2 507.35	2 858.38	15.65	17.84	
768	881.27	1 004.65	53.10	60.53	2 695.22	3 072.55	16.82	19.17	
832	941.22	1 072.99	56.71	64.65	2 878.98	3 282.04	17.96	20.47	
896	999.97	1 139.97	60.25	68.69	3 058.73	3 486.95	19.07	21.74	
960	1 057.52	1 205.57	63.70	72.62	3 234.43	3 687.25	20.16	22.98	
1024	1 112.67	1 268.44	67.05	76.44	3 404.34	3 880.95	21.22	24.19	
1088	1 166.63	1 329.96	70.33	80.18	3 570.24	4 070.07	22.26	25.38	
1152	1 219.38	1 390.09	73.52	83.81	3 732.58	4 255.14	23.26	26.52	
1216	1 270.94	1 448.87	76.61	87.34	3 889.83	4 434.41	24.24	27.63	
1280	1 321.30	1 506.28	79.63	90.78	4 043.57	4 609.67	25.19	28.72	
1344	1 369.26	1 560.96	82.56	94.12	4 192.05	4 778.94	26.11	29.77	
1408	1 416.02	1 614.26	85.41	97.37	4 336.49	4 943.60	27.00	30.78	
1472	1 461.58	1 666.20	88.16	100.50	4 475.83	5 102.45	27.87	31.77	
1536	1 505.94	1 716.77	90.83	103.55	4 611.67	5 257.30	28.72	32.74	
1600	1 549.11	1 765.99	93.42	106.50	4 743.44	5 407.52	29.53	33.66	
1664	1 589.87	1 812.45	95.92	109.35	4 869.96	5 551.75	30.32	34.56	
1728	1 629.44	1 857.56	98.32	112.08	4 991.88	5 690.74	31.08	35.43	
1792	1 667.81	1 901.30	100.65	114.74	5 109.81	5 825.18	31.81	36.26	
1856	1 704.98	1 943.68	102.90	117.31	5 223.68	5 955.00	32.52	37.07	
1920	1 740.95	1 984.68	105.05	119.76	5 333.48	6 080.17	33.20	37.85	
1984	1 774.52	2 022.95	107.12	122.12	5 438.05	6 199.38	33.85	38.59	
2048	1 798.00	2 049.72	109.10	124.37	5 542.62	6 318.59	34.48	39.31	

Item A2.9.3 (Cont)	DIGINET-PLUS LINE RENTALS (Based on the radial distance between the end exchanges) (Used for leased line services) Note 31e								
	Speed Kb/s	Monthly rental (Rand)							
		201 – 400 Km				>400 Km			
	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT	
128	1 096.43	1 249.93	1.32	1.50	1 457.34	1 661.37	0.42	0.48	
192	1 523.11	1 736.35	1.77	2.02	2 008.22	2 289.37	0.55	0.63	
256	1 940.96	2 212.69	2.21	2.52	2 550.25	2 907.29	0.69	0.79	
320	2 352.75	2 682.14	2.65	3.02	3 086.22	3 518.29	0.81	0.92	
384	2 758.11	3 144.25	3.08	3.51	3 608.00	4 113.12	0.95	1.08	
448	3 157.39	3 599.42	3.49	3.98	4 123.71	4 701.03	1.08	1.23	
512	3 530.50	4 024.77	3.91	4.46	4 617.12	5 263.52	1.19	1.36	
576	3 902.98	4 449.40	4.31	4.91	5 098.27	5 812.03	1.32	1.50	
640	4 266.97	4 864.35	4.70	5.36	5 570.93	6 350.86	1.44	1.64	
704	4 620.44	5 267.30	5.08	5.79	6 033.06	6 877.69	1.55	1.77	
768	4 967.43	5 662.87	5.46	6.22	6 488.71	7 397.13	1.66	1.89	
832	5 306.41	6 049.31	5.82	6.63	6 924.70	7 894.16	1.78	2.03	
896	5 637.53	6 426.78	6.18	7.05	7 356.73	8 386.67	1.88	2.14	
960	5 960.70	6 795.20	6.53	7.44	7 776.91	8 865.68	1.99	2.27	
1024	6 274.19	7 152.58	6.87	7.83	8 187.43	9 333.67	2.09	2.38	
1088	6 581.74	7 503.18	7.20	8.21	8 584.22	9 786.01	2.19	2.50	
1152	6 877.96	7 840.87	7.53	8.58	8 973.59	10 229.89	2.29	2.61	
1216	7 169.11	8 172.79	7.84	8.94	9 354.00	10 663.56	2.38	2.71	
1280	7 452.86	8 496.26	8.14	9.28	9 719.25	11 079.95	2.47	2.82	
1344	7 725.51	8 807.08	8.44	9.62	10 077.28	11 488.10	2.56	2.92	
1408	7 990.26	9 108.90	8.73	9.95	10 423.53	11 882.82	2.65	3.02	
1472	8 249.91	9 404.90	9.00	10.26	10 756.91	12 262.88	2.74	3.12	
1536	8 500.22	9 690.25	9.28	10.58	11 084.84	12 636.72	2.81	3.20	
1600	8 742.61	9 966.58	9.54	10.88	11 400.96	12 997.09	2.89	3.29	
1664	8 975.84	10 232.46	9.79	11.16	11 704.05	13 342.62	2.97	3.39	
1728	9 198.67	10 486.48	10.04	11.45	11 996.72	13 676.26	3.05	3.48	
1792	9 417.50	10 735.95	10.27	11.71	12 281.52	14 000.93	3.11	3.55	
1856	9 628.37	10 976.34	10.50	11.97	12 554.50	14 312.13	3.18	3.63	
1920	9 829.28	11 205.38	10.72	12.22	12 817.50	14 611.95	3.25	3.71	
1984	10 023.21	11 426.46	10.92	12.45	13 069.64	14 899.39	3.31	3.77	
2048	10 049.00	11 455.86	11.12	12.68	13 149.00	14 989.86	3.37	3.84	

A2.9.4 Diginet-Plus line rentals (for use with FrameExpress & TI DIS)

Item A2.9.4	DIGINET-PLUS LINE RENTALS (For use with FrameExpress & TI DIS) The amounts indicated in the table will be applied as a flat rate for all distances) Note 31e		
	Speed Kb/s	Monthly rental	
		Fixed Excl VAT	Fixed Incl VAT
128	210.00	239.40	
192	301.00	343.14	
256	390.00	444.60	
320	477.00	543.78	
384	562.00	640.68	
448	646.00	736.44	
512	728.00	829.92	
576	808.00	921.12	
640	886.00	1 010.04	
704	963.00	1 097.82	
768	1 038.00	1 183.32	
832	1 111.00	1 266.54	
896	1 182.00	1 347.48	
960	1 252.00	1 427.28	
1024	1 320.00	1 504.80	
1088	1 386.00	1 580.04	
1152	1 450.00	1 653.00	
1216	1 513.00	1 724.82	
1280	1 574.00	1 794.36	
1344	1 633.00	1 861.62	
1408	1 690.00	1 926.60	
1472	1 746.00	1 990.44	
1536	1 800.00	2 052.00	
1600	1 852.00	2 111.28	
1664	1 902.00	2 168.28	
1728	1 951.00	2 224.14	
1792	1 998.00	2 277.72	
1856	2 043.00	2 329.02	
1920	2 086.00	2 378.04	
1984	2 128.00	2 425.92	
2048	2 168.00	2 471.52	

A2.9.5 Reserved

A2.9.6 Reserved

A2.10 ETHERLINK

Item A2.10.1	Etherlink (1 year minimum rental period)	Installation (Rand)		Monthly rental (Rand)	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Terminal point equipment	-	-	246.70	281.24
b	Network Access circuit	1 800.00	2 052.00	172.22	196.33
c	Port charges (per point & for all speed)	-	-	346.67	395.09
d	Configuration fee (upgrade/downgrade)	486.00	554.04	-	-
		Indoor		Outdoor	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
e	Transfer charges	850.00	969.00	1 800.00	2 052.00

Item A 2.10.2 ETHERLINK LINE RENTAL (1 year minimum rental period)								
Speed Kb/s	Monthly rental (Rand)							
	0 – 50 Km				51 – 200 Km			
	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT
64	145.98	166.42	1.82	2.07	209.05	238.32	0.56	0.64
128	216.96	247.33	3.64	4.15	343.13	391.17	1.12	1.28
256	358.92	409.17	7.27	8.29	611.26	696.84	2.22	2.53
512	642.85	732.85	14.55	16.59	1 147.53	1 308.18	4.45	5.07
768	926.78	1 056.53	21.82	24.87	1 683.80	1 919.53	6.67	7.60
1024	1 210.71	1 380.21	29.08	33.15	2 220.07	2 530.88	8.89	10.13
1536	1 778.58	2 027.58	43.62	49.73	3 292.61	3 753.58	13.35	15.22
1792	2 062.51	2 351.26	50.90	58.03	3 828.88	4 364.92	15.57	17.75
Speed Kb/s	Monthly rental (Rand)							
	201 - 400 Km				>400 Km			
	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT
64	252.42	287.76	0.34	0.39	340.17	387.79	0.12	0.14
128	429.87	490.05	0.68	0.78	605.37	690.12	0.23	0.26
256	784.73	894.59	1.35	1.54	1 135.72	1 294.72	0.48	0.55
512	1 494.49	1 703.72	2.72	3.10	2 196.48	2 503.99	0.96	1.09
768	2 204.24	2 512.83	4.07	4.64	3 257.20	3 713.21	1.44	1.64
1024	2 914.00	3 321.96	5.42	6.18	4 317.96	4 922.47	1.91	2.18
1536	4 333.51	4 940.20	8.14	9.28	6 439.45	7 340.97	2.87	3.27
1792	5 043.26	5 749.32	9.50	10.83	7 500.18	8 550.21	3.35	3.82

Item A2.10.3	Etherlink (2 year minimum rental period)	Installation (Rand)		Monthly rental (Rand)	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Terminal point equipment	-	-	236.83	269.99
b	Network Access circuit	1 800.00	2 052.00	165.33	188.48
c	Port charges (per point & for all speed)	-	-	332.70	379.28
d	Configuration fee (upgrade/downgrade)	486.00	554.04	-	-
		Indoor		Outdoor	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
e	Transfer charges	850.00	969.00	1 800.00	2 052.00

Item A 2.10.4 ETHERLINK LINE RENTAL (2 year minimum rental period)								
Speed Kb/s	Monthly rental (Rand)							
	0 – 50 Km				51 – 200 Km			
	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT
64	143.13	163.17	1.74	1.98	202.32	230.64	0.53	0.60
128	211.28	240.86	3.48	3.97	329.67	375.82	1.07	1.22
256	347.57	396.23	6.98	7.96	584.34	666.15	2.13	2.43
512	620.14	706.96	13.96	15.91	1 093.70	1246.82	4.26	4.86
768	892.71	1017.69	20.94	23.87	1 603.06	1827.49	6.41	7.31
1024	1 165.28	1 328.42	27.92	31.83	2 112.41	2 408.15	8.54	9.74
1536	1 710.44	1 949.90	41.89	47.75	3 131.13	3 569.49	12.81	14.60
1792	1 983.01	2 260.63	48.85	55.69	3 640.48	4 150.15	14.95	17.04
Speed Kb/s	Monthly rental (Rand)							
	201 - 400 Km				>400 Km			
	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT
64	244.65	278.90	0.33	0.38	329.23	375.32	0.12	0.14
128	414.31	472.31	0.65	0.74	583.48	665.17	0.23	0.26
256	753.62	859.13	1.30	1.48	1 091.94	1 244.81	0.46	0.52
512	1 432.26	1 632.78	2.60	2.96	2 108.90	2 404.15	0.92	1.05
768	2 110.89	2 406.41	3.91	4.46	3 125.85	3 563.47	1.38	1.57
1024	2 789.53	3 180.06	5.21	5.94	4 922.81	5 612.00	1.85	2.11
1536	4 146.81	4 727.36	7.81	8.90	6 176.73	7 041.47	2.76	3.15
1792	4 825.43	5 500.99	9.11	10.39	7 193.68	8 200.80	3.22	3.67

Item A2.10.5	Etherlink (3 year minimum rental period)	Installation (Rand)		Monthly rental (Rand)	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Terminal point equipment	-	-	222.03	253.11
b	Network Access circuit	1 800.00	2 052.00	155.00	176.70
c	Port charges (per point & for all speed)	-	-	311.91	355.58
d	Configuration fee (upgrade/downgrade)	486.00	554.04	-	-
		Indoor		Outdoor	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
e	Transfer charges	850.00	969.00	1 800.00	2 052.00

Item A 2.10.6 ETHERLINK LINE RENTAL (3 year minimum rental period)								
Speed Kb/s	Monthly rental (Rand)							
	0 – 50 Km				51 – 200 Km			
	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT
64	138.88	158.32	1.64	1.87	192.23	219.14	0.49	0.56
128	202.76	231.15	3.28	3.74	309.49	352.82	1.00	1.14
256	330.53	376.80	6.54	7.46	543.97	620.13	2.00	2.28
512	586.07	668.12	13.09	14.92	1 012.96	1 154.77	4.00	4.56
768	841.61	959.44	19.63	22.38	1 481.95	1 689.42	6.01	6.85
1024	1 097.15	1 250.75	26.17	29.83	1 950.92	2 224.05	8.01	9.13
1536	1 608.22	1 833.37	39.26	44.76	2 888.90	3 293.35	12.01	13.69
1792	1 863.76	2 124.69	45.81	52.22	3 357.89	3 827.99	14.01	15.97
Speed Kb/s	Monthly rental (Rand)							
	201 - 400 Km				>400 Km			
	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT
64	268.18	305.73	0.30	0.34	312.79	356.58	0.10	0.11
128	390.98	445.72	0.61	0.70	550.63	627.72	0.22	0.25
256	706.94	805.91	1.22	1.39	1 026.26	1 169.94	0.43	0.49
512	1 338.91	1 526.36	2.44	2.78	1 977.55	2 254.41	0.86	0.98
768	1 970.85	2 246.77	3.67	4.18	2 928.81	3 338.84	1.30	1.48
1024	2 602.82	2 967.21	4.89	5.57	3 880.10	4 423.31	1.73	1.97
1536	3 866.73	4 408.07	7.33	8.36	5 782.65	6 592.22	2.59	2.95
1792	4 498.69	5 128.51	8.54	9.74	6 733.92	7 676.67	3.02	3.44

Item A2.10.7	Etherlink (4 year minimum rental period)	Installation (Rand)		Monthly rental (Rand)	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Terminal point equipment	-	-	212.78	242.57
b	Network Access circuit	1 800.00	2 052.00	148.55	169.35
c	Port charges (per point & for all speed)	-	-	298.91	340.76
d	Configuration fee (upgrade/downgrade)	486.00	554.04	-	-
		Indoor		Outdoor	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
e	Transfer charges	850.00	969.00	1 800.00	2 052.00

Item A 2.10.8 ETHERLINK LINE RENTAL (4 year minimum rental period)								
Speed Kb/s	Monthly rental (Rand)							
	0 – 50 Km				51 – 200 Km			
	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT
64	136.21	155.28	1.57	1.79	185.93	211.96	0.48	0.55
128	197.43	225.07	3.13	3.57	296.87	338.43	0.96	1.09
256	319.88	364.66	6.27	7.15	518.74	591.36	1.92	2.19
512	564.77	643.84	12.55	14.31	962.49	1 097.24	3.84	4.38
768	809.67	923.02	18.81	21.44	1 406.25	1 603.13	5.76	6.57
1024	1 054.56	1 202.20	25.09	28.60	1 849.99	2 108.99	7.67	8.74
1536	1 544.34	1 760.55	37.62	42.89	2 737.50	3 120.75	11.51	13.12
1792	1 789.23	2 039.72	43.90	50.05	3 181.26	3 626.64	13.43	15.31
Speed Kb/s	Monthly rental (Rand)							
	201 - 400 Km				>400 Km			
	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT
64	225.68	257.28	0.30	0.34	302.54	344.90	0.10	0.11
128	376.39	429.08	0.59	0.67	549.11	625.99	0.21	0.24
256	677.77	772.66	1.17	1.33	985.21	1 123.14	0.42	0.48
512	1 280.55	1 459.83	2.34	2.67	1 895.44	2 160.80	0.83	0.95
768	1 883.34	2 147.01	3.51	4.00	2 805.66	3 198.45	1.24	1.41
1024	2 486.13	2 834.19	4.68	5.34	3 715.89	4 236.11	1.65	1.88
1536	3 691.70	4 208.54	7.02	8.00	5 536.35	6 311.44	2.48	2.83
1792	4 294.47	4 895.70	8.19	9.34	6 446.57	7 349.09	2.90	3.31

Item A2.10.9	Etherlink (5 year minimum rental period)	Installation (Rand)		Monthly rental (Rand)	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Terminal point equipment	-	-	203.53	232.02
b	Network Access circuit	1 800.00	2 052.00	142.09	161.98
c	Port charges (per point & for all speed)	-	-	285.91	325.94
d	Configuration fee (upgrade/downgrade)	486.00	554.04	-	-
e	Transfer charges	Indoor		Outdoor	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
		850.00	969.00	1 800.00	2 052.00

Item A 2.10.10 ETHERLINK LINE RENTAL (5 year minimum rental period)								
Speed Kb/s	Monthly rental (Rand)							
	0 – 50 Km				51 – 200 Km			
	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT
64	133.55	152.25	1.50	1.71	179.62	204.77	0.46	0.52
128	192.11	219.01	3.00	3.42	284.26	324.06	0.92	1.05
256	309.23	352.52	5.99	6.83	493.51	562.60	1.83	2.09
512	543.48	619.57	12.00	13.68	912.04	1 039.73	3.67	4.18
768	777.73	886.61	17.99	20.51	1 330.55	1 516.83	5.50	6.27
1024	1 011.96	1 153.63	24.00	27.36	1 749.07	1 993.94	7.35	8.38
1536	1 480.45	1 687.71	36.00	41.04	2 586.12	2 948.18	11.01	12.55
1792	1 714.70	1 954.76	41.99	47.87	3 004.63	3 425.28	12.84	14.64
Speed Kb/s	Monthly rental (Rand)							
	201 - 400 Km				>400 Km			
	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT	Fixed Excl VAT	Fixed Incl VAT	Per Km Excl VAT	Per Km Incl VAT
64	218.39	248.96	0.29	0.33	292.28	333.20	0.10	0.11
128	361.80	412.45	0.56	0.64	509.59	580.93	0.20	0.23
256	648.60	739.40	1.12	1.28	944.15	1 076.33	0.39	0.44
512	1 222.21	1 393.32	2.24	2.55	1 813.34	2 067.21	0.79	0.90
768	1 795.82	2 047.23	3.35	3.82	2 682.51	3 058.06	1.18	1.35
1024	2 369.43	2 701.15	4.47	5.10	3 551.70	4 048.94	1.59	1.81
1536	3 516.66	4 008.99	6.72	7.66	5 290.05	6 030.66	2.37	2.70
1792	4 090.26	4 662.90	7.84	8.94	6 159.22	7 021.51	2.77	3.16

A2.11 FRAME EXPRESS**A2.11.1 FrameExpress**

Item A2.11.1	FRAME EXPRESS Note 34a/b/c	Minimum CIR	Maximum CIR	Monthly rental (Rand)	
				Excl VAT	Incl VAT
a	Port charges:				
(i)	64 kb/s	8 kb/s	64 kb/s	780.00	889.20
(ii)	128 kb/s	32 kb/s	128 kb/s	924.00	1 053.36
(iii)	192 kb/s	48 kb/s	192 kb/s	996.00	1 135.44
(iv)	256 kb/s	64 kb/s	256 kb/s	1 068.00	1 217.52
(v)	320 kb/s	80 kb/s	320 kb/s	1 211.00	1 380.54
(vi)	384 kb/s	96 kb/s	384 kb/s	1 354.00	1 543.56
(vii)	448 kb/s	112 kb/s	448 kb/s	1 498.00	1 707.72
(viii)	512 kb/s	128 kb/s	512 kb/s	1 640.00	1 869.60
(ix)	640 kb/s	160 kb/s	640 kb/s	1 975.00	2 251.50
(x)	768 kb/s	192 kb/s	768 kb/s	2 309.00	2 632.26
(xi)	896 kb/s	224 kb/s	896 kb/s	2 574.00	2 934.36
(xii)	1024 kb/s	256 kb/s	1 024 kb/s	2 839.00	3 236.46
(xiii)	1280 kb/s	320 kb/s	1 280 kb/s	3 370.00	3 841.80
(xiv)	1536 kb/s	384 kb/s	1 536 kb/s	3 902.00	4 448.28
(xv)	1792 kb/s	448 kb/s	1 536 kb/s	4 433.00	5 053.62
(xvi)	1920 kb/s	496 kb/s	1 536 kb/s	4 964.00	5 658.96
b	Miscellaneous:				
(i)	FrameExpress port reconfiguration (Once off charge)			66.00	75.24
(ii)	FrameHealth report (Once off charge)			160.00	182.40

A2.11.2 FrameExpress (Flat rate CIR charge)

Item A2.11.2	FRAME EXPRESS: Flat rate CIR charge					
				Note 34a		
	CIR (kb/s)	Excl VAT	Incl VAT	CIR (kb/s)	Excl VAT	Incl VAT
	8	299.00	340.86	344	14 717.00	16 777.38
	12	609.00	694.26	352	15 039.00	17 144.46
	16	919.00	1 047.66	360	15 361.00	17 511.54
	20	1 229.00	1 401.06	368	15 683.00	17 878.62
	24	1 539.00	1 754.46	376	16 005.00	18 245.70
	28	1 849.00	2 107.86	384	16 327.00	18 612.78
	32	2 159.00	2 461.26	392	16 649.00	18 979.86
	40	2 481.00	2 828.34	400	16 971.00	19 346.94
	48	2 803.00	3 195.42	408	17 293.00	19 714.02
	56	3 125.00	3 562.50	416	17 615.00	20 081.10
	64	3 447.00	3 929.58	424	17 937.00	20 448.18
	72	3 769.00	4 296.66	432	18 259.00	20 815.26
	80	4 091.00	4 663.74	440	18 581.00	21 182.34
	88	4 413.00	5 030.82	448	18 903.00	21 549.42
	96	4 735.00	5 397.90	456	19 225.00	21 916.50
	104	5 057.00	5 764.98	464	19 547.00	22 283.58
	112	5 379.00	6 132.06	472	19 869.00	22 650.66
	120	5 701.00	6 499.14	480	20 191.00	23 017.74
	128	6 023.00	6 866.22	488	20 513.00	23 384.82
	136	6 345.00	7 233.30	496	20 835.00	23 751.90
	144	6 667.00	7 600.38	504	21 157.00	24 118.98
	152	6 989.00	7 967.46	512	21 479.00	24 486.06
	160	7 311.00	8 334.54	520	21 801.00	24 853.14
	168	7 633.00	8 701.62	528	22 123.00	25 220.22
	176	7 955.00	9 068.70	536	22 445.00	25 587.30
	184	8 277.00	9 435.78	544	22 767.00	25 954.38
	192	8 599.00	9 802.86	552	23 089.00	26 321.46
	200	8 921.00	10 169.94	560	23 411.00	26 688.54
	208	9 243.00	10 537.02	568	23 733.00	27 055.62
	216	9 565.00	10 904.10	576	24 055.00	27 422.70
	224	9 887.00	11 271.18	584	24 377.00	27 789.78
	232	10 209.00	11 638.26	592	24 699.00	28 156.86
	240	10 531.00	12 005.34	600	25 021.00	28 523.94
	248	10 853.00	12 372.42	608	25 343.00	28 891.02
	256	11 175.00	12 739.50	616	25 665.00	29 258.10
	264	11 497.00	13 106.58	624	25 987.00	29 625.18
	272	11 819.00	13 473.66	632	26 309.00	29 992.26
	280	12 141.00	13 840.74	640	26 631.00	30 359.34
	288	12 463.00	14 207.82	648	26 953.00	30 726.42
	296	12 785.00	14 574.90	656	27 275.00	31 093.50
	304	13 107.00	14 941.98	664	27 597.00	31 460.58
	312	13 429.00	15 309.06	672	27 919.00	31 827.66
	320	13 751.00	15 676.14	680	28 241.00	32 194.74
	328	14 073.00	16 043.22	688	28 563.00	32 561.82
	336	14 395.00	16 410.30	696	28 885.00	32 928.90

Item A2.11.2 (Cont)	FRAMEEXPRESS: Flat rate CIR charge			Note 34a		
	CIR (kb/s)	Excl VAT	Incl VAT	CIR (kb/s)	Excl VAT	Incl VAT
	704	29 207.00	33 295.98	936	38 545.00	43 941.30
	712	29 529.00	33 663.06	944	38 867.00	44 308.38
	720	29 851.00	34 030.14	952	39 189.00	44 675.46
	728	30 173.00	34 397.22	960	39 511.00	45 042.54
	736	30 495.00	34 764.30	968	39 833.00	45 409.62
	744	30 817.00	35 131.38	976	40 155.00	45 776.70
	752	31 139.00	35 498.46	984	40 477.00	46 143.78
	760	31 461.00	35 865.54	992	40 799.00	46 510.86
	768	31 783.00	36 232.62	1000	41 121.00	46 877.94
	776	32 105.00	36 599.70	1008	41 443.00	47 245.02
	784	32 427.00	36 966.78	1016	41 765.00	47 612.10
	792	32 749.00	37 333.86	1024	42 087.00	47 979.18
	800	33 071.00	37 700.94	1056	42 409.00	48 346.26
	808	33 393.00	38 068.02	1088	42 731.00	48 713.34
	816	33 715.00	38 435.10	1120	43 053.00	49 080.42
	824	34 037.00	38 802.18	1152	43 375.00	49 447.50
	832	34 359.00	39 169.26	1184	43 697.00	49 814.58
	840	34 681.00	39 536.34	1216	44 019.00	50 181.66
	848	35 003.00	39 903.42	1248	44 341.00	50 548.74
	856	35 325.00	40 270.50	1280	44 663.00	50 915.82
	864	35 647.00	40 637.58	1312	44 985.00	51 282.90
	872	35 969.00	41 004.66	1344	45 307.00	51 649.98
	880	36 291.00	41 371.74	1376	45 629.00	52 017.06
	888	36 613.00	41 738.82	1408	45 951.00	52 384.14
	896	36 935.00	42 105.90	1440	46 273.00	52 751.22
	904	37 257.00	42 472.98	1472	46 595.00	53 118.30
	912	37 579.00	42 840.06	1504	46 917.00	53 485.38
	920	37 901.00	43 207.14	1536	47 239.00	53 852.46
	928	38 223.00	43 574.22			

A2.11.3 FrameExpress (Disaster Recovery CIR charge)

Item A2.11.3	FRAMEEXPRESS: Disaster Recovery CIR charge)					
	CIR (kb/s)	Excl VAT	Incl VAT	CIR (kb/s)	Excl VAT	Incl VAT
	16	393.00	448.02	256	4 773.00	5 441.22
	32	923.00	1 052.22	320	5 873.00	6 695.22
	64	1 473.00	1 679.22	384	6 973.00	7 949.22
	128	2 573.00	2 933.22	448	8 073.00	9 203.22
	192	3 673.00	4 187.22	512	9 173.00	10 457.22

A2.12 RESERVED

A2.13 RESERVED

South African Internet Exchange prices only available on request. For more information call 0800 222 772.

A2.14 RESERVED

A3 LEASED LINE SERVICES

A3.1 VOICE GRADED LEASED LINES

A3.1.1 Private lines and Tie lines

Item A3.1.1	PRIVATE LINES/TIE LINES (Structure w.e.f. 1 March 2003) Note 29f/g	Installation		Monthly rental	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Indoor				
(i)	Wires only, per terminal point	406.00	462.84	-	-
b	Outdoor				
(i)	Digital quality, per terminal point	811.00	924.54	400.00	456.00
(ii)	Fixed charge per circuit			212.00	241.68
	Per kilometer per circuit, only when between different exchanges			28.75	32.78
(iii)	Interface for tie lines				
	If provided simultaneously with a tie line			406.00	462.84
	If provided on an existing tie line	406.00	462.84	406.00	462.84

A3.1.2 Private lines and Tie lines

Item A3.1.2	PRIVATE LINES/TIE LINES (Structure before 1 March 2003) Note 29f/g	Installation (Rand)		Monthly rental (Rand)	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Outdoor, installation is charged per terminal point				
(i)	Within MRA or within an exchange area in a grouped telephone-exchange system, (rental) per pair Note 3d	-	-	126.00	143.64
(ii)	Normal Quality – per pair	-	-	126.00	143.64
(iii)	Special Quality	-	-	252.00	287.28
	Plus Surcharge	-	-	525.00	598.50
(iv)	Between different exchanges Note 3g				
	Fixed charge per circuit plus	-	-	212.00	241.68
	Per kilometer per circuit	-	-	28.75	32.78
b	Portion between exchange and customer premises	-	-	126.00	143.64
c	Reserved	-	-	-	-
d	Reserved	-	-	-	-

A3.2 MEGALINE / INTER NODAL TARIFFS**A3.2.1a Megaline & Megaline Plus Bronze – A tariff – Local ends**

Item A3.2.1a	MEGALINE & MEGALINE PLUS BRONZE - A TARIFF - LOCAL ENDS (within the same exchange area) – Note 17c - 1 Year minimum rental period					
	Service	Distance km	Installation (Rand)		Monthly rental (Rand)	
			Excl VAT	Incl VAT	Excl VAT	Incl VAT
	2 Mbit/s	Flat rate	-	-	1 520.00	1 732.80
	34 Mbit/s	Flat rate	-	-	7 600.00	8 664.00
	140 Mbit/s	Flat rate	-	-	21 280.00	24 259.20

Note: Only for existing customers

A3.2.2a Megaline B tariff – Local ends

Item A3.2.2a	MEGALINE B TARIFF - LOCAL ENDS (across exchange boundaries to a foreign exchange as well as between premises in the same exchange area or two neighbouring exchange areas)					
	Service	Distance km	Permanent service			
			Installation (Rand)		Monthly rental (Rand)	
			Excl VAT	Incl VAT	Excl VAT	Incl VAT
	2 Mbit/s	0 - 20	-	-	4 180.00	4 765.20
	2 Mbit/s	>20 - 30	-	-	5 320.00	6 064.80
	2 Mbit/s	>30 - 40	-	-	8 208.00	9 357.12
	2 Mbit/s	>40 - 50	-	-	9 120.00	10 396.80
	2 Mbit/s	>50 - 100	-	-	13 300.00	15 162.00
	34 Mbit/s	0 - 20	-	-	20 900.00	23 826.00
	34 Mbit/s	>20 - 30	-	-	53 200.00	60 648.00
	34 Mbit/s	>30 - 40	-	-	83 600.00	95 304.00
	34 Mbit/s	>40 - 50	-	-	91 200.00	103 968.00
	34 Mbit/s	>50 - 100	-	-	133 000.00	151 620.00
	140 Mbit/s	0 - 20	-	-	58 520.00	66 712.80
	140 Mbit/s	>20 - 30	-	-	191 520.00	218 332.80
	140 Mbit/s	>30 - 40	-	-	266 000.00	303 240.00
	140 Mbit/s	>40 - 50	-	-	287 280.00	327 499.20
	140 Mbit/s	>50 - 100	-	-	436 240.00	497 313.60

Note: Only for existing customers

A3.2.3a Megaline & Megaline Plus Bronze – C Tariff – Main links

Item A3.2.3a	MEGALINE & MEGALINE PLUS BRONZE - C TARIFF - MAIN LINKS (based on the radial distance between the end exchanges) (C-tariff) - 1 Year minimum rental period					
	Service	Distance km	Permanent service			
			Monthly fixed cost (Rand)		Monthly rental /km (Rand)	
			Excl VAT	Incl VAT	Excl VAT	Incl VAT
2 Mbit/s	0 - 50	1 521.00	1 733.94	238.50	271.89	
2 Mbit/s	>51 - 200	8 676.00	9 890.64	95.40	108.76	
2 Mbit/s	>201 - 400	20 314.00	23 157.96	37.21	42.41	
2 Mbit/s	>400	29 541.00	33 676.74	14.14	16.12	
34 Mbit/s	0 - 50	19 773.00	22 541.22	3 100.50	3 534.57	
34 Mbit/s	>51 - 200	112 788.00	128 578.32	1 240.20	1 413.83	
34 Mbit/s	>201 - 400	264 092.00	301 064.88	483.68	551.39	
34 Mbit/s	>400	384 044.00	437 810.16	183.80	209.53	
140 Mbit/s	0 - 50	50 193.00	57 220.02	7 870.50	8 972.37	
140 Mbit/s	>51 - 200	286 308.00	326 391.12	3 148.20	3 588.95	
140 Mbit/s	>201 - 400	670 388.00	764 242.32	1 227.80	1 399.69	
140 Mbit/s	>400	974 881.00	1 111 364.34	466.56	531.88	

Note: Only for existing customers

A3.2.1b Megaline & Megaline Plus Bronze – A Tariff – local ends

Item A3.2.1b	MEGALINE & MEGALINE PLUS BRONZE - A TARIFF - LOCAL ENDS (within the same exchange area) – No contract period - Temporary Services Note 41b					
	Service	Distance km	Installation (Rand)		Monthly rental (Rand)	
			Excl VAT	Incl VAT	Excl VAT	Incl VAT
2 Mbit/s	Flat rate	19 400.00	22 116.00	1 665.00	1 896.96	

A3.2.3b Megaline & Megaline Plus Bronze – C Tariff – Main links

Item A3.2.3b	MEGALINE & MEGALINE PLUS BRONZE - C TARIFF - MAIN LINKS (based on the radial distance between the end exchanges) (C-tariff) - No contract period - Temporary Services Note 41b					
	Service	Distance km	Permanent service			
			Monthly fixed cost (Rand)		Monthly rental /km (Rand)	
			Excl VAT	Incl VAT	Excl VAT	Incl VAT
2 Mbit/s	0 - 50	1 796.00	2 047.44	305.00	347.70	
2 Mbit/s	>51 - 200	10 355.00	11 804.70	134.00	152.76	
2 Mbit/s	>201 - 400	24 915.00	28 403.10	61.50	70.11	
2 Mbit/s	>400	37 789.00	43 079.46	30.00	34.20	

Note: Only 2 Mbit/s services provided on a temporary basis

A3.2.4a Inter Nodal Links – A Tariff – local ends

Item A3.2.4a	INTER NODAL LINKS - A TARIFF - LOCAL ENDS (within the same exchange area) – Linking two switchboards Note 41e
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	Service	Distance km	Installation (Rand)		Monthly rental (Rand)	
			Excl VAT	Incl VAT	Excl VAT	Incl VAT
	2 Mbit/s	Flat rate	17 500.00	19 950.00	1 520.00	1 732.80

A3.2.4b Inter Nodal Links – C Tariff – Main links

Item A3.2.4b	INTER NODAL LINKS - C TARIFF - MAIN LINKS (based on the radial distance between the end exchanges) (C-tariff) - Linking two switchboards Note 41e					
Service	Distance km	Permanent service				
		Monthly fixed cost (Rand)		Monthly rental /km (Rand)		
		Excl VAT	Incl VAT	Excl VAT	Incl VAT	
2 Mbit/s	0 - 50	1 521.00	1 733.94	238.50	271.89	
2 Mbit/s	51 - 200	8 676.00	9 890.64	95.40	108.76	
2 Mbit/s	201 - 400	20 314.00	23 157.96	37.21	42.41	
2 Mbit/s	>400	29 541.00	33 676.74	14.14	16.12	

A3.2.4c Inter Nodal Links B tariff – Local ends

Item A3.2.4c	MEGALINE B TARIFF - LOCAL ENDS (across exchange boundaries to a foreign exchange as well as between premises in the same exchange area or two neighbouring exchange areas) Note 41e					
Service	Distance km	Permanent service				
		Installation (Rand)		Monthly rental (Rand)		
		Excl VAT	Incl VAT	Excl VAT	Incl VAT	
2 Mbit/s	0 - 20	-	-	4 180.00	4 765.20	
2 Mbit/s	>20 - 30	-	-	5 320.00	6 064.80	
2 Mbit/s	>30 - 40	-	-	8 208.00	9 357.12	
2 Mbit/s	>40 - 50	-	-	9 120.00	10 396.80	
2 Mbit/s	>50 - 100	-	-	13 300.00	15 162.00	

Note: Only for existing customers

A3.2a MEGALINE PLUS (SILVER)

A3.2a.1 Megaline Plus (Silver) – Port charges

Item A3.2a.1	MEGALINE PLUS (SILVER) (PORT CHARGES) Note 41a & e					
Service	Distance km	Installation (Rand)		Monthly rental (Rand)		
		Excl VAT	Incl VAT	Excl VAT	Incl VAT	

TELKOM TARIFFLIST: 1 August 2012

a	2 Mbit/s	Flat rate	-	-	750.00	855.00
	34 Mbit/s	Flat rate	-	-	3 260.00	3 716.40
	140/155 Mbit/s	Flat rate	-	-	7 100.00	8 094.00
b	Activation per circuit	All speeds	5 400.00	6 156.00	-	-

A3.2a.2 Megaline Plus (Silver) – A Tariff – Local ends

Item A3.2a.2	MEGALINE PLUS (SILVER) A TARIFF - LOCAL ENDS		Note 41a & e			
	(within the same exchange area)					
	Service	Distance km	Installation (Rand)		Monthly rental (Rand)	
Excl VAT			Incl VAT	Excl VAT	Incl VAT	
	2 Mbit/s					
	1 year min rental period	15 975.00	18 211.50	1 560.00	1 778.40	
	3 year min rental period	11 182.00	12 747.48	1 560.00	1 778.40	
	5 year min rental period	7 987.00	9 105.18	1 560.00	1 778.40	
	34 Mbit/s					
	1 year min rental period	57 510.00	65 561.40	4 900.00	5 586.00	
	3 year min rental period	40 257.00	45 892.98	4 900.00	5 586.00	
	5 year min rental period	28 755.00	32 780.70	4 900.00	5 586.00	
	140/155 Mbit/s					
	1 year min rental period	93 453.00	106 536.42	12 290.00	14 010.60	
	3 year min rental period	65 417.00	74 575.38	12 290.00	14 010.60	
	5 year min rental period	46 726.00	53 267.64	12 290.00	14 010.60	

A3.2a.3 Megaline Plus (Silver) – C Tariff – Main links

Item A3.2a.3	MEGALINE PLUS (SILVER) C TARIFF - MAIN LINKS		Note 41a & e			
	(based on the radial distance between the end exchanges)					
	Service	Distance km	Monthly fixed cost (Rand)		Monthly rental /km (Rand)	
			Excl VAT	Incl VAT	Excl VAT	Incl VAT
2 Mbit/s	0 - 50	1 047.00	1 193.58	130.00	148.20	
2 Mbit/s	51 - 200	5 435.00	6 195.90	54.60	62.24	
2 Mbit/s	201 - 400	12 932.00	14 742.48	22.39	25.52	
2 Mbit/s	>400	19 185.00	21 870.90	8.95	10.20	
34 Mbit/s	0 - 50	16 337.00	18 624.18	1 690.00	1 926.60	
34 Mbit/s	51 - 200	70 658.00	80 550.12	709.80	809.17	
34 Mbit/s	201 - 400	168 140.00	191 679.60	291.02	331.76	
34 Mbit/s	>400	249 430.00	284 350.20	116.41	132.71	
140/155 Mbit/s	0 - 50	41 470.00	47 275.80	4 290.00	4 890.60	
140/155 Mbit/s	51 - 200	179 365.00	204 476.10	1 801.80	2 054.05	
140/155 Mbit/s	201 - 400	426 820.00	486 574.80	738.74	842.16	
140/155 Mbit/s	>400	633 170.00	721 813.80	295.50	336.87	

A3.2b ATM EXPRESS**A3.2b.1 ATM Express (Bronze)****A3.2b.1.1 ATM Express (Bronze) – Port charges**

Item A3.2b.1.1	ATM EXPRESS (BRONZE) – PORT CHARGES		Note 41e			
	Service	Distance km	Installation (Rand)		Monthly rental (Rand)	
			Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Port charges	Flat rate	-	-	750.00	855.00
b	2 Mbit/s PVC configuration Quantity: 1		450.00	513.00	-	-
c	Activation - per circuit		5 400.00	6 156.00	-	-

Item A3.2b.1.2	ATM EXPRESS (BRONZE) LOCAL ACCESS (within the same exchange area) Note 41e					
	Service	Distance km	Installation (Rand)		Monthly rental (Rand)	
			Excl VAT	Incl VAT	Excl VAT	Incl VAT
	2 Mbit/s	Flat rate				
	1 year min rental period		15 975.00	18 211.50	1 560.00	1 778.40
	3 year min rental period		11 182.00	12 747.48	1 560.00	1 778.40
	5 year min rental period		7 987.00	9 105.18	1 560.00	1 778.40

A3.2b.1.3 ATM Express (Bronze) – Main links

Item A3.2b.1.3	ATM EXPRESS (BRONZE) MAIN LINKS Note 41e					
	(based on the radial distance between the end exchanges)					
	Service	Distance km	Monthly fixed cost (Rand)		Monthly rental/km (Rand)	
Excl VAT			Incl VAT	Excl VAT	Incl VAT	
1 year minimum rental period						
	2 Mbit/s	0 - 50	880.00	1 003.20	114.00	129.96
	2 Mbit/s	51 - 200	4 525.00	5 158.50	48.00	54.72
	2 Mbit/s	201 - 400	10 750.00	12 255.00	19.60	22.34
	2 Mbit/s	>400	15 940.00	18 171.60	7.85	8.95
3 year minimum rental period						
	2 Mbit/s	0 - 50	792.00	902.88	101.90	116.17
	2 Mbit/s	51 - 200	4 041.00	4 606.74	42.80	48.79
	2 Mbit/s	201 - 400	9 593.00	10 936.02	17.55	20.01
	2 Mbit/s	>400	14 222.00	16 213.08	7.00	7.98
5 year minimum rental period						
	2 Mbit/s	0 - 50	704.00	802.56	90.95	103.68
	2 Mbit/s	51 - 200	3 604.00	4 108.56	38.20	43.55
	2 Mbit/s	201 - 400	8 558.00	9 756.12	15.65	17.84
	2 Mbit/s	>400	12 690.00	14 466.60	6.25	7.13

A3.2b.2 ATM EXPRESS (SILVER)**A3.2b.2.1 ATM Express (Silver) – Port charges**

Item A3.2b.2.1	ATM EXPRESS (SILVER) – PORT CHARGES		Note 41e			
	Service	Distance km	Activation (Rand)		Monthly rental (Rand)	
			Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Port charges	Flat rate				
	2 Mbit/s		-	-	750.00	855.00
	34 Mbit/s		-	-	3 260.00	3 716.40
	140/155 Mbit/s		-	-	7 100.00	8 094.00
b	10 BT		-	-	875.00	997.50
	PVC configuration	All speeds				
	Quantity: 1		450.00	513.00		
	Quantity: 2 to 10		450.00	513.00	1 660.00	1 892.40
	Quantity: 11 to 20		450.00	513.00	2 325.00	2 650.50
c	Additional blocks of 20		450.00	513.00	1 990.00	2 268.60
	Activation - per circuit	All speeds	5 400.00	6 156.00	-	-

A3.2b.2.2 ATM Express (Silver) – Local Access

Item A3.2b.2.2	ATM EXPRESS (SILVER) LOCAL ACCESS (within the same exchange area)		Note 41e			
	Service	Distance km	Installation (Rand)		Monthly rental (Rand)	
			Excl VAT	Incl VAT	Excl VAT	Incl VAT
2 Mbit/s	Flat rate					
	1 year min rental period		15 975.00	18 211.50	1 560.00	1 778.40
	3 year min rental period		11 182.00	12 747.48	1 560.00	1 778.40
	5 year min rental period		7 987.00	9 105.18	1 560.00	1 778.40
34 Mbit/s						
	1 year min rental period		57 510.00	65 561.40	4 900.00	5 586.00
	3 year min rental period		40 257.00	45 892.98	4 900.00	5 586.00
	5 year min rental period		28 755.00	32 780.70	4 900.00	5 586.00
140/155 Mbit/s						
	1 year min rental period		93 453.00	106 536.42	12 290.00	14 010.60
	3 year min rental period		65 417.00	74 575.38	12 290.00	14 010.60
	5 year min rental period		46 726.00	53 267.64	12 290.00	14 010.60
10 BT						
	1 year min rental period		39 937.00	45 528.18	3 120.00	3 556.80
	3 year min rental period		27 955.00	31 868.70	3 120.00	3 556.80
	5 year min rental period		19 968.00	22 763.52	3 120.00	3 556.80

A3.2b.2.3 ATM Express (Silver) – Main links

Item A3.2b.2.3	ATM EXPRESS (SILVER) MAIN LINKS (based on the radial distance between the end exchanges)		Note 41e			
	Service	Distance km	Monthly fixed cost (Rand)		Monthly rental/km (Rand)	
			Excl VAT	Incl VAT	Excl VAT	Incl VAT
1 year minimum rental period						
	2 Mbit/s	0 - 50	880.00	1 003.20	114.00	129.96
	2 Mbit/s	51 - 200	4 525.00	5 158.50	48.00	54.72
	2 Mbit/s	201 - 400	10 750.00	12 255.00	19.60	22.34
	2 Mbit/s	>400	15 940.00	18 171.60	7.85	8.95
	34 Mbit/s	0 - 50	14 215.00	16 205.10	1 690.00	1 926.60
	34 Mbit/s	51 - 200	66 890.00	76 254.60	710.00	809.40
	34 Mbit/s	201 - 400	158 855.00	181 094.70	290.00	330.60
	34 Mbit/s	>400	235 540.00	268 515.60	116.00	132.24
	140/155 Mbit/s	0 - 50	32 350.00	36 879.00	3 810.00	4 343.40
	140/155 Mbit/s	51 - 200	150 780.00	171 889.20	1 600.00	1 824.00
	140/155 Mbit/s	201 - 400	358 083.00	408 214.62	656.00	747.84
	140/155 Mbit/s	>400	530 952.00	605 285.28	262.00	298.68
	10 BT	0 - 50	3 533.00	4 027.62	457.00	520.98
	10 BT	51 - 200	18 110.00	20 645.40	192.00	218.88
	10 BT	201 - 400	43 010.00	49 031.40	78.50	89.49
	10 BT	>400	63 775.00	72 703.50	31.50	35.91
3 year minimum rental period						
	2 Mbit/s	0 - 50	792.00	902.88	101.90	116.17
	2 Mbit/s	51 - 200	4 041.00	4 606.74	42.80	48.79
	2 Mbit/s	201 - 400	9 593.00	10 936.02	17.55	20.01
	2 Mbit/s	>400	14 222.00	16 213.08	7.00	7.98
	34 Mbit/s	0 - 50	12 800.00	14 592.00	1 520.00	1 732.80
	34 Mbit/s	51 - 200	60 170.00	68 593.80	630.00	718.20
	34 Mbit/s	201 - 400	142 880.00	162 883.20	260.00	296.40
	34 Mbit/s	>400	211 855.00	241 514.70	104.00	118.56
	140/155 Mbit/s	0 - 50	29 100.00	33 174.00	3 450.00	3 933.00
	140/155 Mbit/s	51 - 200	135 600.00	154 584.00	1 435.00	1 635.90
	140/155 Mbit/s	201 - 400	322 100.00	367 194.00	590.00	672.60
	140/155 Mbit/s	>400	477 700.00	544 578.00	235.00	267.90
	10 BT	0 - 50	3 179.00	3 624.06	411.00	468.54
	10 BT	51 - 200	16 285.00	18 564.90	172.00	196.08
	10 BT	201 - 400	38 670.00	44 083.80	70.50	80.37
	10 BT	>400	57 335.00	65 361.90	28.00	31.92

Item A3.2b.2.3 (contd.)	ATM EXPRESS (SILVER) MAIN LINKS (based on the radial distance between the end exchanges)		Note 41e			
	Service	Distance km	Monthly fixed cost (Rand)		Monthly rental/km (Rand)	
			Excl VAT	Incl VAT	Excl VAT	Incl VAT
5 year minimum rental period						
	2 Mbit/s	0 - 50	704.00	802.56	90.95	103.68
	2 Mbit/s	>51 - 200	3 604.00	4 108.56	38.20	43.55
	2 Mbit/s	>201 - 400	8 558.00	9 756.12	15.65	17.84
	2 Mbit/s	>400	12 690.00	14 466.60	6.25	7.13
	34 Mbit/s	0 - 50	11 375.00	12 967.50	1 350.00	1 539.00
	34 Mbit/s	>51 - 200	53 485.00	60 972.90	560.00	638.40
	34 Mbit/s	>201 - 400	127 000.00	144 780.00	232.00	264.48
	34 Mbit/s	>400	188 330.00	214 696.20	93.00	106.02
	140/155 Mbit/s	0 - 50	25 870.00	29 491.80	3 070.00	3 499.80
	140/155 Mbit/s	>51 - 200	120 600.00	137 484.00	1 275.00	1 453.50
	140/155 Mbit/s	>201 - 400	286 400.00	326 496.00	520.00	592.80
	140/155 Mbit/s	>400	424 670.00	484 123.80	209.00	238.26
	10 BT	0 - 50	2 825.00	3 220.50	365.00	416.10
	10 BT	>51 - 200	14 460.00	16 484.40	153.00	174.42
	10 BT	>201 - 400	34 330.00	39 136.20	62.50	71.25
	10 BT	>400	50 900.00	58 026.00	25.00	28.50

A3.3 RESERVED

A3.4 MetroLAN

Item A3.4.1	MetroLAN Access - per Site	Monthly (Rand)	
		Excl VAT	Incl VAT
a	4Mbit/s to 125Mbit/s (1Mbit Increments)	R11 623.60 to R27 921.21	R13 250.90 to R31 830.18
b	130Mbit/s to 600Mbit/s (5Mbit/s Increments)	R28 591.35 to R90 239.52	R32 594.14 to R102 873.05
c	Installation (All speeds)	R24 000.00	R27 360.00

Item A3.4.2	MetroLAN National Bandwidth Per half circuit	Monthly (Rand)	
		Excl VAT	Incl VAT
a	4Mbit/s to 125Mbit/s (1Mbit Increments)	R2 905.27 to R88 399.37	R3 312.01 to R100 775.28
b	130Mbit/s to 600Mbit/s (5Mbit/s Increments)	R91 914.00 to R415 309.00	R104 781.96 to R473 452.26

A3.5 RESERVED

PART B: INTERNATIONAL SERVICES

B1 TELEPHONE CALL CHARGES AND OPERATING HOURS, TELEGRAM AND

TELEX RATES FOR INTERNATIONAL AND NEIGHBOURING DESTINATIONS

B1.1 INTERNATIONAL DESTINATIONS

B1.1.1 Call charges for telephony services

The latest international rates are available from Telkom's Fax-on-Demand service. The document number is 456010 and the Fax-on-Demand access number is:

0860 1000 30

For more information on international including Inmarsat rates, our International Customer Care Centre can be contacted on **0800 11 33 66**.

B1.1.2 Telegram and Telex rates

COUNTRIES	Rate per word Excl VAT	Rate per word Incl VAT	Rate per minute Excl VAT	Rate per minute Incl VAT
	TELEGRAM RATES		TELEX RATES	
ADELIE LAND	2.61	2.98	-	-
AFGHANISTAN	2.53	2.88	8.69	9.91
ALASKA	1.31	1.49	8.02	9.14
ALBANIA	1.40	1.60	6.76	7.71
ALGERIA	2.27	2.59	6.22	7.09
AMERICAN SOMOA	1.65	1.88	11.82	13.47
ANDORRA	-	-	5.55	6.33
ANGOLA	2.82	3.21	7.58	8.64
ANGUILLA	2.45	2.79	12.91	14.72
ANTIGUA	2.76	3.15	10.70	12.20
ARGENTINE	2.61	2.98	7.45	8.49
ARMENIA	-	-	6.99	7.97
ARUBA	2.19	2.50	7.13	8.13

COUNTRIES	Rate per word Excl VAT	Rate per word Incl VAT	Rate per minute Excl VAT	Rate per minute Incl VAT
	TELEGRAM RATES		TELEX RATES	
ASCENSION	2.20	2.51	7.87	8.97
AUSTRALIA	1.13	1.29	10.10	11.51
AUSTRALIAN EXT TERRITORIES	-	-	5.52	6.29
AUSTRIA	Service discontinued		5.09	5.80
AZARBAIDJAN	2.53	2.88	6.99	7.97
AZORES (PC)	2.25	2.56	-	-
BAHAMAS	1.97	2.24	9.10	10.37
BAHRAIN	2.20	2.51	10.36	11.81
BANGLADESH	2.20	2.51	9.00	10.26
BARBADOS	2.30	2.62	11.44	13.04
BELARUS	2.53	2.88	6.99	7.97
BELGUIM	2.34	2.67	6.47	7.38
BELIZE	2.26	2.57	11.10	12.65
BENIN	2.38	2.71	7.22	8.23
BERMUDA	2.53	2.88	8.69	9.91
BHUTAN	-	-	8.23	9.38
BOLIVIA	2.34	2.67	8.66	9.87
BOSNIA HERZEGOVINA	-	-	6.99	7.97
BRAZIL	2.05	2.34	7.09	8.08
BRITISH VIRGIN ISLAND	1.60	1.82	10.70	12.20
BRUNEI	1.33	1.51	9.00	10.26
BULGARIA	2.70	3.08	9.00	10.26
BURKINA FASO	2.17	2.47	7.09	8.08
BURUNDI	See Item B1.2.1		8.12	9.26
CAMBODIA	2.73	3.11	9.96	11.35
CAMEROON	2.64	3.00	6.22	7.09
CANADA	1.91	2.18	5.55	6.33
CAPE VERDE	2.86	3.26	7.74	8.82
CAYMAN ISLAND	2.76	3.15	11.44	13.04
CENTRAL AFRICAN REPUBLIC	2.38	2.71	9.39	10.70
CHAD	2.19	2.50	7.41	8.45

TELKOM TARIFFLIST: 1 August 2012

COUNTRIES	Rate per word Excl VAT	Rate per word Incl VAT	Rate per minute Excl VAT	Rate per minute Incl VAT
	TELEGRAM RATES		TELEX RATES	
CHILE	1.97	2.24	7.32	8.34
CHILE-ENTEL	-	-	7.32	8.34
CHINA	3.18	3.62	9.64	10.99
CHRSTMAS ISLAND	1.47	1.67	-	-
COCOS-KELING	1.13	1.29	-	-
COLOMBIA	2.26	2.57	9.00	10.26
COMOROS	1.47	1.67	7.58	8.64
CONGO	2.61	2.98	7.22	8.23
COOK ISLAND	2.58	2.94	8.02	9.14
COSTA RICA	2.26	2.57	7.09	8.08
COTE D IVOIRE	2.64	3.00	6.99	7.97
CROATIA	2.41	2.75	6.99	7.97
CUBA	1.71	1.95	9.84	11.22
CYPRUS	1.91	2.18	7.58	8.64
CZECH REPUBLIC	1.47	1.67	7.40	8.44
DENMARK	2.41	2.75	5.55	6.33
DIEGO GARCIA	-	-	7.23	8.24
DJIBOUTI	2.38	2.71	7.21	8.22
DOMINICA	2.45	2.79	12.91	14.72
DOMINICAN REPUBLIC	1.78	2.03	9.00	10.26
ECUADOR	2.34	2.67	9.00	10.26
EGYPT	2.20	2.51	9.00	10.26
EL SALVADOR	2.26	2.57	8.66	9.87
EQUATORIAL GUINEA	2.82	3.21	6.31	7.19
ERITREA	2.86	3.26	7.04	8.03
ESTONIA	2.53	2.88	6.99	7.97
ETHIOPIA	2.86	3.26	7.04	8.03
FALKLAND ISLANDS	2.20	2.51	8.99	10.25
FAROE ISLANDS	2.25	2.56	5.55	6.33
FIJI	2.26	2.57	8.86	10.10
FINLAND	Service discontinued		5.09	5.80
FRANCE	2.44	2.78	5.55	6.33

TELKOM TARIFFLIST: 1 August 2012

COUNTRIES	Rate per word Excl VAT	Rate per word Incl VAT	Rate per minute Excl VAT	Rate per minute Incl VAT
	TELEGRAM RATES		TELEX RATES	
FRENCH POLYNESIA	2.34	2.67	8.69	9.91
GABON	2.05	2.34	6.61	7.54
GAMBIA	2.39	2.72	9.39	10.70
GEORGIA	-	-	6.99	7.97
GERMANY	Service discontinued		5.94	6.77
GHANA	1.57	1.79	7.09	8.08
GIBRALTAR	2.66	3.03	6.99	7.97
GREECE	2.34	2.67	7.58	8.64
GREENLAND	2.41	2.75	5.55	6.33
GRENADA	2.76	3.15	10.70	12.20
GUADELOUPE	2.26	2.57	6.99	7.97
GUAM	1.71	1.95	8.80	10.03
GUATAMALA	2.26	2.57	8.66	9.87
GUIANA	2.54	2.89	7.09	8.08
GUINEA-BISSAU	2.86	3.26	7.68	8.76
GUINEA	2.64	3.00	7.54	8.60
GUYANA	2.39	2.72	10.70	12.20
HAITI	2.34	2.67	9.00	10.26
HAWAII	1.31	1.49	8.02	9.14
HONDURAS	1.81	2.07	9.00	10.26
HONGKONG	1.33	1.51	7.09	8.08
HUNGARY	1.65	1.88	8.13	9.27
ICELAND	Service discontinued		7.45	8.49
INDIA	2.52	2.87	8.69	9.91
INDONESIA	2.52	2.87	8.66	9.87
INMARSAT A (AOR-E)	-	-	23.25	26.51
INMARSAT A (AOR-W)	-	-	23.25	26.51
INMARSAT A (IOR)	-	-	23.25	26.51
INMARSAT A (POR)	-	-	23.25	26.51
INMARSAT B (AOR-E)	-	-	23.25	26.51
INMARSAT B (AOR-W)	-	-	23.25	26.51
INMARSAT B (IOR)	-	-	23.25	26.51
INMARSAT B (POR)	-	-	23.25	26.51
INMARSAT C (AOR-E)	-	-	23.25	26.51

COUNTRIES	Rate per word Excl VAT	Rate per word Incl VAT	Rate per minute Excl VAT	Rate per minute Incl VAT
	TELEGRAM RATES		TELEX RATES	
INMARSAT C (AOR-W)	-	-	23.25	26.51
INMARSAT C (IOR)	-	-	23.25	26.51
INMARSAT C (POR)	-	-	23.25	26.51
IRAN	2.34	2.67	9.58	10.92
IRAQ	2.05	2.34	8.46	9.64
IRELAND	2.41	2.75	7.58	8.64
ISRAEL	1.60	1.82	9.13	10.41
ITALY	2.34	2.67	7.58	8.64
ITALY GOVERNMENT	2.34	2.67	-	-
JAMAICA	2.26	2.57	9.00	10.26
JAPAN	2.76	3.15	8.77	10.00
JORDAN	1.50	1.71	9.00	10.26
KAZAKSTAN	2.53	2.88	6.99	7.97
KENYA	1.02	1.16	5.80	6.61
KIRIBATI	1.81	2.07	8.99	10.25
KOREA DEMOCRATIC REPUBLIC	2.61	2.98	7.23	8.24
KOREA SOUTH	2.07	2.36	7.09	8.08
KUWAIT	1.71	1.95	7.09	8.08
KYRGHYZTAN	2.53	2.88	6.99	7.97
LAOS	3.18	3.62	7.23	8.24
LATVIA	2.53	2.88	6.99	7.97
LEBANON	2.14	2.44	9.00	10.26
LIBERIA	1.91	2.18	7.32	8.34
LIBYA	2.39	2.72	6.92	7.89
LIECHTENSTEIN	Service discontinued		5.55	6.33
LITHUANIA	2.53	2.88	6.99	7.97
LUXEMBOURG	2.41	2.75	7.58	8.64
MACAO	2.26	2.57	7.81	8.90
MACEDONIA	2.41	2.75	6.99	7.97
MADAGASCAR	1.47	1.67	6.22	7.09
MALAYSIA	1.57	1.79	10.19	11.62

TELKOM TARIFFLIST: 1 August 2012

COUNTRIES	Rate per word Excl VAT	Rate per word Incl VAT	Rate per minute Excl VAT	Rate per minute Incl VAT
	TELEGRAM RATES		TELEX RATES	
MALDIVES	2.34	2.67	9.84	11.22
MALI	2.88	3.29	7.21	8.22
MALTA	2.58	2.94	6.39	7.28
MARIANA ISLAND	2.61	2.98	7.83	8.93
MARSHALL ISLANDS	2.83	3.23	7.83	8.93
MARTINIQUE	2.26	2.57	6.99	7.97
MAURITANIA	2.70	3.08	7.23	8.24
MAURITIUS	1.47	1.67	7.61	8.68
MAYOTTE	2.64	3.00	7.09	8.08
MEXICO	2.52	2.87	9.00	10.26
MICRONESIA	3.10	3.53	7.81	8.90
MIDWAY ISLAND	1.59	1.81	-	-
MOLDOVA	2.53	2.88	6.99	7.97
MONACO	1.73	1.97	-	-
MONGOLIA	2.64	3.00	7.23	8.24
MONSERRAT	2.45	2.79	10.70	12.20
MOROCCO	2.44	2.78	9.00	10.26
MYANMAR	1.91	2.18	11.10	12.65
NAURU	2.17	2.47	7.92	9.03
NEPAL	2.39	2.72	7.09	8.08
NETHERLANDS	1.73	1.97	6.47	7.38
NETHERLANDS ANTILLES	2.19	2.50	7.32	8.34
NEW CALEDONIA	2.34	2.67	9.49	10.82
NEW ZEALAND	2.26	2.57	7.09	8.08
NICARAGUA	2.54	2.89	9.00	10.26
NIGER	2.19	2.50	7.13	8.13
NIGERIA	1.91	2.18	7.09	8.08
NIUE ISLAND	2.26	2.57	9.60	10.94
NORFOLK ISLAND	1.31	1.49	-	-
NORWAY	Service discontinued		5.09	5.80
OMAN	2.34	2.67	8.89	10.13
PAKISTAN	1.25	1.43	7.92	9.03

TELKOM TARIFFLIST: 1 August 2012

COUNTRIES	Rate per word Excl VAT	Rate per word Incl VAT	Rate per minute Excl VAT	Rate per minute Incl VAT
	TELEGRAM RATES		TELEX RATES	
PANAMA	2.26	2.57	8.51	9.70
PAPUA-NEW GUINEA	1.09	1.24	7.58	8.64
PARAGUAY	1.91	2.18	7.79	8.88
PERU	2.10	2.39	7.09	8.08
PHILIPPINES	2.52	2.87	9.00	10.26
PHILIPPINES - CAPWIR	2.52	2.87	9.00	10.26
PHILIPPINES - PTT	2.52	2.87	9.00	10.26
PITCAIRN ISLAND	2.53	2.88	-	-
POLAND	Service discontinued		6.39	7.28
PORTUGAL	2.25	2.56	6.99	7.97
PUERTO RICO	1.57	1.79	8.80	10.03
QATAR	2.44	2.78	9.50	10.83
REUNION	2.64	3.00	6.47	7.38
RODRIQUES ISLAND	1.47	1.67	-	-
ROMANIA	1.92	2.19	9.30	10.60
RUSSIAN FEDERATION	2.53	2.88	6.99	7.97
RWANDA	2.01	2.29	6.41	7.31
SAO TOME & PRINCIPE	2.89	3.30	10.89	12.41
SAUDI ARABIA	2.74	3.13	8.84	10.08
SENEGAL	2.19	2.50	6.89	7.85
SEYCHELLES	2.39	2.72	8.91	10.16
SIERRA LEONE	2.70	3.08	9.33	10.64
SINGAPORE	Service discontinued		6.40	7.30
SLOVAK REPUBLIC	1.47	1.67	7.40	8.44
SLOVENIA	2.41	2.75	6.99	7.97
SOLOMON ISLANDS	1.97	2.24	11.44	13.04
SOMALIA	1.91	2.18	6.18	7.05
SPAIN	2.34	2.67	6.39	7.28
SRI LANKA	2.52	2.87	8.46	9.64
ST CHRISTPHR-N	2.26	2.57	-	-
ST HELENA	2.76	3.15	7.87	8.97
ST KITTS & NEVIS	-	-	11.44	13.04
ST LUCIA	2.45	2.79	10.70	12.20

TELKOM TARIFFLIST: 1 August 2012

COUNTRIES	Rate per word Excl VAT	Rate per word Incl VAT	Rate per minute Excl VAT	Rate per minute Incl VAT
	TELEGRAM RATES		TELEX RATES	
ST PAUL ISLAND	2.07	2.36	-	-
ST PIERRE & MIQUELON	1.91	2.18	7.09	8.08
ST VINCENT	2.45	2.79	10.70	12.20
SUDAN	2.01	2.29	8.49	9.68
SURINAME	Service discontinued		7.09	8.08
SWEDEN	2.01	2.29	5.55	6.33
SWITZERLAND	Service discontinued		5.09	5.80
SYRIAN ARAB REPUBLIC	2.07	2.36	8.46	9.64
TAIWAN	1.73	1.97	7.09	8.08
TAJIKSTAN	2.53	2.88	6.99	7.97
TANZANIA	1.81	2.07	6.22	7.09
THAILAND	2.38	2.71	9.00	10.26
TIMOR	2.86	3.26	-	-
TOGOLESE REPUBLIC	1.38	1.58	7.39	8.42
TOKELAU ISLAND	2.26	2.57	-	-
TONGA	2.53	2.88	9.14	10.42
TRINIDAD & TOBAGO	2.86	3.26	9.00	10.26
TRISTAN D CUNHA	1.07	1.22	-	-
TUNISIA	2.41	2.75	6.99	7.97
TURKEY	2.54	2.89	6.99	7.97
TURKMENISTAN	2.53	2.88	6.99	7.97
TURKS & CAICOS ISLANDS	2.45	2.79	11.10	12.65
TUVALU	2.26	2.57	9.60	10.94
UGANDA	2.34	2.67	6.19	7.06
UKRAINE	2.53	2.88	6.99	7.97
UNITED ARAB EMIRATES	2.20	2.51	7.59	8.65
UNITED KINGDOM	1.47	1.67	5.40	6.16
UNITED STATES OF AMERICA	1.31	1.49	5.06	5.77
UNITED STATES OF AMERICA CCI	1.31	1.49	5.06	5.77
UNITED STATES OF AMERICA FTCC	1.31	1.49	5.06	5.77
UNITED STATES OF AMERICA GRAPHNET	1.31	1.49	5.06	5.77
UNITED STATES OF AMERICA ITT	1.31	1.49	5.06	5.77
UNITED STATES OF AMERICA RCA	1.31	1.49	5.06	5.77
UNITED STATES OF AMERICA TRT	1.31	1.49	5.06	5.77

COUNTRIES	Rate per word Excl VAT	Rate per word Incl VAT	Rate per minute Excl VAT	Rate per minute Incl VAT
	TELEGRAM RATES		TELEX RATES	
UNITED STATES OF AMERICA WUTCO	1.31	1.49	5.06	5.77
URUGUAY	2.20	2.51	9.00	10.26
UZBEKISTAN	2.53	2.88	6.99	7.97
VANUATU	2.26	2.57	10.70	12.20
VATICAN CITY	-	-	6.39	7.28
VENEZUELA	1.73	1.97	6.95	7.92
VIETNAM	3.07	3.50	11.10	12.65
VIRGIN ISLANDS USA	1.60	1.82	8.80	10.03
WAKE ISLAND	1.65	1.88	-	-
WALLIS & FUTUNA	2.64	3.00	-	-
WESTERN SOMOA	2.59	2.95	9.14	10.42
YEMEN ARAB REPUBLIC	2.76	3.15	8.86	10.10
YEMEN P DEM REPUBLIC	2.38	2.71	-	-
YUGOSLAVIA	2.41	2.75	6.99	7.97
ZAIRE	See Item B1.2.1		7.58	8.64
ZAMBIA	0.90	1.02	-	-

NOTES FOR TELEGRAM AND TELEX SERVICES

Telegram services (excluding neighbouring countries and Burundi, Malawi and Zaire)

- Urgent telegrams are no longer offered
A minimum charge as for seven words is levied for all telegrams.
A handling fee per telegram of of R26.75 (Excl VAT)/ R30.50 (Incl VAT) is payable on all telegrams (except telegraphic money-orders).

Telex services (excluding neighbouring countries Malawi and Zambia)

A minimum charge as for one minute is applicable to calls established automatically to customers in countries to which a fully automatic telex service is available.
A minimum charge as for three minutes is levied for an operator controlled call.

B1.1.3 Reserved

B1.2 NEIGHBOURING DESTINATIONS**B1.2.1 Rates for Telegrams services**

Item B1.2.1							
RATES FOR TELEGRAMS SERVICES							
Destination	Type of service	First number of words		Rates for first number of words		Rates per additional words	
		Ordinary	Urgent	Rand	Rand	Rand	Rand
				Excl VAT	Incl VAT	Excl VAT	Incl VAT
Botswana	Ordinary	12	Discontinued	10.60	12.08	0.89	1.01
Burundi	Ordinary	6	Discontinued	20.10	22.91	3.35	3.82
Lesotho	Ordinary	12	Discontinued	10.60	12.08	0.89	1.01
Malawi	Ordinary	12	Discontinued	10.60	12.08	0.89	1.01
Mozambique	Ordinary	12	Discontinued	10.60	12.08	0.89	1.01
Namibia	Ordinary	10	Discontinued	8.75	9.98	0.86	0.98
Swaziland	Ordinary	12	Discontinued	10.60	12.08	0.89	1.01
Zaire	Ordinary	6	Discontinued	7.15	8.15	1.20	1.37
Zimbabwe	Ordinary	12	Discontinued	10.60	12.08	0.89	1.01

B1.2.2 RESERVED**B1.2.3 Call charges for Telex services**

Item B1.2.3	CALL CHARGES FOR TELEX SERVICES		No of seconds per unit	Unit charge	
	Destinations			Rand Excl VAT	Rand Incl VAT
a	Botswana, Lesotho, Mozambique, Namibia, Swaziland and Zimbabwe		15	0.40	0.46
b	Malawi and Zambia		8	0.40	0.46

B2 MARITIME SERVICES**B2.1 Manual radiotelephone coast station call charges to and from aircraft, landmobile, ships****and South African fishing vessels**

Item B2.1	MANUAL RADIOTELEPHONE COAST STATION CALL CHARGES TO AND FROM AIRCRAFT, LANDMOBILE, SHIPS AND SOUTH AFRICAN FISHING VESSELS	Minimum charge for 3 minutes		Charge per additional minute	
		Rand Excl VAT	Rand Incl VAT	Rand Excl VAT	Rand Incl VAT
a	Coast station charges for - VHF - HF	9.66 25.74	11.01 29.34	3.22 8.58	3.67 9.78
b	Landline charge to be added for switching over the inland network	0.55	0.63	0.18	0.21
c	Charge to be added for calls to and from Cellular telephones	4.44	5.06	1.48	1.69

NOTES FOR MANUAL RADIOTELEPHONE SERVICE

Operator controlled radiotelephone calls of the Maritime radio service consist of a coast station and a landline charge

VHF is an abbreviation for Very High Frequency

HF is an abbreviation for High Frequency

Calls from Cellular telephone subscribers can only be accepted if the caller can supply a Telkom telephone number to debit the charges to

B2.2 Automated Radiotelephone service "Autolink RT"

Item B2.2	AUTOMATED RADIOTELEPHONE SERVICE "AUTOLINK RT"	Rand per second	
		Excl VAT	Incl VAT
a	Price per second with a minimum charge via VHF 0.594 cents Excl VAT via HF 165 cents Excl VAT		
(i)	National calls via VHF	0.04883	0.05567
(ii)	National calls via HF	0.13317	0.15182

Item B2.2 Contd.	AUTOMATED RADIOTELEPHONE SERVICE "AUTOLINK RT"	Rand per second	
		Excl VAT	Incl VAT
b	Calls to Cellular telephones Price per second with a minimum charge via VHF 0.594 cents Excl VAT via HF 165 cents Excl VAT Plus an additional charge of R1.65 per minute or Part thereof.		
	- Via VHF	0.04883	0.05567
	- Via HF	0.13317	0.15182

Item B2.2 Contd.	AUTOMATED RADIOTELEPHONE SERVICE "AUTOLINK RT"	Rand	
		Excl VAT	Incl VAT
c	International calls:		
(i)	Please refer to the standard international telephony rates.		
d	A surcharge per call via:		
(i)	VHF	3.22	3.67
(ii)	HF	8.58	9.78

NOTES FOR AUTOLINK RT SERVICE

The Autolink RT call charges are coupled to Telkom's national call charges as approved by ICASA.
 For international calls via VHF a surcharge equal to a one minute VHF coast station charge of R3.22/Excl/VAT is levied.
 For international calls via HF a surcharge equal to a one minute HF coast station charge of R8.58/Excl/VAT is levied.
 For calls to INMARSAT terminals, the applicable INMARSAT tariffs per minute plus the Autolink charge must be levied.

B2.3 Radio Telegrams

Item B2.3	RADIO TELEGRAMS		Charge per word (Rand)	
			Excl VAT	Incl VAT
	Destination via:	Type of service (ordinary and/or urgent)		
a	SA coast station charge	Ordinary	1.64	1.87
	SA landline charge	Ordinary	0.53	0.60
b	Other coast stations	Ordinary*	1.35	1.54
c	Handling fee per telegram		26.75	30.50

NOTES ON RADIO TELEGRAMS

A minimum charge as for seven words is levied for an ordinary radio telegram.
 *The applicable rate per word to the country in which the coast station is situated should be added.
 There is no urgent rate for telegrams to ships via a SA coast station.

B2.4 Telephone service on board a ship

Item B2.4	TELEPHONE SERVICE ON BOARD A SHIP	Usage			
		Excl VAT		Incl VAT	
a	Unit charge	0.494		0.563	
		Installation		Monthly rental	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
b	Telephone service on board a ship not exceeding 3 months	126.16	143.82	-	-
c	Ships moving from one quay to another (line and apparatus)	126.16	143.82	-	-
d	After hours installation charge for ships moving from one quay to another and telephone service on board a ship not exceeding 3 months Note 9a	176.62	201.35	-	-
e	Telephone service for a ship exceeding 3 months	483.93	551.68	178.38	203.35
f	After hours installation charge for a telephone on board a ship exceeding 3 months	677.51	772.36	-	-
g	BlockCall * (No longer provided) Note 16j	23.35	26.62	20.51	23.38
(i)	BlockCall Plus	23.35	26.62	30.57	34.85
h	ForwardCall * Note 16j	23.35	26.62	4.39	5.00
i	Locking facilities	73.11	83.35	-	-

* Rental apply only to services on board a ship for a period exceeding 3 months

B3 CALLS TO MOBILE SATELLITE TERMINALS VIA THE INMARSAT SYSTEM

B3.1 Inmarsat rates

For more information on Inmarsat rates contact our International Customer Care Centre on 0800 11 33 66.

B3.2 Radiotelephone calls from ships to Inmarsat terminals

Item B3.2	RADIOTELEPHONE CALLS FROM SHIPS TO INMARSAT TERMINALS		
a	TO INMARSAT A	Charge per minute (Rand)	
	Via VHF	Excl VAT	Incl VAT
(i)	Coast station charge, plus	3.22	3.67
(ii)	Telephone call charge to appropriate INMARSAT terminal as per international call charge list		
	Via HF		
(iii)	Coast station charge, plus	8.58	9.78
(iv)	Telephone call charge to appropriate INMARSAT terminal as per international call charge list		

NOTES ON RADIOTELEPHONE CALLS FROM SHIPS TO INMARSAT TERMINALS

A ship at sea wishing to make a call to an INMARSAT user can be connected via the coast stations. The ship can call on a VHF or HF radio circuit and be connected to an INMARSAT mobile via the International Operational Centre.

B3.3 Message delivery from ship to shore received via Inmarsat

Item B3.3	MESSAGE DELIVERY FROM SHIP TO SHORE RECEIVED VIA INMARSAT		
		Excl VAT	Incl VAT
	A surcharge of	8.79	10.02
	Plus a handling fee of	26.75	30.50
	Total charge per message	35.54	40.52

NOTES FOR DELIVERY OF MESSAGES RECEIVED FROM AN INMARSAT MOBILE

An Inmarsat mobile station may forward a message to the coast stations for onward delivery. These messages must be treated as data and not counted per word. Please note the mobile station is already paying Inmarsat charges. The charges are made up of a surcharge equivalent of one coast station Telex-over-radio charge plus a handling fee.

B3.4 Delivery of messages to Inmarsat “C” terminals

Item B3.4	DELIVERY OF MESSAGES TO INMARSAT “C” TERMINALS		
		Excl VAT	Incl VAT
	Delivery of messages via INMARSAT C per minute	16.67	19.00
	Plus a handling fee of	26.75	30.50
	TOTAL	43.42	49.50

NOTES FOR DELIVERY OF MESSAGES VIA INMARSAT “C”

Only messages received via telex, fax, telephone or E-mail may be transmitted. These messages will not be counted per word but will be treated as data.

B3.5 Telegrams from ship to an Inmarsat “C” terminals

Item B3.5	TELEGRAMS FROM SHIP TO AN INMARSAT “C” TERMINAL		
		Excl VAT	Incl VAT
	INMARSAT “C” charge per minute	16.67	19.00
	A coast station charge per word of	1.64	1.87
	Plus a handling fee of	26.75	30.50

NOTE ON TELEGRAMS RECEIVED FROM A SHIP TO BE DELIVERED TO AN INMARSAT “C” TERMINAL.

A message received from a ship at sea via radiotelephone service will be treated as a telegram and be counted per word. As there are no land line charges involved the sender will be charged a coast station charge per word. He will also be charged the relative Inmarsat “C” transmission charges plus a handling fee.

B4 RESERVED**B5 DATA SERVICE****B5.1 Saponet-P**

Item B5.1	SAPONET-P	Charges (Rand)	
		Excl VAT	Incl VAT
a	International Packet Switching Service		
	(i) Packet count charge per 10 segments or part thereof	0.25	0.29
	(ii) Call duration per minute or part thereof	0.40	0.46
b	Packet Switching Service to Southern African Countries		
	(i) Packet count charge per kilosegment or part thereof	0.26	0.30
	(ii) Call charge per minute or part thereof	0.028	0.032

B6 LEASED CIRCUITS**B6.1.1 International data circuits via Submarine cable**

Item B6.1.1	INTERNATIONAL DATA CIRCUITS VIA SUBMARINE CABLE Bandwidth	Via Submarine Cable – Zone 1		Via Submarine Cable – Zone 2	
		Rand		Rand	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a (i)	Monthly rental				
	9600 bits	Discontinued	Discontinued	Discontinued	Discontinued
	(Analogue)				
	64 kb/s	3 144.00	3 584.16	2 877.00	3 279.78
	128 kb/s	5 442.00	6 203.88	4 979.00	5 676.06
	192 kb/s	7 573.00	8 633.22	6 930.00	7 900.20
	256 kb/s	9 766.00	11 133.24	8 935.00	10 185.90
	320 kb/s	11 006.00	12 546.84	10 071.00	11 480.94
	384 kb/s	12 639.00	14 408.46	11 566.00	13 185.24
	512 kb/s	15 480.00	17 647.20	14 165.00	16 148.10
	576 kb/s	16 046.00	18 292.44	14 682.00	16 737.48
	640 kb/s	17 070.00	19 459.80	15 619.00	17 805.66
	704 kb/s	18 967.00	21 622.38	17 355.00	19 784.70
	768 kb/s	19 412.00	22 129.68	17 762.00	20 248.68
	1024 kb/s	23 790.00	27 120.60	21 768.00	24 815.52
	1408 kb/s	27 502.00	31 352.28	25 165.00	28 688.10
	1536 kb/s	29 982.00	34 179.48	27 434.00	31 274.76
	1984 kb/s	30 658.00	34 950.12	29 081.00	33 152.34
	(ii) Installation	4 000.00	4 560.00	4 000.00	4 560.00
b (i)	Monthly rental	THESE PRICES ARE ONLY AVAILABLE ON REQUEST. TO OBTAIN MORE INFORMATION, PLEASE CALL 0800 111 3444			
	8 Mb/s				
	34 Mb/s				
	45 Mb/s				
	155 Mb/s				
	(ii) Installation				

Item B6.1.1	INTERNATIONAL DATA CIRCUITS VIA SUBMARINE CABLE
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TELKOM TARIFFLIST: 1 August 2012

Cont.	Bandwidth	Via Submarine Cable – Zone 3		Via Submarine Cable – Zone 4	
		Rand		Rand	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a (i)	Monthly rental 9600 bits (Analogue)	Discontinued	Discontinued	Discontinued	Discontinued
	64 kb/s	1 390.00	1 584.60	1 301.00	1 483.14
	128 kb/s	2 138.00	2 437.32	1 850.00	2 109.00
	192 kb/s	2 734.00	3 116.76	2 448.00	2 790.72
	256 kb/s	3 331.00	3 797.34	2 954.00	3 367.56
	320 kb/s	3 925.00	4 474.50	3 638.00	4 147.32
	384 kb/s	4 523.00	5 156.22	3 791.00	4 321.74
	512 kb/s	5 713.00	6 512.82	4 741.00	5 404.74
	576 kb/s	6 146.00	7 006.44	5 358.00	6 108.12
	640 kb/s	6 575.00	7 495.50	5 820.00	6 634.80
	704 kb/s	7 006.00	7 986.84	6 240.00	7 113.60
	768 kb/s	7 440.00	8 481.60	6 570.00	7 489.80
	1024 kb/s	9 162.00	10 444.68	7 992.00	9 110.88
	1408 kb/s	11 074.00	12 624.36	9 768.00	11 135.52
	1536 kb/s	11 279.00	12 858.06	9 797.00	11 168.58
	1984 kb/s	11 484.00	13 091.76	9 825.00	11 200.50
(ii)	Installation	4 000.00	4 560.00	4 000.00	4 560.00
b (i)	Monthly rental 8 Mb/s 34 Mb/s 45 Mb/s 155 Mb/s	THESE PRICES ARE ONLY AVAILABLE ON REQUEST. TO OBTAIN MORE INFORMATION, PLEASE CALL 0800 111 3444			
(ii)	Installation				

ZONES FOR LEASED CIRCUITS VIA SUBMARINE CABLE

Zone 1: Belgium, Canada, France, Germany, Italy, Netherlands, Portugal, Spain, Switzerland, UK and USA

Zone 2: Australia, China, Cyprus, India, Korea, Malaysia, Singapore, Taiwan and Thailand

Zone 3: Benin, Cameroon, Ghana, Ivory Coast, Nigeria, Senegal and Congo

Zone 4: Angola, Gabon and Mauritius

Note: Destinations not indicated above could be facilitated on request.

B6.1.2 International data circuits via Satellite

Item B6.1.2	INTERNATIONAL DATA CIRCUITS VIA SATELLITE		
	Bandwidth	Via Satellite – Zone 1 & 2	
		Rand	
		Excl VAT	Incl VAT
a i)	Monthly rental		
	9600 bits (Analogue)	Discontinued	Discontinued
	64 kb/s	8 510.00	9 701.40
	128 kb/s	14 950.00	17 043.00
	192 kb/s	20 798.00	23 709.72
	256 kb/s	24 507.00	27 937.98
	320 kb/s	28 518.00	32 510.52
	384 kb/s	32 750.00	37 335.00
	512 kb/s	44 115.00	50 291.10
	576 kb/s	45 733.00	52 135.62
	640 kb/s	48 643.00	55 453.02
	704 kb/s	54 003.00	61 563.42
	768 kb/s	55 317.00	63 061.38
	1024 kb/s	72 431.00	82 571.34
	1408 kb/s	83 729.00	95 451.06
	1536 kb/s	91 290.00	104 070.60
	1984 kb/s	113 840.00	129 777.60
(ii)	Installation	4 000.00	4 560.00

ZONES FOR LEASED CIRCUITS VIA SATELLITE

Zones 1 and 2 consolidated

B6.2 Monthly rental for network access

Item B6.2	MONTHLY RENTAL FOR NETWORK ACCESS	Rand Excl VAT	Rand Incl VAT
a	Network Terminating Unit (NTU)	Item A2.8 & A2.9	Item A2.8 & A2.9
b	Access – Per terminal point	Item A2.8 & A2.9	Item A2.8 & A2.9

NOTES ON LEASED CIRCUITS (ANALOGUE & DIGITAL)

The local end connection to the nearest multiplexer at the exchange is copper wire, but the national transmission link from the exchange to the earth station is optic fibre.

Leased circuit charges via satellite are for both continental and inter-continental circuits and exclude the local end connection.

Satellite circuits are available to most destinations worldwide

Minimum contract term of service:

- * 2Mbit/s and lower bandwidths - 1 year
- * Above 2 Mbit/s up to 45 Mbit/s - 1 years
- * 155Mbit/s - 1 years

The contract period shall commence on the day on which the service is commissioned.

Should the Customer terminate this contract prior to the termination date, the Customer shall pay a penalty amount equal to the percentage indicated below, of the rental which would otherwise have been payable for the remainder of the Initial Term of the service. This condition will not be applicable when the fixed term contract is terminated for the purpose of replacing the existing contract term with Telkom with a new contract for greater commercial value.

- For any services of 2 Mbit/s and lower, a penalty of 15 % of the rental for the remainder of the period;
- For services higher than 2 Mbit/s but less than 34 Mbit/s, a penalty of 25 % of the monthly rental for the remainder of the period;
- For services of 34 Mbit/s and higher, a penalty of 100 % of the monthly rental for the remainder of the period.

Temporary services

Should Telkom accept an order for a temporary service, the minimum contract term for such a service will be:

- 2 Mbit/s and lower bandwidths - 3 months;

All other conditions will be applied according to the current contractual stipulations. To obtain more information, please call 0800 111 3444.

B6.3 Cancellation fee

Item B6.3	CANCELLATION FEE	Rand Excl VAT	Rand Incl VAT
a	Prior to authorisation	Available on request	Available on request
b	After authorisation but not yet completed	Available on request	Available on request

NOTES ON CANCELLATION FEE

Depending on the circumstances for the cancellation of an application, the above-mentioned cancellation charges may be levied.

B6.4 Fixed contract term discounts

Discounts available on request.

B6.5 Asymmetrical bandwidth International Private Leased Circuits via Teleports

Item B6.5	Asymmetrical bandwidth International Private Leased Circuits via Teleports (Teleport DynamicLink)			
	Installation		Upgrade	
	Excl VAT	Incl VAT	Excl VAT	Incl VAT
2 Mbit/s	190 794.56	217 505.80	4 058.89	4 627.13
8 Mbit/s	200 802.06	228 914.35	11 218.51	12 789.10
34 Mbit/s	204 754.49	233 420.12	14 039.78	16 005.35
45 Mbit/s	207 296.29	236 317.77	16 435.19	18 736.12

B6.5.1 Assymmetrical bandwith International Private Leased Circuits via Teleports**(1-year minimum rental period)**

Item B6.5.1	Asymmetrical bandwidth International Private Leased Circuits via Teleports (Teleport DynamicLink) 1-year minimum rental period			
	Monthly Rental			
	Silver Service Level		Gold Service Level	
Access Links	Excl VAT	Incl VAT	Excl VAT	Incl VAT
2 Mbit/s	98 038.89	111 764.33	116 377.10	132 669.89
8 Mbit/s	352 657.87	402 029.97	411 904.39	469 571.00
34 Mbit/s	966 987.87	1 102 366.17	1 148 959.33	1 309 813.64
45 Mbit/s	1 072 079.91	1 222 171.10	1 283 674.63	1 463 389.08

B6.5.2 Assymmetrical bandwith International Private Leased Circuits via Teleports**(3-year minimum rental period)**

Item B6.5.2	Asymmetrical bandwidth International Private Leased Circuits via Teleports (Teleport DynamicLink) 3-year minimum rental period			
	Monthly Rental			
	Silver Service Level		Gold Service Level	
Access Links	Excl VAT	Incl VAT	Excl VAT	Incl VAT
2 Mbit/s	80 405.99	91 662.83	95 922.94	109 352.15
8 Mbit/s	290 949.39	331 682.30	339 256.87	386 752.83
34 Mbit/s	797 006.78	908 587.73	945 828.40	1 078 244.38
45 Mbit/s	878 823.40	1 001 858.68	1 055 152.34	1 202 873.67

B6.5.3 Asymmetrical bandwidth International Private Leased Circuits via Teleports

(5-year minimum rental period)

Item B6.5.3	Asymmetrical bandwidth International Private Leased Circuits via Teleports (Teleport DynamicLink) 5-year minimum rental period			
Access Links	Monthly Rental			
	Silver Service Level		Gold Service Level	
	Excl VAT	Incl VAT	Excl VAT	Incl VAT
2 Mbit/s	68 415.63	77 993.82	81 252.37	92 627.70
8 Mbit/s	246 860.51	281 420.98	288 474.13	328 860.51
34 Mbit/s	677 103.10	771 897.53	804 059.93	916 628.32
45 Mbit/s	746 929.36	851 499.47	896 456.30	1 021 960.18

NOTES ON TELEPORT DYNAMICLINK

The backhaul portion of the link is symmetrical (full duplex)

Multiple uplinks can be packed into the backhaul

The backhaul will always be to the nearest Teleport site

If an additional uplink is requested which can be supplied over an existing backhaul link and dish, only an upgrade fee will be charged

If an additional backhaul or dish need to be provided for additional capacity, an installation fee will be charged

The above tariffs exclude the space segment charges which will be priced on an asymmetrical basis

The above tariffs are applicable if ATM Technology is used for the backhaul as it offers economical use of asymmetrical bandwidth

B7 TELEGRAPH CIRCUITS

B7.1 Telegraph circuits

Item B7.1	TELEGRAPH CIRCUITS Bandwidth	Continental		Inter-continental	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	50 baud	1 710.00	1 949.40	3 700.00	4 218.00
b	75 baud	2 120.00	2 416.80	4 650.00	5 301.00
c	100 baud	2 120.00	2 416.80	4 650.00	5 301.00
d	200 baud	2 530.00	2 884.20	5 610.00	6 395.40

NOTES ON TELEGRAPH CIRCUITS

Telegraph circuits exclude equipment.

Local end charges for telegraph circuits is the same as those used for Voice Grade Leased lines.

Continental circuits are circuits that are provided to countries that are regarded as part of the Africa Region by the International Telecommunication Union. In addition to all countries in Africa these also include Ascension, Cape Verde, Comoros, Madagascar, Mauritius, Reunion, St Helena, Sao Tome & Principe and Seychelles.

Intercontinental circuits are circuits to countries other than those mentioned above.

B7.2 Telegraph circuit discounts

Item	TELEGRAPH CIRCUIT DISCOUNTS	Discount
B7.2	Group of telegraph circuits leased	%
a	Second circuit	20
b	Third circuit	30
c	Fourth and subsequent circuits in the group	40

NOTES ON TELEGRAPH CIRCUIT DISCOUNTS

A group of telegraph circuits is a combination of two or more telegraph circuits of the same type requested and operated in the same circumstances by the same lessee between the same two terminals.

B8 INTERNATIONAL FREECALL**B8.1 International FreeCall**

Item	INTERNATIONAL FREECALL	Rand Excl VAT	Rand Incl VAT
a	Once-off service access charge per FreeCall number should a customer order more than one FreeCall number simultaneously the following discounted rates will be applicable	621.10	708.05
	Once-off service access charge for the first FreeCall number	621.10	708.05
	Once-off service access charge per additional FreeCall number	309.29	352.59
b	Monthly rental for FreeCall numbers		
	1 to 10 FreeCall numbers	120.14	136.96
	11 and more FreeCall numbers	71.29	81.27
c	Day time manager (initial set-up)	-	-
d	Any changes to an existing FreeCall number (New destination number, changes to the Day time Manager, etc.)	154.13	175.71

NOTES ON INTERNATIONAL FREECALL

The FreeCall customer will be responsible for the cost of all international calls made to the FreeCall number. Call charges are the same as the Standard time International rates already in force between Telkom and each individual country from where FreeCall calls will be accepted.

B9 RESERVED

PART C EXPLANATORY NOTES

Telephony:

Note 1	Concessions
Note 2	Calls
Note 3	Minimum-rental area
Note 4	Reserved
Note 5	Reserved
Note 6	Reserved
Note 7	Auxiliary equipment
Note 8	Leased circuits
Note 9	Transfers
Note 10	Free calls
Note 11	Different call charges
Note 12	Extensions
Note 13	Installations
Note 14	Reserved
Note 15	Changes: number/name/customer
Note 16	Miscellaneous
Note 17	ISDN

Telematics:

Note 25	Telegrams
Note 26	Teleprinter
Note 27	Terminal point equipment
Note 28	Private lines
Note 29	Data and Voice Graded Leased Lines
Note 30	Saponet
Note 31	Diginet and Diginet-Plus
Note 32	Reserved
Note 33	Reserved
Note 34	FrameExpress
Note 35	After-hours repair service
Note 36	Telex
Note 37	Reserved
Note 38	Reserved
Note 39	Telkom Enhanced Fax
Note 40	Reserved
Note 41	Megalines and ATM Express

TELEPHONY

NOTE 1 **CONCESSIONS****NOTE 1 a** **Reduced installation charge and monthly rental for social pensioners:**

In respect of one main basic telephone service for residential purposes for the recipient of an older persons, disability and war veterans grant, as defined in the Social Assistance Act, 2004 (Act 13 of 2004) as well as other pensioners whose total monthly income is not more than the maximum pension of the aforementioned social pensioners: Provided that such a person renders proof to the satisfaction of Telkom SA Limited regarding his/her status as a pensioner and that he/she is the head of the household at the address where the telephone service is to be provided to him/her or that he/she requires the telephone service for his/her own use in an old age home or similar institution.

Social pensioners retain their reduced line rental if they apply for any supplementary services such as TalkPlus, Surfmore, ADSL etc. However, if a social pensioner choose to subscribe to the InfnitCall Plan he/she will forfeit the reduced rental and the service will be converted to a normal full rental residential service.

NOTE 1 b **Free rental and installation/indoor transfer:**

- (i) in respect of two main basic telephone services for residential purposes for retired Postmasters General or their widows in different centres.
- (ii) in respect of one main basic telephone service for residential purposes for:
 - a pensioner of the Department of Posts and Telecommunications who retired **before** 1 May 1995 and the widow/widower of such a pensioner;
 - a pensioner of the SA Post Office Ltd who retired **before** 1 March 1995 (i.e. the period 1 October 1991 – 28 February 1995) and the widow/widower of such a pensioner;
 - a pensioner of Telkom SA Ltd and the widow/widower of such a pensioner;
 - the widow/widower of an official who shared in or qualified for the concession of a semi-official telephone service during his/her term of service or who would have qualified for it in terms of current instructions if such concession did not exist during his/her term of service; and
 - a retired official of the Department of Posts and Telecommunications who was transferred from the Cable and Wireless Company in 1948 or the Durban Corporation in 1969 who is not a pensioner of the department but who would have qualified for a pension annuity had he been a member of a relevant pension fund administered by the State, and the widow/widower of such a retired official.
 - A widow/widower continues to participate in the concession on condition that the telephone service is registered in his/her name.

Any benefit in terms of free rental and installation/indoor transfer shall be valid only with effect from the telephone account following the date on which the beneficiary applied in writing to Telkom SA Ltd: Provided that Telkom SA Ltd may grant a credit on a previous account.

NOTE 1 c **Free monthly rental and installation: Indoor extensions**

In respect of indoor extensions terminated on the main basic telephone services of retired officials or their widows, subject to the provisions as set out in Note 1 a & b for the relevant main basic telephone services and on the basis as set out below:

- Retired Postmasters General or their widows: An unlimited number of indoor extensions.
- Retired Chief Executive Officers or their widows: A maximum number of two indoor extensions.
- Retired Deputy Postmasters General and Senior General Managers or their widows: One indoor extension.

NOTE 1 d **Call charge concessions**

Visually disabled telephone customers in possession of a certificate issued by the South African National Council for the Blind which certifies that the holder is a visually disabled person who rents a telephone service from Telkom and cannot be assisted by other members of his/her household to look up telephone numbers: First R39.90 (Incl. VAT) or part thereof that register on the customer's meter per debit period.

NOTE 1 e Telephone services provided on a temporary basis for use by political parties either for election campaigns and at polling booths for the election of members of parliament, or for campaigns in connection with referendums and at polling stations established for referendums. The minimum monthly rental is equal to the rental for one month applicable to permanent services.

NOTE 1 f To Members of Parliament and session officials in Cape Town and vicinity for the duration of the Parliamentary session. Monthly rental is payable on a pro rata basis from the date on which the service starts until the date on which it is terminated.

NOTE 1 g Ordinary refers to customers not qualifying for a concession or rebate in terms of Note 1.

NOTE 1h Reserved

NOTE 1i The installation of the first exchange connection for clinics, hospitals, schools, libraries and local authorities is free of installation charge. For all subsequent services the normal prescribed charges apply. The appropriate rentals are payable at all times.

NOTE 2 CALLS

NOTE 2 a Reserved

NOTE 2 b Reserved

NOTE 2 c Should advice of charge be requested for fixed-time calls, the surcharge for advice of charge is payable in addition to the surcharge for fixed-time calls.

NOTE 2 d The prescribed manually-operated call charge is payable in respect of each individual connection. The call charges are assessed from the exchange where the conference call originates and is payable in addition to the connection charge. Metering of the call should only commence once all the parties have been connected.

NOTE 2 e The connection charge is payable when a booked conference call is cancelled within 30 minutes before its commencement.

NOTE 3 MINIMUM-RENTAL AREA

The minimum-rental area is the built-up area within an exchange area.

NOTE 3 a The distance for service beyond the minimum-rental area is measured according to the radial distance from the exchange.

NOTE 3 b Distance for a portion of the line beyond the minimum-rental area, measured along the actual route or nearest road, whichever is the shorter, per kilometre or portion thereof, per pair. The total rental consists of the fixed rental for the portion within the MRA plus the per pair kilometre charge beyond the MRA.

NOTE 3 c Line rental per kilometre or portion thereof based on the radial distance between the various trunk-line exchanges and, where applicable, the radial distance between the trunk-line exchanges and the terminal exchanges, per pair

NOTE 3 d Line rental, irrespective of the length of the wires, per pair. See chapter 14 of Commercial Policy Reference Document.

NOTE 3 e Reserved

NOTE 3 f Reserved

NOTE 3 g Between different exchanges or between different exchange areas in grouped telephone-exchange systems. Line rental based on the radial distance between the various trunk-line exchanges and, where applicable the radial distance between the trunk-line and the terminal exchanges.

NOTE 3 h The rental consists of the appropriate fixed rental for the portion of the line within the MRA plus the total per kilometre charge of the line beyond the MRA as per item A1.2.3 f (iv).

NOTE 4 RESERVED

NOTE 5 RESERVED

NOTE 6 RESERVED

NOTE 7 AUXILIARY EQUIPMENT

- NOTE 7 a Subscriber private meter for use by a customer at an automatic exchange with variable time interval metering: The charge includes the activating facility in the exchange.
- NOTE 7 b Activating facilities in telephone exchanges for subscriber private meters provided on PABX systems, per junction line equipped with such facility.
- NOTE 7 c The charges prescribed apply over and above the charges applicable to the type of service on which the auxiliary/Customer's Premises Equipment is used.
- NOTE 7 d The monthly rental for subscriber private meter facilities in telephone exchanges, item A1.2.1b, is not included in this tariff.
- NOTE 7 e No monthly rental is payable where these instruments are used on single lines. However, where these instruments are used on switchboard lines the prescribed monthly rental is still applicable.
- NOTE 7 f An additional R406.00 (Excl VAT) to be debited manually when installed by Telkom at a customer's premises
- NOTE 7g Reserved
- NOTE 7h Service no longer provided – rental for existing customers only.

NOTE 8 RESERVED**NOTE 9 TRANSFERS**

- NOTE 9 a Installation or transfer of any service or device which is undertaken after hours on request of the customer will be carried out at the prescribed installation/transfer fee plus 40%. In case of the recovery of a service/device the standard service fee plus 40% will apply.
- NOTE 9 b Reserved
- NOTE 9 c The outdoor transfer of a service in effect means the discontinuance of the existing service and the provision thereof at the new location/address. The charge as for a new installation thus applies.
- NOTE 9 d Any type of telephone, device or exchange connection provided on a temporary basis for use by political parties either for election campaigns and at polling stations for the election of members of Parliament or for campaigns in connection with referendums and at polling stations established for referendums
- NOTE 9 e The indoor transfer fee applies when a service is transferred within the same building, as defined in the Commercial Policy Reference Document.

NOTE 10 FREE CALLS - Notwithstanding the rates in table A1.6 no charges are applicable to the following calls

- NOTE 10 a Local calls made from customers:
Flat-rate exchanges - irrespective of the duration of the call
- NOTE 10 b Multi-party and party-line services:
For calls between customers on the same line or to customers connected to the same exchange or its auxiliary exchanges or to another exchange in the same group in grouped telephone-exchange systems
- NOTE 10 c Automatic party lines:
For calls between customers on the same line
- NOTE 10 d For calls between customers connected to theoretical exchanges (TES) served by the same control exchange and to customers connected to the relevant control exchange.

NOTE 11 DIFFERENT CALL CHARGES - Notwithstanding the rates in table A1.6 the following charges apply:

- NOTE 11 a Payphones at exchanges that are not equipped with facilities for metering according to variable time interval (VTI) as described in conditions of contract:
For calls to customers or other payphones connected to the same exchange: Payphone unit call charge per three minutes or portion thereof.

- NOTE 11 b Payphone calls at automatic exchanges equipped with facilities for VTI metering. The call charge is prescribed in table under item A1.6.1 for calls with VTI metering, except that no charge shall be raised for any unexpired metering period that has already commenced when the connection is made.
- NOTE 11 c For calls to customers or other payphones connected to the same exchange:
Local call charges (0-50km) in the Table under item A1.6.2 applies.
- NOTE 11 d Payphones with VTI facilities in grouped message-rate exchange systems:
Local call charges (0-50km) in the Table under item A1.6.2 applies.
- NOTE 11 e To customers or payphones connected to exchanges in different groups:
The metering periods in the Table under item A1.6.2 apply.
- NOTE 11 f Reserved
- NOTE 11 g For calls between customers connected to the same exchange or its auxiliary exchanges or between exchanges in the same group in grouped telephone-exchange systems:
Rate A in the Table under item A1.6.2 applies.
- NOTE 11 h For calls in grouped message-rate exchanges made by customers from exchanges in one group to exchanges in another group, the metering periods as prescribed in the Table under item A1.6.2 apply.
- NOTE 11 i For calls between exchanges in one group and exchanges in another group in grouped telephone-exchange systems, the charges per call as prescribed in the Table under item A1.6.2 apply.
- NOTE 11 j Customers and payphones connected to any other exchange than the controlling exchange, the trunk call charges prescribed in the Table under item A1.6.2 apply with the relevant TES as the measuring-point exchange.
- NOTE 11 k Reserved
- NOTE 11 l Automatic message-rate exchanges – Local call charges (0-50km) in the Table under item A1.6.2 applies.
- NOTE 11 m For calls between exchanges in one group and exchanges in another group in grouped telephone-exchange systems, the charges per call are as prescribed in item A1.6.1
- NOTE 11 n to q Reserved
- NOTE 12** **EXTENSIONS**
- NOTE 12 a Reserved
- NOTE 12 b Telephone extensions on different premises than the main service (including rental for standard instrument) - The rental for outdoor wiring should be added to the rental for same premises extensions where applicable. Since 1 April 2003 outdoor extensions are restricted to the same premises.
- NOTE 12 c Exchange or extension lines terminated on first unit. The prescribed tariffs apply.
- NOTE 12 d Each individual telephone instrument in the Plan system shall be regarded as an extension line.
- NOTE 12 e When Telkom is requested to provide an indoor extension off an automatic residential and single line business exchange connection, it is done so against payment of a once-off installation fee. The wiring and jack becomes the property of the customer but a mandatory monthly maintenance fee is payable to secure free maintenance of the extension wiring and jack.
- NOTE 12 f Reserved
- NOTE 13** **INSTALLATIONS**
- NOTE 13 a The REUEC charge must not be applied to services that carry a prescribed installation charge that is lower than the REUEC charge. For example, the social pensioner rate will apply when a pensioner obtains a service under the REUEC conditions.

NOTE 14 RESERVED**NOTE 15 CHANGES: NUMBER/NAME/CUSTOMER**

NOTE 15 a Zero charge applies where renter passes away and account is transferred on to the name of the spouse, or where a woman has married and requires that the registers be changed to her new surname. The same applies where a woman gets divorced and requests the surname to be changed to her maiden name. See Chapter 49 of Vol. 4 of the Commercial Policy Reference Document.

NOTE 15 b Charge is per invoice (bill group) irrespective of the number of lines per invoice.

NOTE 15 c Reserved.

NOTE 15 d The charge falls away when the conversion is arranged simultaneous with a change of telephone number.

NOTE 16 MISCELLANEOUS

NOTE 16 a Telephone service on board a ship for a period not exceeding three months.

NOTE 16 b Rental and installation charges already included in the tariffs for the main service or extension.

NOTE 16 c Exchange connection, includes DSL, VSAT, ISDN BRA & telex.

NOTE 16 d Reserved

NOTE 16 e Abbreviated dialing (SpeedCall) - A block of 10 numbers is regarded as one facility.

NOTE 16 f Change of main telephone number only = R175.96 (Excl VAT)
Change of MyRing secondary number/s per occasion = R23.35 (Excl VAT)
Change of main number and secondary number/s simultaneously = R175.96 (Excl VAT)
Reconnection payable for main number only.

NOTE 16h This service has been replaced by the Enhanced Service facilities and should no longer be provided to new customers. The tariffs apply to existing customers only. In the event of a PlusFacility customer requesting the amendment of facilities within an existing packet the service must be transferred to the Enhanced Service features.

NOTE 16i Reserved

NOTE 16j Where more than one TalkPlus facility is provided simultaneously, the installation (registration) fee as for one single facility is payable. The same policy applies when more than one facility is amended at the same time.

NOTE 16k A registered customer of a telephone service can obtain a copy of his/her telephone account/detail bill, free of charge. However, if a third party should request a duplicate of a customer's account, the request must be handled in accordance with the conditions contained in Chapter 44 of the Commercial Policy Reference Document, and the charge must be applied.

NOTE 16l Additional data volume can be obtained at the price quoted. The upgrade will be in operation for a minimum period of 30 days. The service will be downgraded at the customers request only after 30 days. No downgrade fee will be charged.

NOTE 16m DSL charges are payable in addition to the exchange line charges (installation and rental).

NOTE 16n All national telephone calls (Standard & Callmore) within the Telkom network to 5 pre-selected telephone numbers are subject to 10% discount.

NOTE 16o The monthly charge consists of the normal ADSL connectivity rental, service fee and modem price based on a 24-month interest free installment plan.

- NOTE 16p The physical conversion to PrepaidFone is not possible. Conversion from ISDN BRA to PrepaidFone must be treated as the discontinuance of the ISDN and new provision of the PrepaidFone service at the prescribed rate.
- NOTE 16q The exchange connection charges are payable in addition to the SSO charges. In the event of a SSO indoor transfer only the tariff for the indoor transfer of the exchange line/s is/are payable.
- NOTE 16r The charge only applies if a Telkom technician is not required to do the installation. The self-install option does not apply to the DSL Bundle options and the DSL Premium/Supreme packages.
- NOTE 16s Where an indoor transfer of a service on the same premises is required simultaneously with the conversion of one service to another, only the conversion charge is payable. No indoor transfer fee must be added.
- NOTE 16t The charge is payable once only per occasion, i.e. it covers both the temporary suspension and restoration of the service on the requested dates: it is NOT payable twice.
- NOTE 16u The prescribed monthly rental for the applicable DSL service will apply irrespective of whether it was self installed by the customer or by Telkom.
- NOTE 16v Fast DSL based on 384kbps technology
Faster DSL based on 512kbps technology
Fastest DSL based on 4096kbps technology
- NOTE 17 ISDN**
- NOTE 17 a Where an ISDN 30 PRA service(s), whether subject to an agreement or not, is transferred indoors and prior to the transfer of the service(s), the customer enters into an ISDN 30 PRA agreement for which the then current installation charge is less than the indoor transfer fee, the installation charge that would be applicable to the same number of new services, will apply. Should the service be subject to an agreement, however, the term of the new agreement must be longer than the remainder of the existing agreement.
- NOTE 17 b BRI access will always consists of a basic access charge and a value added charge.
- NOTE 17 c Minimum rental period is one year.
- NOTE 17 d A portion of an hour should also be billed according to the hourly charge.
- NOTE 17 e The installation charge will be waived if MSN and DD services are installed at the same time as a basic access service.
- NOTE 17f The installation charge for supplementary services should be waived if it is provided simultaneously with the initial provision of the BRI or PRA service.
- NOTE 17g Rental for DDI numbers applies per BRA. If a customer has 3 BRA connections and the DDI numbers are split amongst the 3 links, the charge is rental x 3.

TELEMATICS**NOTE 25 TELEGRAMS**

- NOTE 25 a Reserved
- NOTE 25b This service fee is charged universally for all additional services rendered, including inspection of original telegram, submission of telegram in accordance with summons, copy fee, search fee, repetition of telegrams, paid service advice and enquiry fees.

NOTE 26 TELEPRINTER

- NOTE 26 a Teleprinter equipment with a signaling speed of more than 50 baud can only be used over private teleprinter and data circuits
- NOTE 26 b A number of pedestals are still in use but new orders cannot be accepted. If a pedestal is transferred together with a teleprinter the indoor transfer is levied on the teleprinter only
- NOTE 26 c When any of the attachments or miscellaneous equipment like perforators, transmitters or re-perforators are transferred together with a teleprinter, only the transfer charge for the teleprinter is levied

NOTE 27 **DATEL TERMINAL POINT EQUIPMENT**

NOTE 27 a Reserved

NOTE 27 b-j Reserved.

NOTE 28 **PRIVATE LINES**

NOTE 28 a Private lines are currently provided by means of digital transmission equipment and the Voice Grade Leased Line (VGLL) Terminating Unit (TU) provides an analogue interface to the customer. In all instances where these lines are provided the VGLL TU must be specifically configured for the customer's application.

NOTE 28 b Should a line extend from a point within the minimum rental area (MRA) of an exchange to a point beyond the MRA, the portion beyond the MRA is charged in addition to the portion within the MRA.

NOTE 28 c Reserved

NOTE 29 **DATA AND VOICE GRADED LEASED LINES (VGLL)**

NOTE 29 a Reserved

NOTE 29 b Reserved.

NOTE 29 c The line rental is based on the radial distance between the end exchanges.

NOTE 29 d Reserved.

NOTE 29 e The network access circuit shall be rented permanently.

NOTE 29 f If both the termination points of a circuit are within the boundary of the same exchange, rental and installation must be charged for both terminations. Over and above these amounts, the fixed line charge must always be applied irrespective of the distance between the terminal points

NOTE 29 g Rental is calculated per pair and installation per terminal point.

NOTE 30 **SAPONET**

Saponet is the public-switched data network that forms the backbone of all Telkom's value-added Telematics services known as Easy Access, Triple-X and Speedlink. Triple-X caters for low-speed to Saponet-P for customers who may have relatively small volumes of data to transfer.

NOTE 30 a A Saponet X25 port may have a maximum of 256 logical channels

NOTE 30 b This charge covers the entire PVC and it is therefore not levied at both ends of the circuit.

NOTE 30 c Reserved

NOTE 30 d Triple-X access to Saponet-P is no longer available to new customers. Please recommend Diginet access.

NOTE 30 e Reserved.

NOTE 30 f This charge is levied to recover the costs of providing the dial-in ports, as well as the average costs of outgoing telephone calls in the case of dial-out calls.

NOTE 30 g Applies to calls that are successful, and to those that are unsuccessful for reasons beyond the control of the network, e.g. cases in which the called terminal is unable to accept a call.

NOTE 31 **DIGINET AND DIGINET-PLUS**

Diginet is the digital data service that provides efficient and reliable point to point data connections between business locations.

- NOTE 31 a If a Diginet link is used as an access circuit to Saponet, (i.e. the circuit between a customer's premises and the data switching exchange), the customer pays for a Diginet port charge at the multiplexer in his parent telephone exchange, but not for a Diginet port charge at the multiplexer in the data switching exchange.
- NOTE 31 b Telkom may elect to install a Diginet multiplexer at a customer's premises, instead of connecting a customer to the nearest telephone exchange. A multiplexer has a complement of 31 time slots terminating in Diginet ports.
- NOTE 31 c Reserved
- NOTE 31 d No Megaline installation or local end charges should be used in the case of single circuits unless the customer requests and insists that a 2 Mbit/s (currently only 1984Kbit/s is available) local-end be installed for his exclusive use (dedicated access circuit). Normal Diginet Network access charges to be applied to all speeds (i.e. 128kb/s to 1984 kb/s).
- NOTE 31 e Where the multiplexer is on the customer's premises the radial distance is calculated from the local exchange that would normally serve the customer.
- NOTE 31 f A multipoint network comprises three or more terminal points interconnected by means of multipoint extensions, including a multipoint extension to SAPONET, terminating in multipoint junction equipment. The charge for each multipoint extension is levied between the relevant terminal point and the multi-junction equipment point where the multi-dropping occurs. In the case where a line interconnecting two multi-junction equipment points in a multipoint network, the charge for the radial distance between the two multi-junction equipment points is levied.
- NOTE 31 g Reserved
- NOTE 31 h Reserved
- NOTE 32** **RESERVED**
- NOTE 33** **RESERVED**

NOTE 34 **FRAME EXPRESS**

FrameExpress is a streamlined version of the X.25 packet switching system that has been designed to increase network speed with low network delays and effective utilization.

- NOTE 34 a The FrameExpress tariff structure comprises of 2 elements. These are monthly port charges and the flat rate Committed Information Rate (CIR) prices based on the port speed and the CIR purchased by the customer.

Port charges:

The maximum port speed of FrameExpress has been lowered to 1920Kbit/s. The port speed cannot be higher than the maximum speed of the access circuit. Each port speed has a minimum and a maximum CIR where the maximum will also be equal to the maximum speed of the port except for 1920 kb/s. When a 1920 kb/s port is rented, the maximum speed that is guaranteed, is the same as for 1024 kb/s. A customer renting a 1920 kb/s port can however operate at speeds ranging from the minimum speed up to speeds beyond the maximum speed guaranteed for the port when the network is not handling a full load.

Flat rate CIR:

The flat rate CIR prices have replaced the packet count charge that was traffic based. With the flat rate CIR prices the customer can have unlimited usage when the network is not busy but Telkom will only guarantee a CIR equal to the CIR price the customer is paying for when the network is busy. Higher CIR's can be purchased in allotments of 8 Kb/s. A new CIR flat rate prices have been added that is the only exception where the allotments of 8 Kb/s is not applicable.

- NOTE 34 b The circuit charges for access to FrameExpress are not included in the port charges. The Digital Access to FrameExpress prices are therefore applicable and must be applied over and above the port and CIR prices.

FrameExpress Diginet-Plus access speed

Although the maximum port speed for FrameExpress has been lowered to 1984Kbit/s, the Diginet-Plus access speed must remain at 2048Kbit/s to allow for management on the Diginet circuit. The management is absolutely essential to reduce data errors on FrameExpress to a minimum.

- NOTE 34 c Up to five Permanent Virtual Circuits (PVC's) can be configured on each FrameExpress port. No additional fees are charged for the configuration of PVC's.
- NOTE 34 d When PVCs need to be reconfigured or multiple configurations are needed, the current fee under Item A2.11.1 d (i) applies for every 5 configurations per occasion. Should a sixth configuration be necessary on the same occasion, the fee is charged again for the sixth configuration or any number of configurations between 6 and 10.
- NOTE 35** **AFTER-HOURS REPAIR SERVICE**
- NOTE 35 a No charges are levied for after-hours repairs. The details of whether after-hours repairs should also be done in the case of party line services etc. is left to the discretion of regional offices.
- After-hours repair service is rendered during the following hours:
Monday to Friday : From 17:00 until 07:30 the following morning
Week-ends : From 17:00 on Fridays until 07:30 on Monday mornings
Public Holiday : From 17:00 on the preceding workday until 07:30 the next workday.
- NOTE 36** **TELEX**
- NOTE 36 a Operators fee: Calculated from the time the operator starts preparing the message for transmission until the call is terminated.
- NOTE 36 b The ordinary call charge is also payable. A minimum charge for three minutes applies to all calls except those to which a minimum charge of one minute applies. Any portion of a minute will be rounded off to the next minute.
- NOTE 36 c Rental for machine: Calculated from the time the operator starts preparing the message for transmission until the call is terminated
- NOTE 36 d Reserved.
- NOTE 36 e Reserved.
- NOTE 36 f The Telex distance bands have been changed to include only 0-200km and >200km. The issue of local calls is therefore not applicable any more.
- NOTE 36 g The Telex distance bands have been changed to include only 0-200km and >200km. The issue of junction calls is therefore not applicable any more.
- NOTE 37** **RESERVED**
NOTE 38 **RESERVED**
- NOTE 39** **TELKOM ENHANCED FAX**
- NOTE 39 a The Telkom Enhanced Fax (EFS) service is operated in a competitive market and the prices must therefore not be given to members of the public unless the product manager has given consent.
- NOTE 39 b The rented space on the FOD server is for 1000 documents per subscription.
- NOTE 39 c International fax deliveries will be charged for at the international off peak rates for international fax traffic on a 24 hours per day basis. All inquiries should be directed to the International Business division.
- NOTE 39 d Reserved
- NOTE 41** **MEGALINES AND ATM EXPRESS**
- NOTE 41a Pure Megaline and Megaline-Plus Bronze services may no longer be provided as new services. The "Silver" attribute has been removed from the Megaline Plus name. Only Megaline Plus services are offered as new services. Megaline-Plus services are enhanced Constant Bit Rate (CBR) broadband services. These services enable broadband (2M/bits or higher bandwidth) applications using Asynchronous Transfer Mode (ATM) switching and statistical multiplexing through the Telkom national network. ATM transports units of information in fixed length cells and supports wide area network applications consisting of data, video, voice and imaging over a single broadband access facility.

Megaline-Plus provides current Megaline customers with the benefits of new technology through Telkom's national ATM network. Customers will receive these benefits and improvements in service reliability on the main link portion of their service.

Megaline Plus is a further service enhancement using ATM switching to allow the addition or change of end locations, with customer selected priorities on an application by application basis. Both Megaline Products provide guaranteed CBR speeds (2 M/bits, 34 M/bits & 140 M/bits) between the customer's end locations.

NOTE 41b Should a customer need a Megaline service for a period of less than a year and is unwilling to enter into a one year agreement, the higher price is available to accommodate his needs of less than a year.

NOTE 41c ATM Express

The "Silver" attribute has been removed from the ATM Express name. ATM Express services are Variable Bit Rate (VBR) services that provide scalable bandwidth speeds higher than 2 M/bits using Asynchronous Transfer Mode (ATM) switching. These services allow access to the extra bandwidth speeds (M/bits), when there is space on the link and are variable from a guaranteed minimum speed up to a specified limit.

ATM Express Standard (Old Bronze) is provided only at a 2M/bits bandwidth speed. ATM Express is provided as a total service solution up to and including the customer's premises. ATM Express enables bandwidth speeds of 2 M/bits, 34 M/bits, 140/155 M/bits and 10 BT. The service has a re-routing capability that can switch the connections automatically if failures occur on links

NOTE 41d Due to cost implications, temporary services cannot be provided on 34Mbit/s and 140/155 Mbit/s.

NOTE 41e E1, E3 and 10BaseT interfaces only supported for existing customers. All new customer interfaces will be STM-1 OC3 for speeds 2 – 155 Mbit/s.

NOTE 42 TELKOM INTERNET

NOTE 42a The two 64k/bit channels are combined in one 128k/bit channel. Telephone calls are double the price. The ISP will guide the customer how to convert to 128 k/bits and what equipment etc. is required.